INSTALLATION MANUAL







Contents

Getting to Know Your AVANT [™] REM Speech ⁺	4
Software Installation	5
Driver Installation	7
EMC Precautions	11-13
Limited Warranty	14





www.medrx-usa.com



1200 Starkey Rd., #105, Largo FL 33771 Toll Free: (888) 392-1234 • (727) 584-9600 Fax: (727) 584-9602 • Email: medrx@medrx-usa.com



MedRx's Authorized Representative in Europe (Regulatory affairs only) Emergo Europe, Molenstraat 15 2513 BH The Hague, The Netherlands Tel: (31) (0) 70 345-8570 • Fax: (31) (0) 70 346-7299

Getting to Know Your AVANT REM Speech⁺

The AVANT REM Speech⁺ represents a new era of precision in-situ verification for your office. Compact yet rugged, this PC-Based system is USB powered and supports ANSI and IEC Real Ear tests. The software includes targets for **DSL i/o** 5.0 and **NAL-NL-1**. A unique feature of the REM Speech⁺ is simultaneous, binaural Live Speech Mapping, MedRx's in-situ method for getting the fitting right the *first* time, *every* time. The following section of this manual will familiarize you with the physical features and accessories of the REM Speech⁺ system.



Front View



Rear View

Software Installation

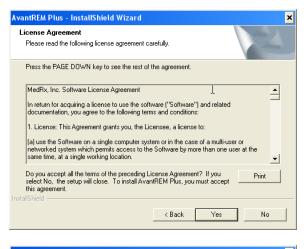
Do Not Plug in the AVANT REM Speech⁺ USB Cable yet!



- Insert the AVANT REM Speech⁺ CD-ROM into the CD drive. Wait until the Setup program starts.
 - If the Setup program does not automatically start, click:
 - Start.
 - Run.
 - Type D:\Setup.exe in the window where 'D' is the drive letter assigned to the CD ROM drive on your computer.

• On the Setup screen, choose **Install** AVANT REM Plus.

- This is the Welcome screen.
 - To continue, Click Next.



AvantREM Plus - InstallShield Wizard	×
Localization Options	24
Select Language/Country:	
 English (United States) 	C French (Canada)
C English (United Kingdom)	C Deutsch
🔿 English (Australia)	
🔿 English (Europe)	
French (France)	
InstaliShield	< Back Next > Cancel
AvantREM Plus - InstallShield Wizard Choose Destination Location	×
Select folder where setup will install files.	and the second sec

Choose Destination Location Select folder where setup will install files.	
Setup will install AvantREM Plus in the following folder.	
To install to this folder, click Next. To install to a different folder, click Brow another folder.	wse and select
Destination Folder	
C:\Program Files\MedRx\AvantREM2	Browse
InstallShield < Back Next	> Cancel

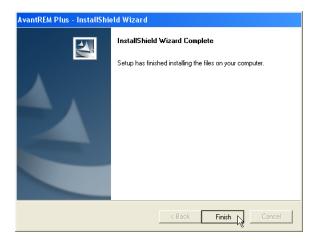
 Read the Software License Agreement. This important document defines the acceptable usage of the REM Speech⁺ software.

After reading the Agreement, click Yes.

 Select the language you want to use on this screen using the radio buttons.

Click Next.

- This screen indicates the location of the program files. The default location is recommended for most users; however, this location can be changed if necessary.
 - To continue with the default settings, click **Next.**
 - To change the location of the files (advanced users or system administrators only) click **Browse.**
 - To continue, click Next.
 - To make changes, click Back.



- When the installation is complete,
 - Click Finish.

Driver Installation

Connect the USB cable from the AVANT REM Speech⁺ to your computer as shown below.



