OTICON | **More**

Getting started

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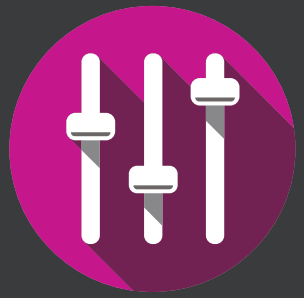
Install Genie 2 | 2020.2

Please install the Genie 2 | 2020.2 software included in the Launch box to get access to Oticon More™. Please note that if you have not installed Genie 2 | 2020.1, you will need to install that version of the software first before proceeding with the Genie 2 | 2020.2 installation. The Genie 2 | 2020.1 USB can be ordered via our customer service team 800.526.3921 or downloaded from www.oticon.com/help.



NOAHlink Wireless

The NOAHlink Wireless is the only programming device compatible with Oticon More and will be used for instrument programming and firmware updates with Oticon More hearing aids.

All new OpenBass Dome

Oticon More will have an all new dome option, OpenBass dome, which provides great user benefits:

- Provides up to 6 dB more low-frequency gain up to 2KHz while streaming
- 2-5 dB more gain in speech frequencies compared to the Open dome
- Up to a 9 dB extra feedback margin, with a max effect at 3KHz for improved quality and perception of speech

Open dome and Single Bass dome will not be available in the Genie 2 acoustics for Oticon More, but will still be available for earlier Oticon products. There is a clinical significance between using the OpenBass dome and Open dome. Users may hear and experience sounds differently due to the difference of 2-5 dB between approximately 1000-2500Hz when comparing the two domes.

Battery protection mode

The battery protection mode extends the shelf life of Oticon More instruments by preserving lithium-ion battery life for rechargeable hearing instruments. This mode powers the battery down to a minimum level while not in active use.

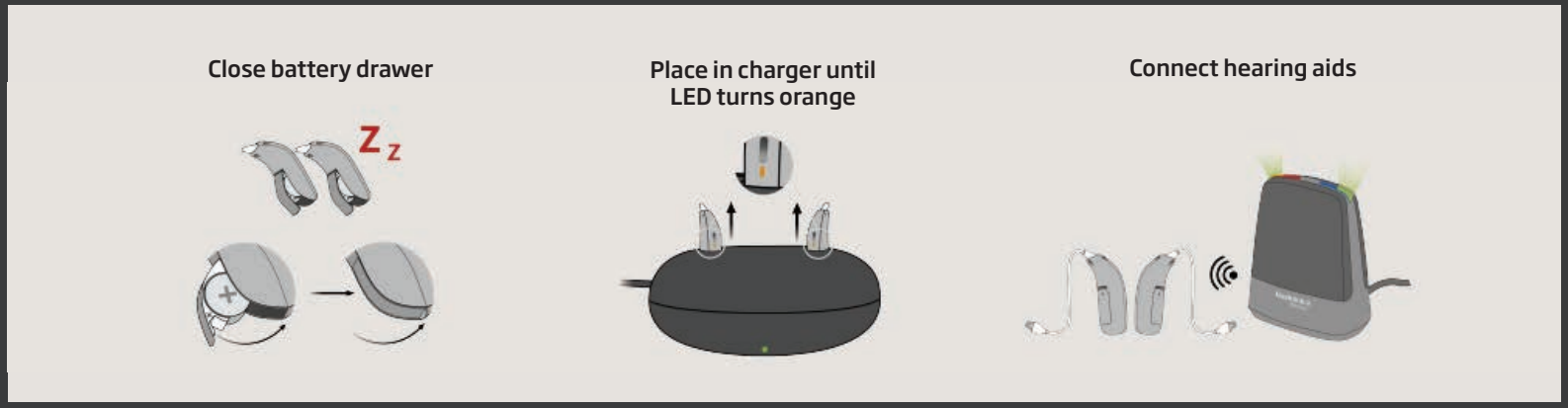
It can be used when shipping or storing instruments for an extended period of time. **Oticon More instruments will be shipped to your office with battery protection mode enabled.**

Deactivating battery protection mode

To program a new set of Oticon More hearing aids, you must "wake up" the hearing instruments from battery protection mode. This is easily done in a few steps:

1. Close the battery drawer
2. Place the hearing aids in the charger and wait for the LED on the aids to turn orange. It takes approximately 10 seconds for the hearing aids to wake up after they are placed in the charger.
3. Remove the hearing aids from the charger and connect the hearing aids wirelessly to Genie 2 for programming.

