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Studio Software Installation Manual

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EC REP

MedRx's Authorized Representative in Europe DGS Diagnostics A/S Audiometer Alle 1 • 5500 Middelfart • Denmark



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Computer Requirements

MedRx Minimum Computer Specs:

Windows® PC compatible computer
Intel™ i5 Dual Core, 2.0 GHz or better
4 GB RAM
20 GB free hard drive space
Available 2.0 USB port
Windows 7, 8 or 10 Professional (32 or 64-bit)
Compatible with Windows Surface Tablet
Compatible with 3.0 USB

MedRx Recommended Computer Specs:

Windows® PC computer Intel™ i5 Quad Core or better 8 GB RAM or more Available USB 2.0 Graphics Adapter with 2GB Dedicated Video Memory 50 GB or more free hard drive space High Speed Internet Connection Windows 10 Professional 64-bit Compatible with 3.0 USB

Software Installation



- 1. Insert the MedRx USB Flash Drive into a USB port:
 - Launch My Computer
 - Locate USB Drive



(E:) may vary depending on the USB port selected. Consult your computer's documentation.



2. Double click on **Setup** to launch:

NOTE: If requested, Accept Permission to Install Software.



3. On the Setup screen, choose Install MedRx Studio.



- 4. This is the Welcome screen.
 - To continue, click **Next**.



- 5. Read the Software License Agreement. This important document defines the acceptable usage of the Studio Software.
 - After reading the agreement, select I accept...
 - Click Next.

Program Locale		
Choose desired locale		C
English (United States)		
English (United Kingdom) English (Australia)		
English (Europe) English (Saudi Arabia)		
Deutsch		
French (France)		
French (Canada) Italian		
Chinese		
Spanish (United States)		
Spanish (Spain) Turkish		

- 6. This screen sets the language and location choice.
 - Make a selection and click Next.

🖟 MedRx S	itudio - InstallShield Wizard	×
Destinati Click Nex	on Folder t to install to this folder, or dick Change to install to a different folder.	と
D	Install MedRx Studio to: C:\Program Files (x86)\MedRx\Studio\	Change
InstallShield -	< Back Next >	Cancel

- This screen indicates the location of the program files. The default location is recommended for most users. If necessary, this location can be changed.
 - To continue with the default settings, click **Next**. NOTE: To change the location of the files (advanced users or system administrators only, click Change).



- 8. Installation of Program is ready to start.
 - To continue, click Install.
 - To make changes, click Back.



9. Installation is in process.

MedRx Studio - InstallShield Wizard X

- 10. When the installation is complete.
 - Click Finish.

Connecting Device

Your MedRx products are USB powered.

Connect the USB cable from the MedRx device to your computer.



Wait for the system to copy and install default Windows drivers.

Driver Software Installation		— ×
Your device is ready to use		
USB Composite Device USB Audio Device USB Input Device	 Ready to use Ready to use Ready to use 	
		Close

When this screen appears and all devices are "Ready to use".

• Click Close.

Sound Card Settings

Next you need to confirm or set the default Windows sound card settings. This will route all non-MedRx Windows sounds to the internal sound card of your computer. (These sounds include event notifications such as new e-mail and error warnings as well as audio and video playback.)

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1. **Right click** the speaker icon in your system tray.

Open Volume Mixer
Open Sound settings
Spatial sound (Off)
Sounds
Troubleshoot sound problems

2. Select the **Sounds** option from the list.



3. In the Windows Sound control panel, under the Playback tab and the Recording tab, make sure the MedRx Audio Device is not set as default. If it is default, change this by clicking on your system (non-MedRx) audio device and then choose Set Default.

NOTE: The internal sound card on your computer will likely not have the same name as this screen shot. Consult your computer's documentation for the name of the internal sound card and set this control accordingly.

4. Click **OK**.

Congratulations you have set-up your new MedRx Device

Limited Warranty

MedRx, Inc warrants this product to be free from defects in material and workmanship for one year from the time of purchase. If this system fails to perform as specified during this period, the purchaser is responsible for calling MedRx at (888) 392-1234 or (727) 584-9600. The company's representative will advise the owner to either return specific components or the entire system to:

MedRx, Inc. 1200 Starkey Road #105 Largo, FL 33771 USA

MedRx will repair or replace any defective devices, fully test the system and/or components and ship the system promptly back to the owner. There is no cost for the repair or return shipping, provided the system is one year old or less and has not been misused, abused or damaged. Such damage includes, but is not limited to, dropping, exposure to excessive heat greater than 100°F and water/liquid damage.

Repair or replacement of the system as provided under this warranty is the sole and exclusive remedy of the purchaser. MedRx shall not be liable for any consequential or incidental damages or for breach of any express or implied warranty. Except to the extent of applicable law, any implied warranty, merchantability or fitness of this product is limited to the duration of this warranty.

MedRx will, at its discretion, service and repair out of warranty products at the purchaser's request, charging for parts and labor as necessary.

The limited warranty is deemed void if software or hardware is installed on this product which is not pre-approved by MedRx, Inc. Approved software includes NOAH[™] and HIMSA approved hearing aid manufacturer programming modules for fitting hearing aids.

MedRx, Inc. is not responsible for problems resulting from installation of unapproved software or hardware. In the event of unapproved software or hardware installed on the system causing a conflict, MedRx will service the product for a fee to be determined at the time of service.

Any extension of this warranty past the initial one-year warranty is subject to the following (where applicable).

- 1. A \$300 deductible per repair.
- 2. Extended warranty does not include cables, connectors or peripherals.
- 3. Extended warranty of the Video Otoscope covers optics only.