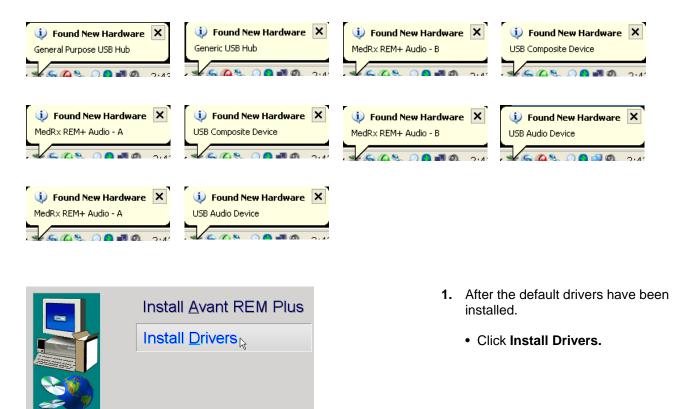


IMPORTANT – PLEASE READ BEFORE PLUGGING USB CABLE INTO YOUR COMPUTER

Your AVANT REM Speech⁺ is powered by a USB cable connection to your computer.

Do not plug the USB cable into a separate multi-port USB HUB. The AVANT REM Speech⁺ must be plugged into a USB port located on your computer, not a hub.

Wait for the system to copy and install default drivers. During this process, you will see the following prompts in your system tray (lower right corner of the screen).



Install Device-A

Install Device-B

- 2. When this screen appears,
 - Click Install Device-A.

Browse

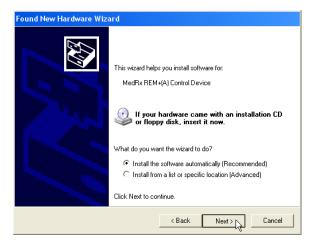
	Install Device- <u>A</u>
	This will install MedRx drivers for Device-A. Make sure the device is plugged in and default Windows drivers have finished loading, Continue?
Browse	Exit
Hardwar	e Installation
<u>.</u>	The software you are installing for this hardware: MedRx REM+(A) Composite USB-Device has not passed Windows Logo testing to verify its compatibility with Windows XP. (Tell me why this testing is important.) Continuing your installation of this software may impair or destabilize the correct operation of your system either immediately or in the future. Microsoft strongly recommends that you stop this installation now and contact the hardware vendor for software that has passed Windows Logo testing.
	Continue Anyway STOP Installation
Found New	Hardware Wizard
	Welcome to the Found New Hardware Wizard Windows will search for current and updated software by looking on your computer, on the hardware installation CD, or on the Windows Update Web site (with your permission). Read our privacy policy
	Can Windows connect to Windows Update to search for software? C Yes, this time only C Yes, now and every time I connect a device No, not this time Click Next to continue.

< Back Next > Cancel

- 3. When this screen appears,
 - Click OK.

- 4. When the driver signature check screen appears,
 - Click 'Continue Anyway'.

- 5. When this window appears,
 - Select "No, not this time".
 - Click Next.





	Install Device- <u>A</u>	
	Install Device- <u>B</u>	R
Browse		Exit

6. When this screen appears,

• Select "Install the software automatically (recommended)".

• Click Next.

- 7. When the driver installation is complete, this screen will appear.
 - Click Finish.

- 8. Click Install Device-B.
 - Repeat steps 2 through 7 above for Device B.

9. Exit the Setup screen when the driver installation is finished.

EMC Precautions

The Avant REM Speech + needs special precautions regarding EMC and needs to be installed and put into service according to the following EMC information.

List of all cables and maximum lengths of cables, transducers and accessories:

Transducer / Acessories	Maximum Cable length
USB Cable	2,9 meters
REM Probe	2,9 meters
All Headsets	2,9 meters
All Speakers	2,9 meters

Warnings!

