

**MedRx**

# INSTALLATION

# MANUAL



*Audiometry & Binaural  
REM/LSM in One System*

**AVANT  
ARC**



[www.medrx-int.com](http://www.medrx-int.com)

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# Getting to Know Your AVANT ARC

## **Intended Use Statement:**

The MedRx AVANT ARC is an electronic instrument containing an audiometer intended to diagnose hearing loss in adults and children. Audiograms are created and used to set the correct gain levels of the hearing aid for various frequencies. The device also contains a REM (Real Ear Measurement) function intended to measure sound levels directly in patient ears. They are used in the measurement and fitting of hearing aids for adults and children. These measurements can be done with or without the hearing instrument being worn. They are also used for hearing loss simulation. The REM can perform Live Speech Mapping (MedRx's in-situ method for getting the fitting right the first time). These devices should be operated by trained professionals with education and/or training in the field of audiology.

## **Indication For Use Statement:**

The MedRx Avant ARC is an audiometer and a REM (Real Ear Measurement) device combined into one system. It is for use by professionals with education and/or training in the field of audiology to conduct diagnostic hearing evaluations, evaluate basic hearing function, aid in the diagnosis of otologic disorders, as well as to evaluate the fitting of hearing aids and for hearing loss simulation in adults and children.

The software includes targets for DSL v5.0 and NAL-NL2. A unique feature of the Real Ear Measurement System is simultaneous, binaural Live Speech Mapping, MedRx's in-situ method for getting the fitting right the first time, every time. The device performs Real Ear Measurements where measurements are performed directly on the patient's ear. These measurements can be done with or without a hearing instrument being in place. The reason to perform Real Ear Measurements for hearing instrument fittings is that shape and size of an ear canal significantly influence a hearing instrument's performance. Knowing the sound intensity outside and inside the ear enables the practitioner to determine the actual amplification and output that the patient receives through the hearing aid and make the appropriate adjustments.

This unit is a Type 2 AE audiometer that meets the requirements of both ANSI S3.6 and IEC 60645-1 and IEC 60645-2. These standards specify the required precision that the AVANT ARC does achieve. Measurement uncertainty is +/- 1 dB. This device and transducers are intended for use at test frequencies between 125 Hz and 8000 Hz. This unit meets the requirements of both ANSI S3.46-1997 and IEC 61669:2001. These standards specify the required precision that the Avant ARC does achieve.

The AVANT ARC is an electronic instrument intended for the testing of human hearing using both tone and speech audiometry. This device meets the specifications and tolerances for audiometers and standard reference threshold levels for audiometric transducers such as supra-aural, circumaural, and insert earphones, bone vibrators, and loudspeakers as defined in ANSI S-3.6 and IEC 60645.

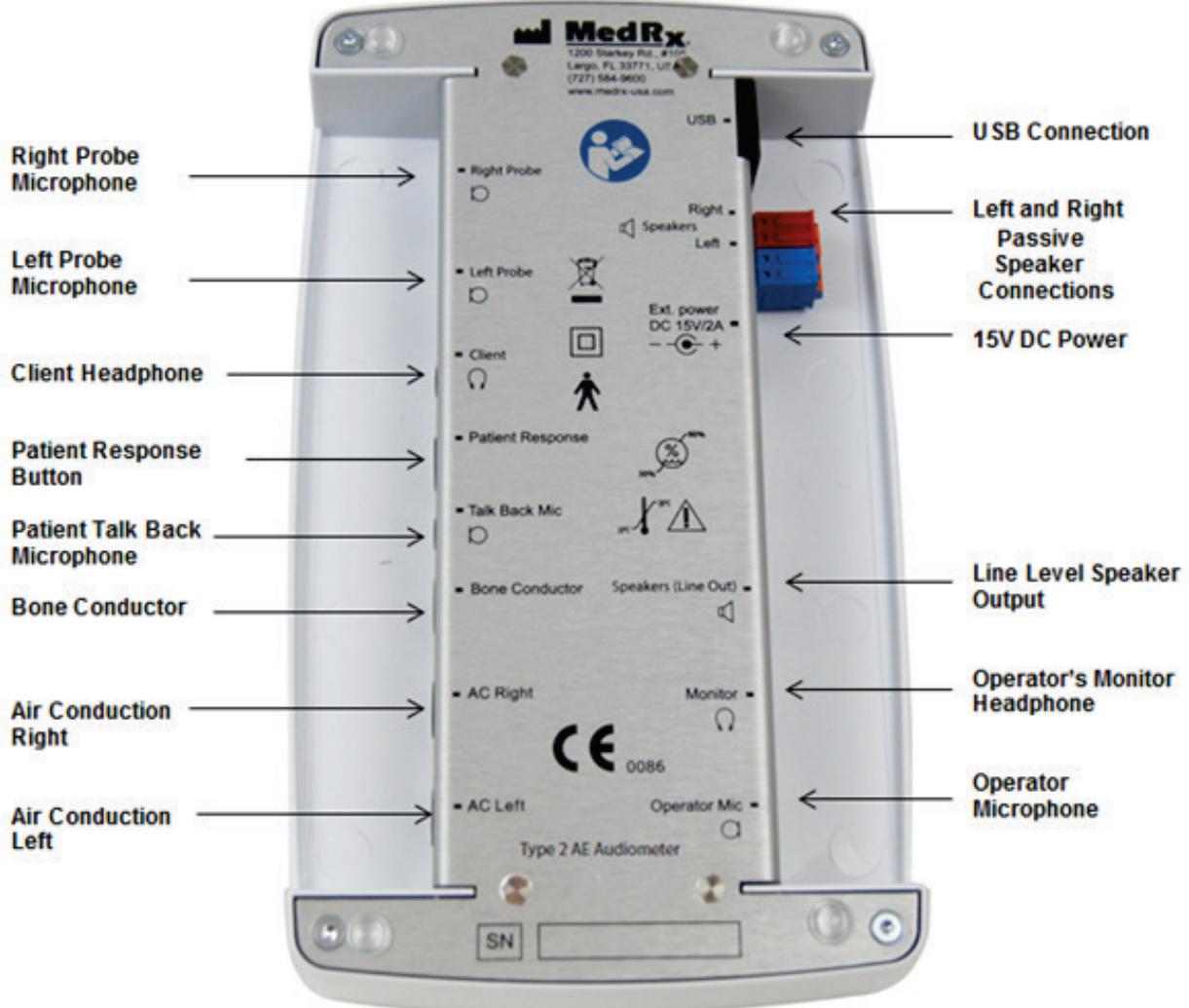
The AVANT ARC conforms to the RoHS directive 2011/65/EU when used with the supplied accessories.

# Computer Requirements

| <b>MedRx Minimum Computer Specs:</b>                   |
|--|
| Windows®-PC compatible computer                        |
| Intel™ i5 Dual Core, 2.0 GHz or better                 |
| 4 GB RAM   |
| 20 GB free hard drive space                            |
| Available 2.0 USB port                                 |
| Windows 7, 8 or 10 Professional (32 or 64-bit)         |
| <b>MedRx Recommended Computer Specs:</b>               |
| Windows®-PC Computer                                   |
| Intel™ i5 Dual Core, 3.2 GHz or better                 |
| 8 GB RAM or more • 50 GB or more free hard drive space |
| Available 2.0 USB port                                 |
| Graphics Adapter with 2GB Dedicated Video Memory       |
| DVD-ROM Drive  |
| High Speed Internet Connection                         |
| Windows 10 Professional 64-bit                         |



# Avant ARC Bottom View



**Notice!** The Red & Blue adapters are included and must be removed to attach 18 gage (1.0mm) Free Field speaker wires and then reinstalled. DC Power supply must be used when using passive Free Field speakers.

|  |  |  |
|--|--|--|
|  |  | <p><b>To Install Free Field Speaker Wires:</b></p> <p>Unplug both the Red &amp; Blue connectors.</p> <p>Place a small flat head screw driver on the small orange tabs and push down while inserting a speaker wire into the opening then remove the screw driver. Be sure the wire is secure.</p> <p>Repeat until all the speaker wires are secured then plug both connectors into the device.</p> |
|--|--|--|

Use passive speakers with 4 ohm impedance when using the internal speaker amplifier.