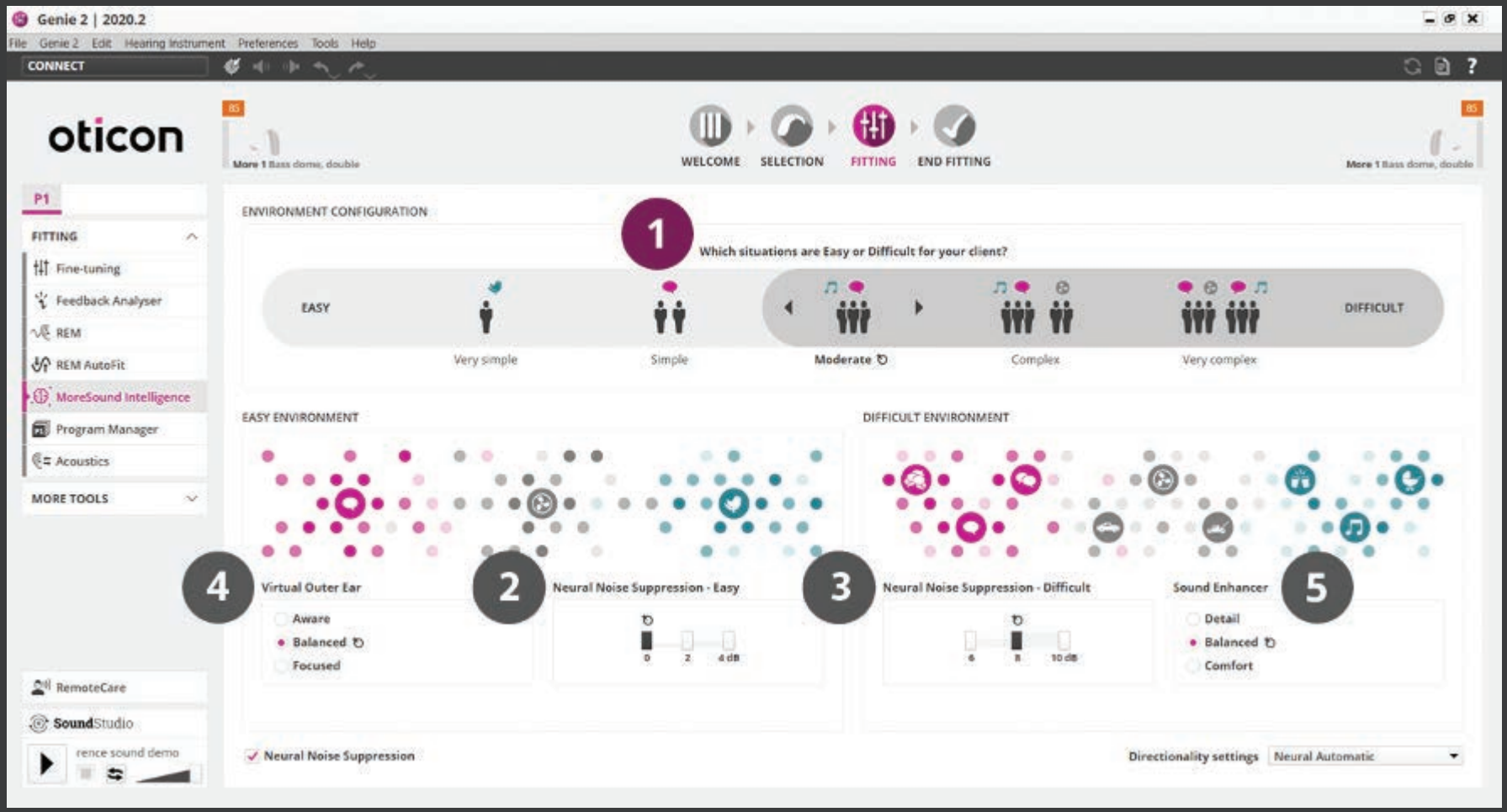
Note that it is also OK to leave the instruments in the charger until they are fully charged (green LED).



MoreSound Intelligence™

MoreSound Intelligence in Genie 2 utilizes the fitting data provided to make decisions regarding the default settings that the user will prefer. However, these settings may need to be adjusted based on the individual preferences and needs.

For the More family of instruments, you can customize the noise management for each patient using 5 different adjustable settings.* These settings can be adjusted in the MoreSound Intelligence screen located in Fitting.



*Adjustments to these settings are dependent on level of technology

1 **Environment Configuration:** This is the primary control for MoreSound Intelligence. It allows you to set the range of conditions over which the system will be using directional activity and noise removal to assist the patient. Because of the natural patient-to-patient difference in the effect of hearing loss, some patients may need this help over a broader range of environments. If desired, you can manually adjust the Environment Configuration setting from the default setting by clicking on the image of the situation where the user STARTS TO EXPERIENCE listening challenges. For example, if you click on the image of one person (very simple), MoreSound Intelligence will provide the most assistance. If you click on the image with six people (very complex), MoreSound Intelligence will provide the least processing assistance.

2 **Neural Noise Suppression-Easy:** This setting controls the level of noise suppression in situations like 1-to-1 conversation. You can adjust this setting if the user experiences difficulty in easier listening environments that have lower levels of background noise.

3 **Neural Noise Suppression-Difficult:** This setting controls the level of noise suppression in situations with high-level background noise, such as a noisy cafe, restaurant, or busy street. You can adjust this setting if the user experiences difficulty in more difficult listening environments that have higher levels of background noise.

4 **Virtual Outer Ear:** This tool was developed to compensate for the loss of pinna-effect from having hearing aids that sit behind the ears. With Virtual Outer ear you can set directionality to the kind of sound picture the patient prefers in easy listening situations. Genie will prescribe a default setting that may be manually adjusted. Oticon More 1 provides three settings to accommodate ear variability, namely:

- **Aware** - provides an open sound picture towards the sides and the back.
- **Balanced** - enables a balanced sound picture between the front and the back.
- **Focused** - gives a more focused sound picture towards the front. This setting may be considered if the user needs more speech focus in quiet settings.

5 **Sound Enhancer:** You have the option of providing the user an additional boost in the mid and high frequencies when MSI is actively working to control noise in the environment. Some patients with high listening demands may appreciate the extra boost when attempting to communicate in noisy environments. Others may appreciate a further reduction in sound beyond what MSI removes in these challenging environments.

- **Detail** - provides the most access to sound details as possible, which is the closest to the full complexity of the real-life sound environment.
- **Balanced** - provides a balance of sound environment details while still helping users in difficult listening situations.
- **Comfort** - provides a calmer listening experience for users who need the most assistance in difficult listening situations. With this setting, some sounds may be perceived more faintly.

Environment Configuration, Neural Noise Suppression-Easy and Neural Noise Suppression-Difficult are core to MoreSound Intelligence performance, while Virtual Outer Ear and Sound Enhancer are optional adjustments

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