- The use of accessories, transducers and cables other than those specified, with the exception of transducers and cables sold by the manufacturer of the Avant REM Speech + as replacement parts for internal components, may result in increased emissions or decreased immunity of the Avant REM Speech +.
- The Avant REM Speech + should not be used adjacent to or stacked with other equipment and if adjacent or stacked use is necessary, the Avant REM Speech + should be observed to verify normal operation in the configuration in which it will be used.
- The Avant REM Speech + may be interfered with by other equipment, even if that other equipment complies with CISPR emission requirements.
- The Avant REM Speech + does not have life supporting function
- Portable and mobile RF communications equipment can affect the Avant REM Speech +.

Guidance and manufacturer's declaration – electromagnetic emissions The Avant REM Speech + is intended for use in electromagnetic environment specific below. The customer or the user of the Avant REM Speech + should assure that it is used in such an environment.			
Emission test	Compliance	Electromagnetic environment - guidance	
RF emissions CISPR 11	Group 1	The Avant REM Speech + uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.	
RF emissions CISPR 11	Class B	The Avant REM Speech + is suitable for use in all establishments, including domestic	
Harmonic emissions IEC 61000-3-2	Non applicable	establishments and those directly connected to the public low - voltage power supply network	
Voltage fluctuations / flicker emissions IEC 61000-3-3	Non applicable	that supplies buildings used for domestic purposes.	

Guidance and manufacturer's declaration – electromagnetic immunity			
The Avant REM Speech + is intended for use in electromagnetic environment specific below. The customer or the user of the Avant REM Speech + should assure that it is used in such an environment.			
Immunity test	IEC 60601 test level	Compliance level	Electromagnetic environment - guidance
Electrostatic discharge (ESD) IEC 61000-4-2	+/- 6 kV contact +/- 8 kV air	+/- 6 kV contact +/- 8 kV air	Floors should be wood, concrete or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30%.
Electrical fast transient / burst IEC 61000-4-4	+/- 2 kV for power supply lines +/- 1 kV for input / output lines	+/- 2 kV for power supply lines +/- 1 kV for input / output lines	Mains power quality should be that of a typical commercial or hospital environment.
Power frequency (50/60 Hz) Magnetic field IEC 61000-4-8	3 A/m	3 A/m	Power frequency magnetic fields should be at levels characteristic of a typical location in a typical commercial or hospital environment.

Guidance and manufacturer's declaration – electromagnetic immunity			
The Avant REM Speech + is intended for use in electromagnetic environment specific below. The customer or the user of the Avant REM Speech + should assure that it is used in such an environment.			
Immunity test	IEC 60601- test level	Compliance level	
immunity test	IEC 60601- test level	Compliance level	Electromagnetic environment - guidance
			Portable and mobile RF communications equipment should be used no closer to any part of the Avant REM Speech +, including cables, than the recommended separation distance calculated from the equation applicable to the frequency of the transmitter. Recommended separation distance:
Conducted RF IEC 61000-4-6	3 V _{eff}	3 V _{eff}	d = 1,17 $\times \sqrt{P}$
Radiated RF			
IEC 61000-4-3	3 V/m 80 MHz to 2,5 GHz	3 V/m	d = 1,17 $ imes \sqrt{P}$ 80 to 800 MHz
			d = 2,33 $ imes \sqrt{P}$ 800 MHz to 2,5 GHz
			Where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer and d is the recommended separation distance in meters (m). Field strengths from fixed RF transmitters, as determined by an electromagnetic site survey ^a , should be less than the compliance level in each frequency range ^b . Interference may occur in the vicinity of equipment marked with the following symbol:

NOTE 1 At 80 MHz and 800 MHz, the higher frequency ranges applies.

NOTE 2 These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

a Field strengths from fixed transmitters, such as base stations for radio (cellular/cordless) telephones and land mobile radios, amateur radio, AM and FM radio broadcast and TV broadcast cannot be predicted theoretically with accuracy. To assess the electromagnetic environment due to fixed RF transmitters, an electromagnetic site survey should be considered. If the measured field strength in the location in which the Avant REM Speech + is used exceeds the applicable RF compliance level above, the Avant REM Speech + should be observed to verify normal operation. If abnormal performance is observed, additional measures may be necessary, such as reorienting or relocating the Avant REM Speech +.

b Over the frequency range 150 kHz to 80 MHz, field strengths should be less than 3 V/m.