# Transducers and Accessories

Use the accessories provided with your Avant ARC. Use of unapproved accessories is not recommended



**IP30 Insert Earphones  
(Standard)**



**Supra-Aural  
Headphones Optional**



**Bone Conductor**



**Patient Response  
Switch**



**Operator Mic &  
Monitor (may vary)**



**Talkback Microphone**



**Client Headset**



**3A Insert Earphones  
(Optional)**



**Probe Microphones**



**Probe Mic Hanger &  
Clip**



**Headphones**



**DC Power Supply**



**USB Cable**

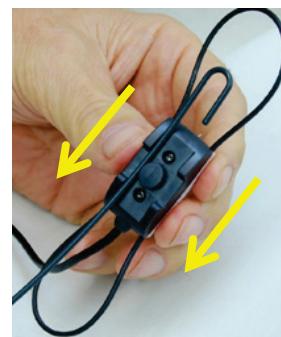


**Speaker Optional**

# Probe Mic Hanger Installation



You will need the two Probe Mics, the Probe Mic Hanger and the Clip



Install the hook on the back side of probe mic



Pull hook down to seat on post



Once Installed the large O-ring should be adjustable for fitting.



Gently press clip into place.



Turn clip over place probe mic wires into clip



Larger view of clip with wires inserted

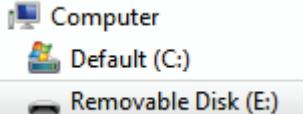


Probe Mic Hanger installation assembly complete.

# Software Installation



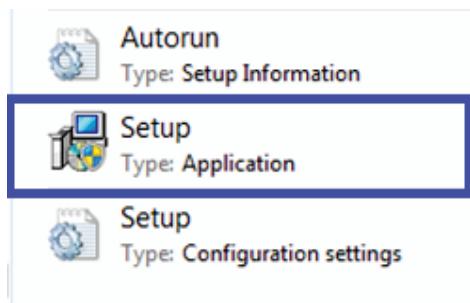
1. Insert the MedRx USB Flash Drive into USB port:

- Launch **My Computer**
  - Locate USB Drive
- 
- A screenshot of the Windows 'My Computer' window. It shows three items: 'Computer' (represented by a desktop icon), 'Default (C:)' (represented by a hard drive icon), and 'Removable Disk (E:)' (represented by a USB drive icon). The 'Removable Disk (E:)' item is highlighted with a light gray background.

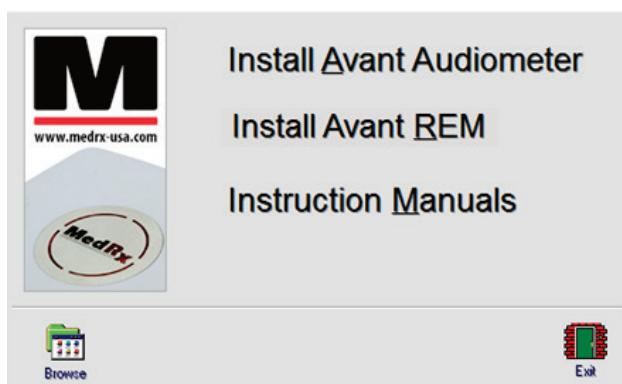
(E:) may vary depending on the USB port selected. Consult your computer's documentation.

2. Double Click on **Setup** to launch:

- If requested, Accept Permission to Install Software.



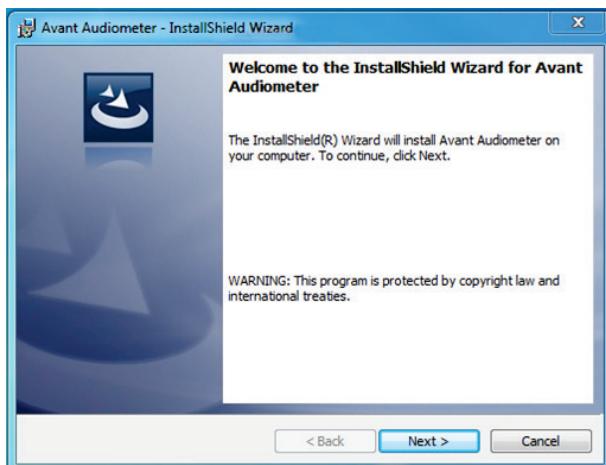
## Installing Audiometer Software



3. On the Setup screen, choose **Install AVANT Audiometer**.

**NOTE:** No MedRx driver installation is required with the AVANT ARC.

Also, the Electronic Copy of this Manual is located under **Manual**.



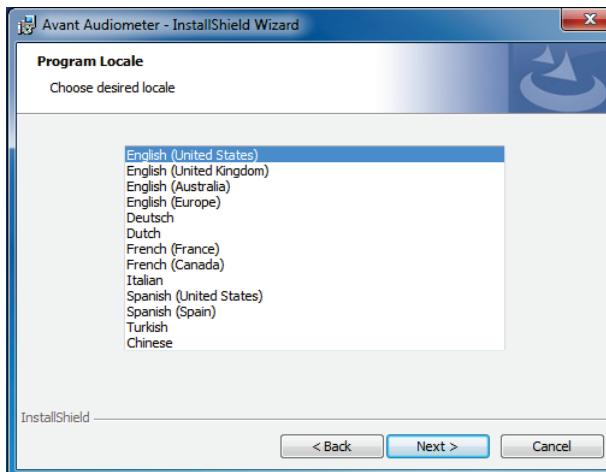
4. This is the Welcome screen.

- To continue, click **Next**.



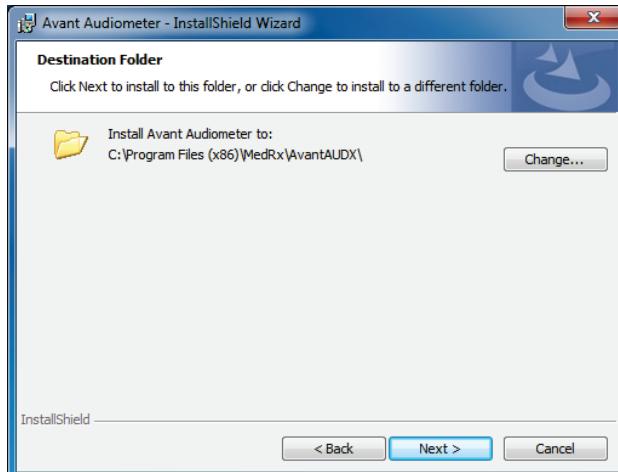
5. Read the Software License Agreement. This important document defines the acceptable usage of the ARC Audiometer software.

- Select **Accept**.
- Click **Next**.



6. This screen sets the language and location choice. Make a selection.

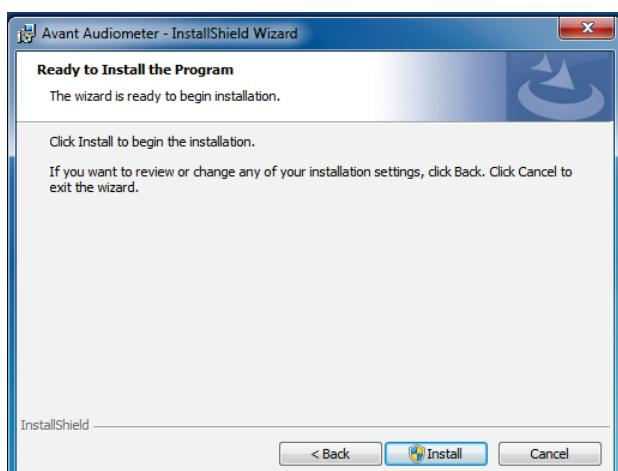
- Click **Next**.



7. This screen indicates the location of the program files. The default location is recommended for most users. If necessary, this location can be changed.

- To continue with the default settings, click **Next**.