Recommended separation distances between Portable and mobile RF communications equipment and the Avant REM Speech +

The Avant REM Speech + is intended to use in an electromagnetic environment in which radiated RF disturbances are controlled. The customer or the user of the Avant REM Speech + can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment (transmitters) and the Avant REM Speech + as recommended below, according to the maximum output power of the communications equipment.

Rated	Separation distance according to frequency of transmitter		
maximum	meters		
output power of transmitter	150 kHz to 80 MHz	80 MHz to 800 MHz	800 MHz to 2,5 GHz
W	d = 1,17 $ imes \sqrt{P}$	d = 1,17 $ imes \sqrt{P}$	d = 2,33 $ imes \sqrt{P}$
0,01	0,12	0,12	0,233
0,1	0,37	0,37	0,74
1	1,17	1,17	2,33
10	3,7	3,7	7,40
100	11,7	11,7	23,3
(m) can be estimated us		listed above, the recommended the frequency of the transmitter, o the transmitter manufacturer.	

NOTE 1 At 80 MHz and 800 MHz the separation distance for the higher frequency range applies.

NOTE 2 These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

Congratulations

Your MedRx system is now set up and ready for use. Please consult the Training Manual and the Interactive Help Files within the software for instructions and procedures. The Training Manual is available in PDF format on CD and at www.medrx-usa.com in our Download Section.

Limited Warranty

MedRx, Inc warrants this product to be free from defects in material and workmanship for one year from the time of purchase. If this system fails to perform as specified during this period, the purchaser is responsible for calling MedRx at (888) 392-1234 or (727) 584-9600. The company's representative will advise the owner to either return specific components or the entire system to:

> MedRx, Inc. 1200 Starkey Road #105 Largo, FL 33771 USA

MedRx will repair or replace any defective devices, fully test the system and/or components and ship the system promptly back to the owner. There is no cost for the repair or return shipping, provided the system is one year old or less and has not been misused, abused or damaged. Such damage includes, but is not limited to, dropping, exposure to excessive heat greater than 100°F and water/liquid damage.

Repair or replacement of the system as provided under this warranty is the sole and exclusive remedy of the purchaser. MedRx shall not be liable for any consequential or incidental damages or for breach of any express or implied warranty. Except to the extent of applicable law, any implied warranty, merchantability or fitness of this product is limited to the duration of this warranty.

MedRx will, at its discretion, service and repair out of warranty products at the purchaser's request, charging for parts and labor as necessary.

The limited warranty is deemed void if software or hardware is installed on this product which is not pre-approved by MedRx, Inc. Approved software includes NOAH[™] and HIMSA approved hearing aid manufacturer programming modules for fitting hearing aids.

MedRx, Inc is not responsible for problems resulting from installation of unapproved software or hardware. In the event of unapproved software or hardware installed on the system causing a conflict, MedRx will service the product for a fee to be determined at the time of service.

Any extension of this warranty past the initial one-year warranty is subject to the following (where applicable).

- 1. A \$300 deductible per repair.
- 2. Extended warranty does not include cables, connectors or peripherals.
- 3. Extended warranty of the Video Otoscope covers optics only.





www.medrx-usa.com

1200 Starkey Rd., #105, Largo FL 33771 Toll Free: (888) 392-1234 • (727) 584-9600 Fax: (727) 584-9602 • Email: medrx@medrx-usa.com



MedRx's Authorized Representative in Europe (Regulatory affairs only) Emergo Europe, Molenstraat 15 2513 BH The Hague, The Netherlands Tel: (31) (0) 70 345-8570 • Fax: (31) (0) 70 346-7299