**NOTE:** To change the location of the files (advanced users or system administrators only), click **Change**.



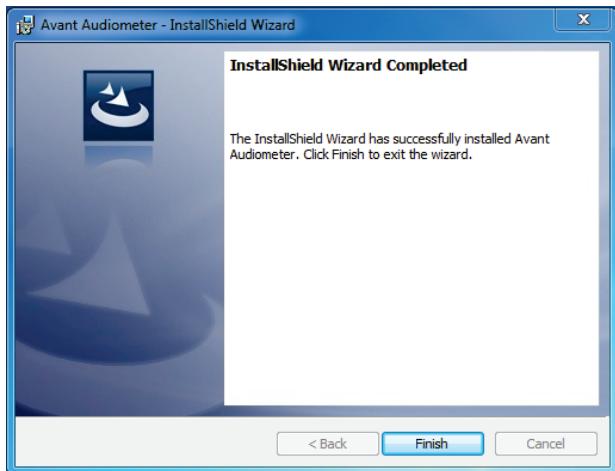
8. Installation of Program is ready to start.

- To continue, Click **Install**.
- To make changes, Click **Back**.



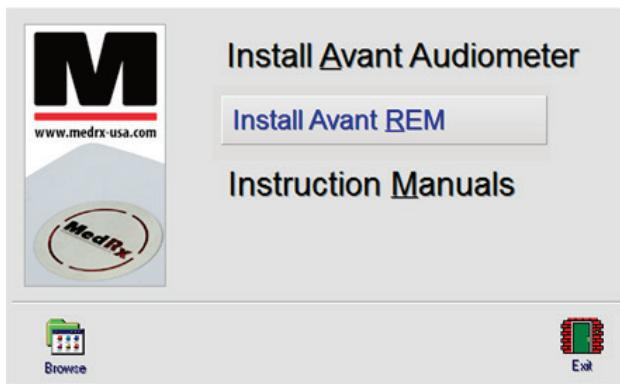
9. Wait while the InstallShield Wizard Installs the AVANT Audiometer.

- Click **Next**.



10. When the installation is complete. Click **Finish**.

## Installing REM Software

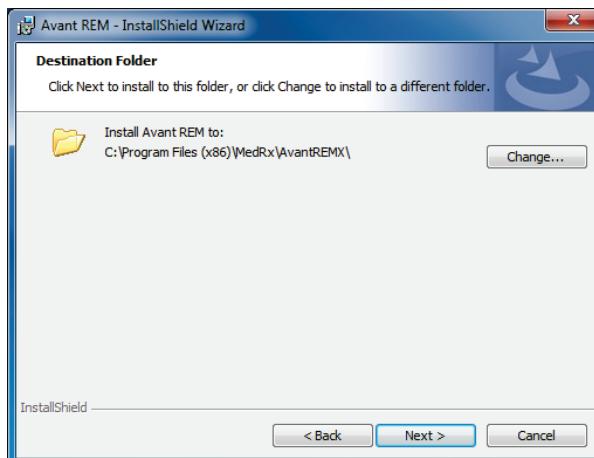


1. On the Setup screen, choose **Install Avant REM**.
2. Wait for the program to setup the InstallShield Wizard.
3. This is the Welcome screen.
  - To continue, Click **Next**.



4. Read the Software License Agreement. This important document defines the acceptable usage of the Avant REM Software.

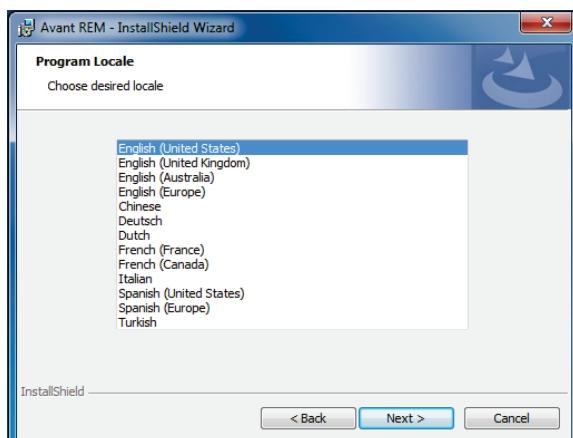
- Click **I accept**.
- Click **Next**.



5. This screen indicates the location of the program files. The default location is recommended for most users. If necessary, this location can be changed.

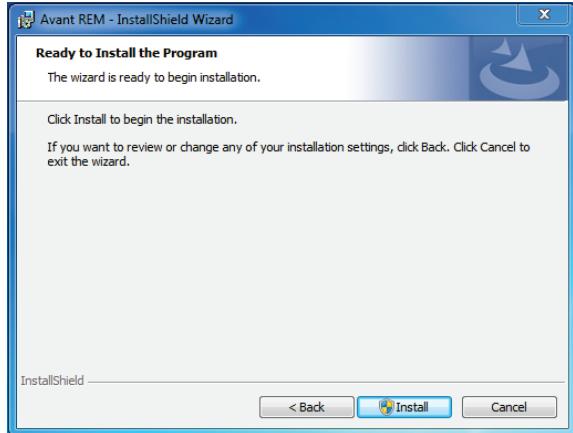
- To continue with the default settings, Click **Next**.

**Note:** To change the location of the files (advanced users or system administrators only), click **Change**.



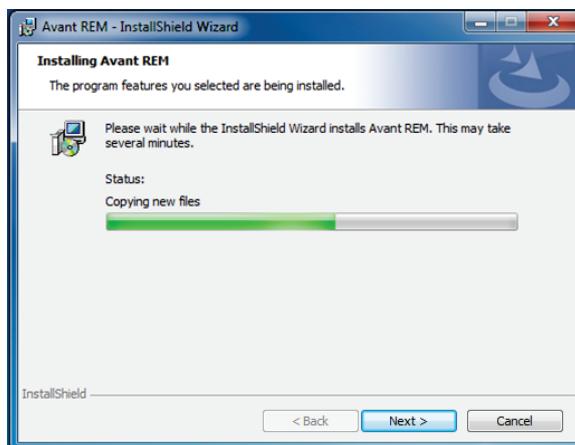
6. This screen sets the language and location choice. Make selection.

- Click **Next**.



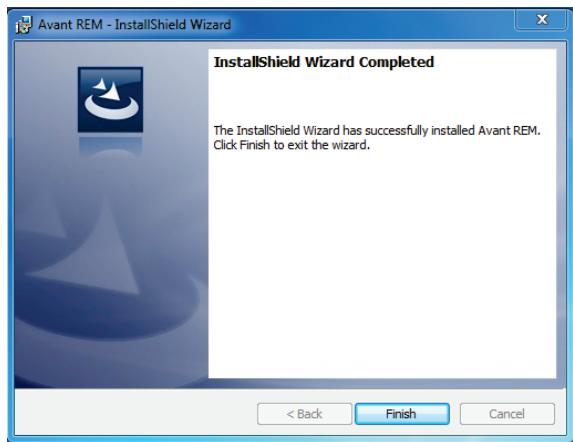
7. Installation of Program is ready to start.

- To continue, Click **Install**.
- To make changes, Click **Back**.



8. Wait while the InstallShield Wizard installs the Avant REM program.

- Click **Next**.



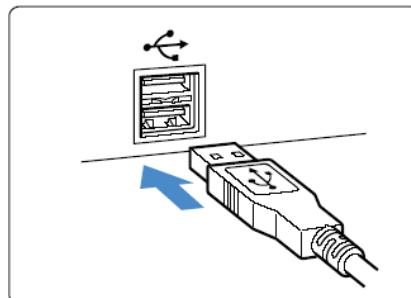
9. When the installation is complete,

- Click **Finish**.

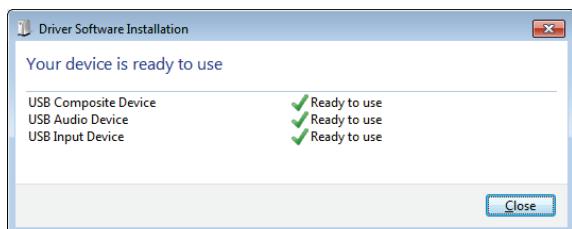
# Connecting Device

Your AVANT ARC is USB powered.

**Connect the USB cable from the AVANT ARC to your computer as shown below.**

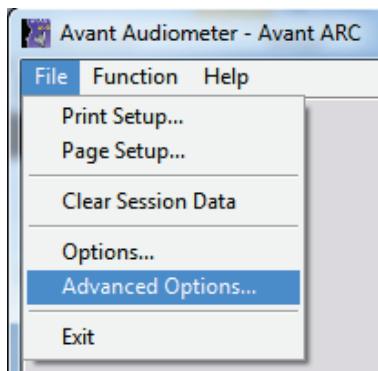


**Wait for the system to copy and install default Windows drivers.**

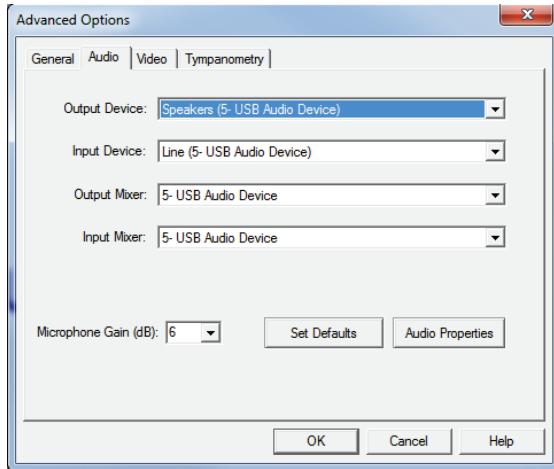


When this screen appears and all devices are "Ready to use", Click **Close**.

Next you need to confirm or set the Default Windows sound card settings. This will route all non-AVANT™ Windows sounds to the internal sound card of your computer. These sounds include event notifications such as new e-mail and error warnings as well as audio and video playback.



1. Launch the **AVANT Audiometer Software**.
2. Open the **Advanced Options** from File menu as shown.

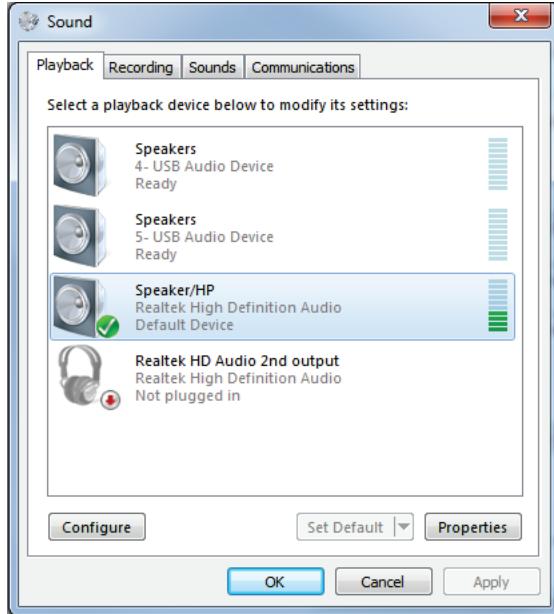


### 3. Open **Audio tab**.

When the audio properties are configured properly, during driver installation, the Audio Tab will appear like the image on the left. If not, use the pull-down lists to adjust the settings to match the image.

**NOTE:** Your specific Avant Audiometer will appear in both Output and Input Device Tab.

### 4. Click **Audio Properties**.

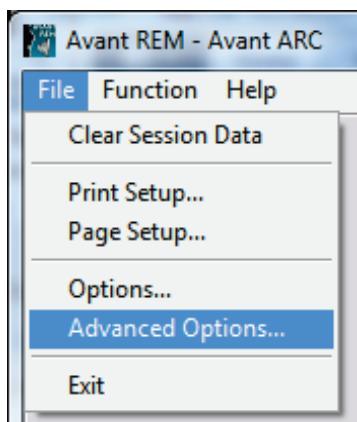


In the Windows Sound control panel, make sure the MedRx Audio Device is not set as default. If its the default, change this by clicking on your system audio device (non-MedRx) and then choose **Set Default**.

**⚠️NOTE:** The internal sound card on your computer will likely **not** have the same name as this screen shot. Consult your computer's documentation for the name of the internal sound card and set this control accordingly.

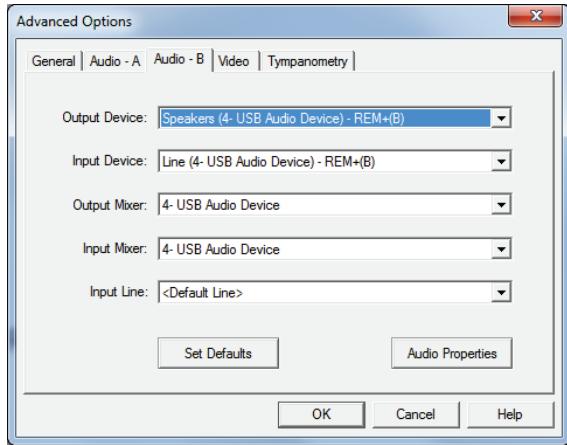
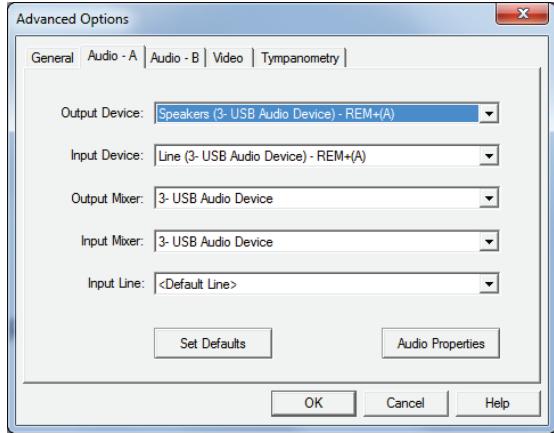
### 5. Click **OK**.

## AVANT REM



### 1. Launch the **REM Software**.

### 2. Open the **Advanced Options** from File menu as shown.



3. Open **Audio-A tab.**

4. When the audio properties are configured properly, during driver installation, the Audio Tab will appear like the image on the left. If not, use the pull-down lists to adjust the settings to match the image.

5. Open **Audio-B tab.**

6. When the audio properties are configured properly, during driver installation, the Audio Tab will appear like the image on the left. If not, use the pull-down lists to adjust the settings to match the image.

7. Click **Audio Properties.**

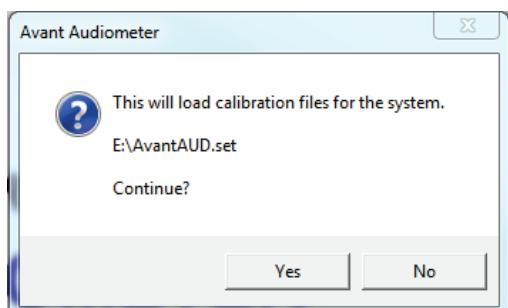
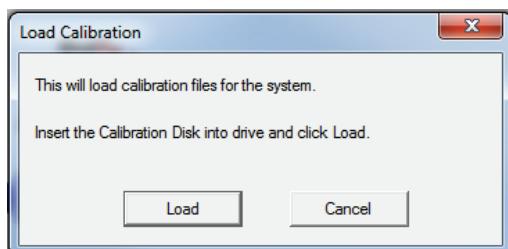
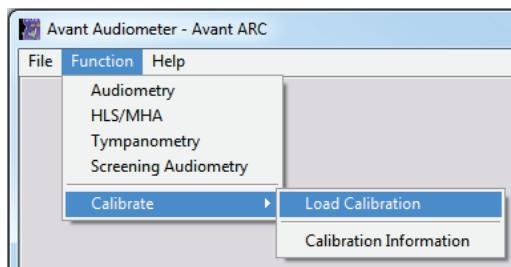
8. Click **OK.**

# Loading Calibration Files



Each AVANT ARC audiometer is calibrated in compliance with the ANSI S3.6 standard. This calibration procedure results in a series of files that the AVANT ARC software reads to keep the hardware in calibration. These files are supplied on a USB Flash Drive the same serial number as your AVANT ARC device.

The final step before using your AVANT ARC to evaluate hearing is to load these device specific calibration files onto the computer used to operate the AVANT ARC device.



1. With the MedRx USB Flash Drive connected, open the AVANT ARC software and Click:

- **Function.**
- **Calibrate.**
- **Load Calibration.**

2. After a few seconds, this message will appear.

- Click **Load**.

3. When the files are finished being loaded, this message will appear:

- Click **YES** to complete loading the calibration.

## EMC Precautions

The Avant ARC needs special precautions regarding EMC and needs to be installed and put into service according to the following EMC information.

List of all cables and maximum lengths of cables, transducers and accessories:

| Transducer / Accessories | Maximum Cable length |
|--------------------------|----------------------|
| USB Cable                | 3,0 meters           |
| Insert Earphones         | 2,0 meters           |
| Bone B-71                | 2,0 meters           |
| All Headsets             | 2,0 meters           |
| All Microphones          | 2,0 meters           |
| REM Probe                | 2,0 meters           |
| All Speakers             | 3,0 meters           |



### Warnings!

- The use of accessories, transducers and cables other than those specified, with the exception of transducers and cables sold by the manufacturer of the Avant ARC as replacement parts for internal components, may result in increased emissions or decreased immunity of the Avant ARC.
- The Avant ARC should not be used adjacent to or stacked with other equipment and if adjacent or stacked use is necessary, the Avant ARC should be observed to verify normal operation in the configuration in which it will be used.
- The Avant ARC may be interfered with by other equipment, even if that other equipment complies with CISPR emission requirements.
- The Avant ARC does not have life supporting function
- Portable and mobile RF communications equipment can affect the Avant ARC.

| Guidance and manufacturer's declaration – electromagnetic emissions  |                |   |
|--|----------------|---|
| The Avant ARC is intended for use in electromagnetic environment specific below. The customer or the user of the Avant ARC should assure that it is used in such an environment. |                |   |
| Emission test  | Compliance     | Electromagnetic environment - guidance  |
| RF emissions<br>CISPR 11   | Group 1        | The Avant ARC uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.                          |
| RF emissions<br>CISPR 11   | Class A        | The Avant ARC is suitable for use in all establishments other than domestic and those directly connected to the public low-voltage power supply network that supplies buildings used for domestic purposes. |
| Harmonic emissions<br>IEC 61000-3-2  | Non applicable |   |
| Voltage fluctuations / flicker emissions<br>IEC 61000-3-3  | Non applicable |   |

### Guidance and manufacturer's declaration – electromagnetic immunity

The Avant ARC is intended for use in electromagnetic environment specific below. The customer or the user of the Avant ARC should assure that it is used in such an environment.

| Immunity test   | IEC 60601 test level   | Compliance level   | Electromagnetic environment - guidance  |
|---|--|--|---|
| Electrostatic discharge (ESD)<br>IEC 61000-4-2                | +/- 8 kV<br>contact discharge<br>+/- 2, 4, 8 &15kV<br>air discharge  | +/- 8 kV<br>contact discharge<br>+/- 2, 4, 8 &15kV<br>air discharge  | Floors should be wood, concrete or ceramic tile. If floors are covered with synthetic material, the relative humidity should be at least 30%. |
| Electrical fast transient / burst<br>IEC 61000-4-4            | +/- 2 kV for power supply lines<br>+/- 1 kV for input / output lines | +/- 2 kV for power supply lines<br>+/- 1 kV for input / output lines | Mains power quality should be that of a typical commercial or hospital environment.   |
| Power frequency (50/60 Hz)<br>Magnetic field<br>IEC 61000-4-8 | NA   | NA   | Power frequency magnetic fields should be at levels characteristic of a typical location in a typical commercial or hospital environment.     |

### Guidance and manufacturer's declaration – electromagnetic immunity

The Avant ARC is intended for use in electromagnetic environment specific below. The customer or the user of the Avant ARC should assure that it is used in such an environment.

| Immunity test                 | IEC 60601- test level   | Compliance level  | Electromagnetic environment - guidance   |
|-------------------------------|---|---|--|
|                               |   |   | Portable and mobile RF communications equipment should be used no closer to any part of the Avant ARC, including cables, than the recommended separation distance calculated from the equation applicable to the frequency of the transmitter.<br><b>Recommended separation distance:</b>  |
| Conducted RF<br>IEC 61000-4-6 | 0.15 - 80 MHz<br>3 Vrms & 6Vrms in ISM Band 1 kHz<br>AC Mains   | 0.15 - 80 MHz<br>3 Vrms & 6Vrms in ISM Band 1 kHz<br>AC Mains | $d = 1,17 \times \sqrt{P}$   |
| Radiated RF<br>IEC 61000-4-3  | 3 V/m<br>80 MHz to 2,5 GHz  | 3 V/m   | $d = 1,17 \times \sqrt{P}$ 80 to 800 MHz<br>$d = 2,33 \times \sqrt{P}$ 800 MHz to 2,5 GHz  |
|                               |   |   | Where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer and d is the recommended separation distance in meters (m).<br>Field strengths from fixed RF transmitters, as determined by an electromagnetic site survey <sup>a</sup> , should be less than the compliance level in each frequency range <sup>b</sup> .<br>Interference may occur in the vicinity of equipment marked with the following symbol:<br> |
| NOTE 1                        | At 80 MHz and 800 MHz, the higher frequency ranges applies.   |   |  |
| NOTE 2                        | These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.   |   |  |
| a                             | Field strengths from fixed transmitters, such as base stations for radio (cellular/cordless) telephones and land mobile radios, amateur radio, AM and FM radio broadcast and TV broadcast cannot be predicted theoretically with accuracy. To assess the electromagnetic environment due to fixed RF transmitters, an electromagnetic site survey should be |   |  |

considered. If the measured field strength in the location in which the Avant ARC is used exceeds the applicable RF compliance level above, the Avant ARC should be observed to verify normal operation. If abnormal performance is observed, additional measures may be necessary, such as reorienting or relocating the Avant ARC.

- b Over the frequency range 150 kHz to 80 MHz, field strengths should be less than 3 V/m.

| <b>Recommended separation distances between<br/>Portable and mobile RF communications equipment and the Avant ARC</b> |   |   |  |
|---|---|---|--|
| Rated maximum<br>output power of<br>transmitter<br><br>W  | Separation distance according to frequency of transmitter<br>meters |   |  |
|   | 150 kHz to 80 MHz<br>$d = 1,17 \times \sqrt{P}$                     | 80 MHz to 800 MHz<br>$d = 1,17 \times \sqrt{P}$ | 800 MHz to 2,5 GHz<br>$d = 2,33 \times \sqrt{P}$ |
| 0,01  | 0,12  | 0,12  | 0,233  |
| 0,1   | 0,37  | 0,37  | 0,74   |
| 1   | 1,17  | 1,17  | 2,33   |
| 10  | 3,7   | 3,7   | 7,40   |
| 100   | 11,7  | 11,7  | 23,3   |

For transmitters rated at a maximum output power not listed above, the recommended separation distance d in meters (m) can be estimated using the equation applicable to the frequency of the transmitter, where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer.

NOTE 1 At 80 MHz and 800 MHz the separation distance for the higher frequency range applies.

NOTE 2 These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

# Safety

- Regarding electrical safety, this device is designed to be used only by professionals in the hearing healthcare industry.



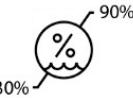
- It is Class II Medical Electrical (ME) equipment that is part of an ME system.

This device provides Type B



protection (Type B equipment, Type B applied part)

- This device is not protected from ingress of water. Power is supplied by an un-grounded mains power cable to a medical grade power supply and also supplied by the USB cable connected to a computer. The USB computer power must be able to supply at least 500mA at the standard USB voltage.
- Power is supplied by the USB cable connected to a computer.
- A USB Optical Isolator, with a minimum of 1500V AC isolation and should be placed in-line between the computer's USB connection and the MedRx device. The Optical Isolator should be powered by a power supply that conforms to IEC 60601-1. The computer, Optical Isolator's power supply and the speaker's power supply should be connected to the Medical Grade isolation transformer that conforms to IEC 60601-1. Follow the manufacturer's instructions for installation and use. All connected equipment provides 2 MOPP per IEC 60601-1.
- This device is to be operated on non-conductive surfaces only.
- The computer used with this device should conform to the requirements of IEC 60601-1.
- A MULTIPLE PORTABLE SOCKET-OUTLET or extension cord shall not be connected to the system.
- The device warm-up time is less than 5 minutes.
- Use only the 15 VDC, 2A medical power supply supplied with your Avant ARC, CUI ETMA150200UD-P5P-IC.
- The power supply cable should always be accessible in order to disconnect it from the supply mains.
- Do not connect items that are not specified as part of the system.



- The use environment should be between 10°C and 35°C, humidity within 30% to 90% and an atmospheric pressure range from 80 kPa to 104 kPa.
- Storage temperature range -20°C to 50°C and humidity level from 10% to 90%.
- All components with patient contact are made of bio-compatible materials.
- This device does not produce any adverse physiological effects.
- Install the device as directed by this manual to achieve optimal use. Clean accessories per the cleaning instructions prior to use. No Sterilization is required for components of this device. However, new probe tubes and new foam inserts are needed for each patient where applicable. Cleaning of the device and accessories should follow the procedure outlined below.
- The device is not intended to be operated in an environment with anesthetics, oxygen or NO. It is not an AP or APG device. This ME System is not intended for use with flammable anesthetics.
- This device uses Type B application parts temporarily placed on the patient during testing. They are nonconductive and can be immediately withdrawn from the patient at any time.
- The device is intended for continuous operation.
- The computer and the MedRx device or accessories may be located in the patient environment if required.
- The colored lights are as designated by ANSI S 3.6 and IEC 60645-1, conforming to the standard color designations for audiology. They signify that either the left (blue) channel is active or the right (red) channel is active, or no channel is active (green). The colors do not signify any dangerous or faulty condition.



- Contact the local MedRx distributor for safe and proper disposal of this equipment. Proper disposal may require that it be sent to collection facilities for recovery and recycling.
- All repairs should be sent to MedRx for evaluation and / or repair. However, necessary diagrams and repair instruction will upon request be provided to authorized repair personnel.
- There are no known contraindications for the use of this equipment.
- The Instructions for Use (the Installation and Software Training manuals) are supplied as an electronic copy on a USB flash drive. Paper copies of the manuals may be also requested from the company, and will be sent within one business day of the request.
- Refer to the Training manual and Help files for test options and descriptions.

# Symbols that may be used:



Read the instruction manuals  
for safe usage of the device.  
(operating instructions)



Indicates that the device serial  
number will follow



Type B applied part. (Type B  
equipment)



Manufacturer (MedRx)



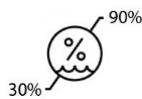
Authorized Representative in  
Europe



Non-ionizing electromagnetic  
radiation



Special Disposal Required



Humidity  
Limitation



Caution, General warning sign



Temperature limitation



Read the instruction manuals for  
safe usage of the device  
(operating instructions)



Class II equipment



Start (of action)



Stop (of action)



Percentile Setup



Calibration



Loudspeaker (Speaker)



Headphones



Microphone



Recording



**CAUTION**  
For Single Patient Use Only

## Cleaning - Recommended Procedures for Cleaning & Disinfection

1. Foam ear tips and probe tubes are single use components and should not be re-used on another patient.
2. It is recommended that 70% Isopropyl Alcohol should be applied to a soft clean cloth or tissue, not directly on the component to be cleaned. The cloth should never be wet, just damp. A mild soapy water solution is an alternative cleaning liquid.
3. To ensure that cross contamination does not occur, use clean cloth or sealed Alcohol swabs for each device to be cleaned.
4. Wipe the surfaces of the Operator headset and headphone pads with the 70% Isopropyl Alcohol. Clean other transducers in the same way. **Do not let 70% Isopropyl Alcohol or water enter the microphone sound inlet.**
5. Wipe the surfaces of the probe microphone, black ear loop and headphone pads with the 70% Isopropyl Alcohol. Clean other transducers in the same way. **Do not let 70% Isopropyl Alcohol or water enter the microphone sound inlet.**
6. The probe microphone cords and white device housing may also be wiped with 70% Isopropyl Alcohol. The speaker controls, headphone ear pads, head band and other components may be cleaned in a similar way.
7. The white device housing may also be wiped with 70% Isopropyl Alcohol. The speaker controls, headphone ear pads, head band and other components may be cleaned in a similar way.
8. Let all components that have been cleaned, thoroughly dry before use.
9. Cleaning of the computer should be performed using the methods suggested in the computer's manual.

## Permissions (Optional)

Avant REM and Avant AUD uses the default windows user accounts to control access to the software. The default user settings are typically sufficient for regulatory bodies. These settings can be also adjusted if needed to comply with country requirements.

MedRx Avant software does not store private information. Data control is performed by the office management system or patient management system (i.e. Noah, Blueprint, Sycle).

The below Permissions information is for advanced users only needing to comply with specific country regulations.

**Warning, changes to the settings below will change the overall Windows user accounts, settings and encryption.**

## Password Protection

To access the Windows User settings, navigate to the Control Panel



Ensure that access to the computer is limited to those with permissions to health data. Add/Remove users as appropriate. Administrators will have access to add/remove programs, users and user settings.

## Adjusting log out time period

Create user settings to lock the computer when not in use. Navigate to local security policy and adjust the Amount of idle time required before suspending session.

The screenshot shows the Windows Local Security Policy snap-in. The left pane displays a tree view of security settings under 'Local Policies'. The right pane lists policies with their current settings. The policy 'Interactive logon: Amount of idle time required before suspending session' is highlighted and set to '15 minutes'.

| Policy   | Security Setting  |
|--|---|
| Interactive logon: Require Domain Controller authentication to unlock workstation            | Disabled  |
| Interactive logon: Require Windows Hello for Business or smart card                          | Disabled  |
| Interactive logon: Smart card removal behavior   | No Action   |
| Microsoft network client: Digitally sign communications (always)                             | Disabled  |
| Microsoft network client: Digitally sign communications (if server agrees)                   | Enabled   |
| Microsoft network client: Send unencrypted password to third-party SMB servers               | Disabled  |
| Microsoft network server: Amount of idle time required before suspending session             | 15 minutes  |
| Microsoft network server: Attempt S4U2Self to obtain claim information                       | Not Defined   |
| Microsoft network server: Digitally sign communications (always)                             | Disabled  |
| Microsoft network server: Digitally sign communications (if client agrees)                   | Disabled  |
| Microsoft network server: Disconnect clients when logon hours expire                         | Enabled   |
| Microsoft network server: Server SPN target name validation level                            | Not Defined   |
| Network access: Allow anonymous SID/Name translation   | Enabled   |
| Network access: Do not allow anonymous enumeration of SAM accounts                           | Enabled   |
| Network access: Do not allow anonymous enumeration of SAM accounts and shares                | Disabled  |
| Network access: Do not allow storage of passwords and credentials for network authentication | Disabled  |
| Network access: Let Everyone permissions apply to anonymous users                            | Disabled  |
| Network access: Named Pipes that can be accessed anonymously                                 | System\CurrentControlSet\services\spooler\parameters\allowAnonymousAccess |
| Network access: Remotely accessible registry paths   | System\CurrentControlSet\services\spooler\parameters\allowAnonymousAccess |
| Network access: Remotely accessible registry paths and sub-paths                             | Enabled   |
| Network access: Restrict anonymous access to Named Pipes and Shares                          | Not Defined   |
| Network access: Restrict clients allowed to make remote calls to SAM                         | Not Defined   |
| Network access: Shares that can be accessed anonymously                                      | Not Defined   |

Adjusting this setting will prevent unintended access to the computer and health records.

## Setting maximum password age

Local Security Policy will also identify the required password expiration timeframe. Be sure to set this to local standards.

The screenshot shows the Windows Local Security Policy snap-in. The left pane displays a tree view of security settings under 'Local Policies'. The right pane lists policies with their current settings. The policy 'Domain member: Maximum machine account password age' is highlighted and set to '30 days'.

| Policy   | Security Setting                               |
|--|--|
| Devices: Allow undock without having to log on   | Enabled  |
| Devices: Allowed to format and eject removable media   | Not Defined                                    |
| Devices: Prevent users from installing printer drivers   | Disabled                                       |
| Devices: Restrict CD-ROM access to locally logged-on user only                                   | Not Defined                                    |
| Devices: Restrict floppy access to locally logged-on user only                                   | Not Defined                                    |
| Domain controller: Allow server operators to schedule tasks                                      | Not Defined                                    |
| Domain controller: LDAP server signing requirements  | Not Defined                                    |
| Domain controller: Refuse machine account password changes                                       | Not Defined                                    |
| Domain member: Digitally encrypt or sign secure channel data (always)                            | Enabled  |
| Domain member: Digitally encrypt secure channel data (when possible)                             | Enabled  |
| Domain member: Digitally sign secure channel data (when possible)                                | Enabled  |
| Domain member: Disable machine account password changes  | Disabled                                       |
| Domain member: Maximum machine account password age  | 30 days  |
| Domain member: Require strong (Windows 2000 or later) session key                                | Enabled  |
| Interactive logon: Display user information when the session is locked                           | User display name, domain name, and session ID |
| Interactive logon: Do not require CTRL+ALT+DEL   | Disabled                                       |
| Interactive logon: Don't display last signed-in  | Enabled  |
| Interactive logon: Don't display username at sign-in   | Not Defined                                    |
| Interactive logon: Machine account lockout threshold   | Not Defined                                    |
| Interactive logon: Machine inactivity limit  | Not Defined                                    |
| Interactive logon: Message text for users attempting to log on                                   | Not Defined                                    |
| Interactive logon: Message title for users attempting to log on                                  | Not Defined                                    |
| Interactive logon: Number of previous logons to cache in case domain controller is not available | 10 logons                                      |

## Technical Information

The Avant ARC Audiometer/REM Combination is an active, diagnostic Class IIa Medical Device according to the EU medical directive 93/42/EEC.

### Standards:

IEC 60601-1 class II, protection class B

IEC 60645-1 -2

ANSI S3.6-2010 : Type 2 AE

Medical Device Directive 93/42/EEC

**Test-Frequencies:** 125 Hz – 8000 Hz

**Level step:** 5 dB or 1 dB level steps

### Maximum Sound Pressure Level:

AC with earphone: - 10 dBHL to 120 dBHL

BC with bone conduction with B 71: - 10 dBHL to 80 dBHL

Sound field speaker: - 10 dBHL ... 90 dBHL

**Test Signal:** Pure tone, pulse tone, warble tone

**Masking Signals:** Narrow band noise: 5/12 Octave filter with the same center frequency resolution as pure Tone

White noise:

Speech Noise: falling 12 dB/octave above 1 kHz (+/-5 dB)

**Masking Signals:** Tone Audiometry: Narrow Band Noise (Default), Speech Weighted Noise, White Noise. Speech Audiometry: Speech Weighted Noise (Default), White Noise, External Recorded (Opposite Channel).

**Speech Signals:** External input is through the computer (CD, memory card, Wave file) Operator Microphone

### Modulation:

Pulse tone: 0.25/0.5 s on time

Warble tone: 5% sinus frequency modulation, repetition rate 5 Hz

**Patient Response:** Handheld response switch

**Monitor:** Build in monitor speaker, headset

**Communication:** Talk forward and talk back

**Data Connection:** USB

**Mode of Operation:** Continuous

**Warm up Time:** Less than 5 min after USB connection

**Dimensions:** W x D x H: Approx. 7.75" x 5" x 1.25" (+/- 0.125")

**Weight:** Less than 2 lbs.

### Power Supply:

100 - 240 V~ 50/60 Hz ±10 %  
producing 15 VDC  
USB: 5 VDC

### Power Consumption:

Less than 500 mA at 15 VDC / less than 500 mA at 5 VDC

| <b>Connection Sockets:</b>         | <b>Specification</b>                                      |
|------------------------------------|---|
| • Power/Communication              | USB: (5 VDC)  |
| • Power                            | 15 VDC  |
| • Speaker left                     | Z <sub>A</sub> = 4Ω, U <sub>A</sub> = 8 Veff              |
| • Speaker right                    | Z <sub>A</sub> = 4 Ω, U <sub>A</sub> = 8 Veff             |
| • Pat patient response switch      | R <sub>I</sub> = 500                                      |
| • Talk Back microphone             | Z <sub>I</sub> = 1 k Ω, U <sub>I</sub> = 0.38 – 500 mVeff |
| • Operator Microphone              | Z <sub>I</sub> = 1 k Ω, U <sub>I</sub> = 0.38 – 500 mVeff |
| • Operator Monitor headphone       | Z <sub>A</sub> = 32Ω , U <sub>A</sub> = 3 Veff            |
| • Left Probe microphone (X2)       | Z <sub>I</sub> = 1 k Ω, U <sub>I</sub> = 0.38 – 500 mVeff |
| • Right Probe microphone (X2)      | Z <sub>I</sub> = 1 k Ω, U <sub>I</sub> = 0.38 – 500 mVeff |
| • Bone (bone conductor)            | Z <sub>A</sub> = 10Ω, U <sub>A</sub> = 8 Veff             |
| • AC phone left                    | Z <sub>A</sub> =10 Ω, U <sub>A</sub> =1 Veff              |
| • AC phone right                   | Z <sub>A</sub> =10 Ω, U <sub>A</sub> =1 Veff              |
| • Patient (Client) headphone       | Z <sub>A</sub> = 32Ω , U <sub>A</sub> = 3 Veff            |
| • Line Level Stereo Speaker Output | Z <sub>A</sub> = 32Ω , U <sub>A</sub> = 3 Veff            |

| <b>Calibration values and Max Levels:</b>   | <b>Calibration values and Max Levels:</b>   |
|---|---|
| <b>Headphone DD45</b><br><b>NBS-9A acoustic coupler</b><br><b>Force 4-5 N, ANSI and IEC</b><br><b>DD45 RETSPL Values</b><br><b>RETSPL dB re</b><br><b>20µPa</b><br><br>125=47.5<br>250=27.0<br>500=13.0<br>750=6.5<br>1000=6.0<br>1500=8.0<br>2000=8.0<br>3000=8.0<br>4000=9.0<br>6000=20.5<br>8000=12.0<br>Speech=18.5 | <b>Headphone TDH39</b><br><b>NBS-9A acoustic coupler</b><br><b>Force 4-5 N, ANSI and IEC</b><br><b>RETSPL dB re</b><br><b>20µPa</b><br><br>125=45.0<br>250=25.5<br>500=11.5<br>750=8.0<br>1000=7.0<br>1500=6.5<br>2000=9.0<br>3000=10.0<br>4000=9.5<br>6000=15.5<br>8000=13.0<br>9000=13.0<br>10000=13.0<br>11200=13.0<br>12500=13.0<br>Speech=19.5 |

| <b>Calibration values:</b>  | <b>Calibration values:</b>   |
|---|--|
| <b>Insert phone Eartone 3A</b><br><b>HA-2 acoustic coupler</b><br><b>RETSPL dB re</b><br><b>20µPa</b><br><br><b>Sound Attenuation</b><br>125=26.0      32.5<br>250=14.0      36<br>500=5.5      37.5<br>750=20      -<br>1000=0      36.5<br>1500=2.0      -<br>2000=3.0      33<br>3000=3.5      -<br>4000=5.5      39.5<br>6000=2.0      -<br>8000=0      42.5<br>Speech=12.5 | <b>Insert phone IP30</b><br><b>HA-2 acoustic coupler</b><br><b>RETSPL dB re</b><br><b>20µPa</b><br><br><b>Sound Attenuation</b><br>125=26.0      32.5<br>250=14.0      36<br>500=5.5      37.5<br>750=2.0      -<br>1000=0      36.5<br>1500=2.0      -<br>2000=3.0      33<br>3000=3.5      -<br>4000=5.5      39.5<br>6000=2.0      -<br>8000=0      42.5<br>Speech=12.5 |

| <b>Calibration values:</b>  | <b>Calibration values:</b> |   |          |   |          |   |          |   |           |   |           |   |           |   |           |      |           |   |           |         |           |   |             |  |   |
|---|----------------------------|---|----------|---|----------|---|----------|---|-----------|---|-----------|---|-----------|---|-----------|------|-----------|---|-----------|---------|-----------|---|-------------|--|---|
| <p>Bone conductor<br/>Radioear B71 Force: 4.9 ... 5.9 N</p> <p>Mastoid placement – ANSI S3.13 coupler<br/>Air Radiation<br/>mean /maximum</p> <p>RETFL dB re1 N</p> <table> <tbody> <tr><td>125=82.5</td><td>-</td></tr> <tr><td>250=67.0</td><td>-</td></tr> <tr><td>500=58.0</td><td>-</td></tr> <tr><td>750=48.5</td><td>-</td></tr> <tr><td>1000=42.5</td><td>-</td></tr> <tr><td>1500=36.5</td><td>-</td></tr> <tr><td>2000=31.0</td><td>-</td></tr> <tr><td>3000=30.0</td><td>4/18</td></tr> <tr><td>4000=35.5</td><td>-</td></tr> <tr><td>6000=40.0</td><td>10.5/31</td></tr> <tr><td>8000=40.0</td><td>-</td></tr> <tr><td>Speech=55.0</td><td></td></tr> </tbody> </table> | 125=82.5                   | - | 250=67.0 | - | 500=58.0 | - | 750=48.5 | - | 1000=42.5 | - | 1500=36.5 | - | 2000=31.0 | - | 3000=30.0 | 4/18 | 4000=35.5 | - | 6000=40.0 | 10.5/31 | 8000=40.0 | - | Speech=55.0 |  | <p>Sound field (0 degree incidence)<br/>Reference equivalent threshold sound pressure level<br/>RETSPL dB</p> <p>125=22.1<br/>250=11.4<br/>500=4.4<br/>750=2.4<br/>1000=2.4<br/>1500=2.4<br/>2000=-1.3<br/>3000=-5.8<br/>4000=-5.4<br/>6000=4.3<br/>8000=12.6<br/>Speech=14.5</p> |
| 125=82.5  | -                          |   |          |   |          |   |          |   |           |   |           |   |           |   |           |      |           |   |           |         |           |   |             |  |   |
| 250=67.0  | -                          |   |          |   |          |   |          |   |           |   |           |   |           |   |           |      |           |   |           |         |           |   |             |  |   |
| 500=58.0  | -                          |   |          |   |          |   |          |   |           |   |           |   |           |   |           |      |           |   |           |         |           |   |             |  |   |
| 750=48.5  | -                          |   |          |   |          |   |          |   |           |   |           |   |           |   |           |      |           |   |           |         |           |   |             |  |   |
| 1000=42.5   | -                          |   |          |   |          |   |          |   |           |   |           |   |           |   |           |      |           |   |           |         |           |   |             |  |   |
| 1500=36.5   | -                          |   |          |   |          |   |          |   |           |   |           |   |           |   |           |      |           |   |           |         |           |   |             |  |   |
| 2000=31.0   | -                          |   |          |   |          |   |          |   |           |   |           |   |           |   |           |      |           |   |           |         |           |   |             |  |   |
| 3000=30.0   | 4/18                       |   |          |   |          |   |          |   |           |   |           |   |           |   |           |      |           |   |           |         |           |   |             |  |   |
| 4000=35.5   | -                          |   |          |   |          |   |          |   |           |   |           |   |           |   |           |      |           |   |           |         |           |   |             |  |   |
| 6000=40.0   | 10.5/31                    |   |          |   |          |   |          |   |           |   |           |   |           |   |           |      |           |   |           |         |           |   |             |  |   |
| 8000=40.0   | -                          |   |          |   |          |   |          |   |           |   |           |   |           |   |           |      |           |   |           |         |           |   |             |  |   |
| Speech=55.0   |                            |   |          |   |          |   |          |   |           |   |           |   |           |   |           |      |           |   |           |         |           |   |             |  |   |

### **Maximum Sound Levels:**

| <b>Frequency</b> | <b>Inserts</b> | <b>Supra-aural</b> | <b>Sound Field</b> | <b>Bone Conduction</b> |
|------------------|----------------|--------------------|--------------------|------------------------|
| 125              | 75             | 80                 | 65                 |                        |
| 250              | 100            | 100                | 80                 | 45                     |
| 500              | 110            | 110                | 90                 | 60                     |
| 750              | 110            | 110                | 90                 | 60                     |
| 1000             | 115            | 120                | 90                 | 70                     |
| 1500             | 115            | 120                | 90                 | 70                     |
| 2000             | 115            | 120                | 90                 | 70                     |
| 3000             | 115            | 120                | 90                 | 70                     |
| 4000             | 115            | 120                | 90                 | 60                     |
| 6000             | 100            | 105                | 90                 | 50                     |
| 8000             | 90             | 100                | 80                 | 45                     |

### **Routine checking and subjective tests**

The user of the instrument should perform a subjective instrument check once a week. The purpose of routine checking is to ensure, as far as possible, that the equipment is working properly, that its calibration has not noticeably altered and that its attachments, leads and accessories are free from any defect that might adversely affect the test result.

Check that audiometer output is approximately correct on both air and bone conduction by sweeping through at a hearing level of, for example, 10 dB or 15 dB and listening for "just audible" tones. This test shall be performed at all appropriate frequencies and for both earphones as well as the bone vibrator.

Check at high level (e.g. hearing levels of 60 dB on air conduction and 40 dB on bone conduction) on all appropriate functions (and on both earphones) at all frequencies used; listen for proper functioning, absence of distortion, freedom from interrupter clicks, etc.

Listen at low levels for any sign of noise or hum, for unwanted sounds (break-through arising when a signal is introduced in another channel) or for any change in tone quality as masking is introduced. Keep a record the results.

# Congratulations

Your MedRx system is now set up and ready for use. Please consult the Training Manual and the Interactive Help Files within the software for instructions and procedures. The Training Manual is available in PDF format on a USB flash drive and at [www.medrx-int.com](http://www.medrx-int.com) in our Download Section.

## Limited Warranty

MedRx warrants this product to be free from defects in material and workmanship for two years from the time of purchase. If this system fails to perform as specified during this period, the purchaser is responsible for calling MedRx at +49 30 70 71 46 43. The company's representative will advise the owner to either return specific components or the entire system to:

MAICO Diagnostics GmbH  
MedRx International TCS  
Sickingenstr. 70-71  
10553 Berlin  
Germany

MAICO will repair or replace any defective devices, fully test the system and/or components and ship the system promptly back to the owner. There is no cost for the repair or return shipping, provided the system is two years old or less and has not been misused, abused or damaged. Such damage includes, but is not limited to, dropping, exposure to excessive heat greater than 37,78° C and water/liquid damage.

Repair or replacement of the system as provided under this warranty is the sole and exclusive remedy of the purchaser. MedRx shall not be liable for any consequential or incidental damages or for breach of any express or implied warranty. Except to the extent of applicable law, any implied warranty, merchantability or fitness of this product is limited to the duration of this warranty.

MAICO will, at its discretion, service and repair out of warranty products at the purchaser's request, charging for parts and labor as necessary. The limited warranty is deemed void if software or hardware is installed on this product which is not pre-approved by MedRx, Inc. Approved software includes NOAH™ and HIMSA approved hearing aid manufacturer programming modules for fitting hearing aids.

MAICO is not responsible for problems resulting from installation of unapproved software or hardware. In the event of unapproved software or hardware installed on the system causing a conflict, MedRx will service the product for a fee to be determined at the time of service.