Quick guide
for Oticon Opn & Oticon ON App 1.8.0

ON oticon

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oticon
PEOPLE FIRST

Introduction

This is a detailed guide on the use of Oticon Opn and the Oticon ON App with iPhone®.

- How to pair the hearing aids with iPhone
- Daily use of iPhone with hearing aids when on a call
- How to use the Oticon ON App

What's new in version 1.8

Support for more advanced Tinnitus functions 14

Please visit www.oticon.com/support for more details on compatibility, or see the description for Oticon ON App on the App Store® and Google Play™.

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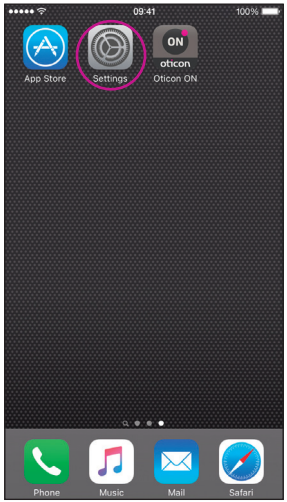
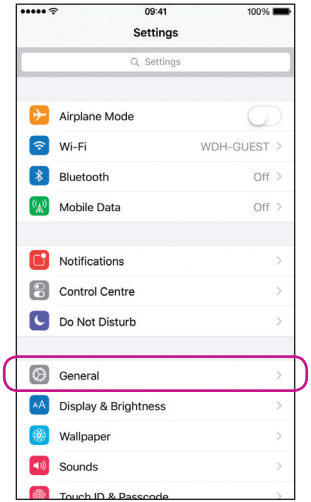
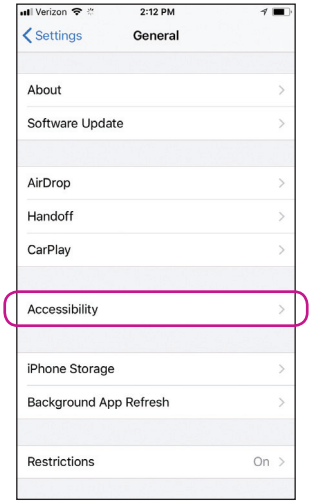
How to pair iPhone with Oticon Opn



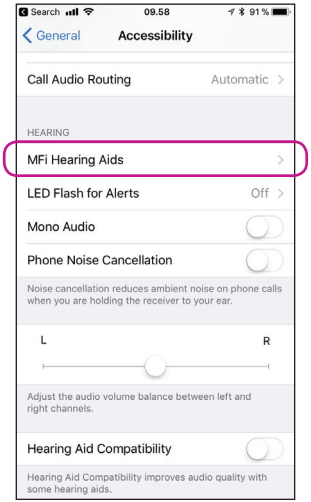
Enter Settings
Find the Settings icon on iPhone.



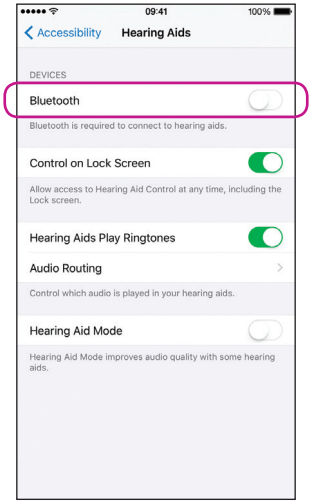
Select General



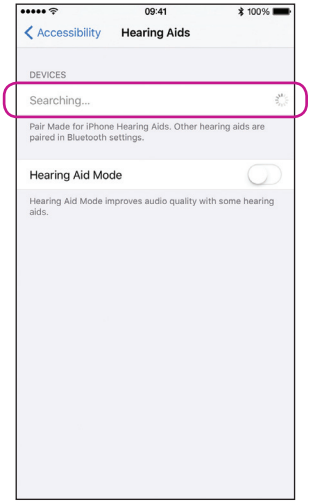
Select Accessibility



Select MFi Hearing Aids

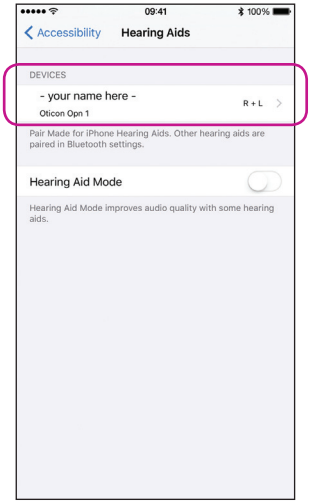


Ensure Bluetooth is on

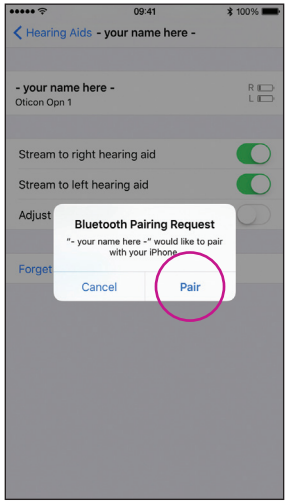


iPhone will now search for hearing aids

Open/close the battery door on the instruments so iPhone can recognize them.

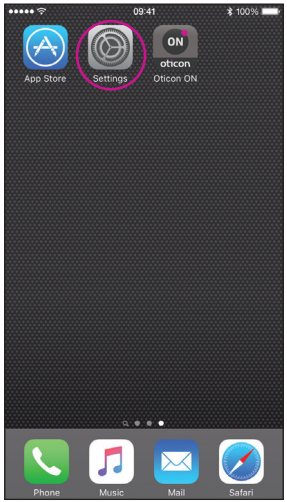


Select the hearing aids once available

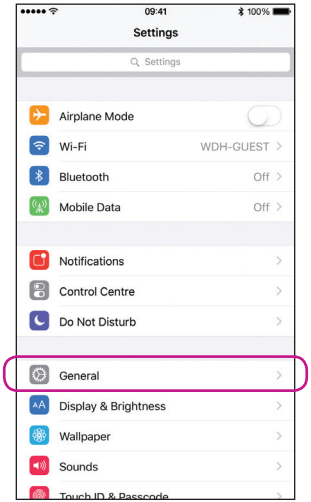


Confirm the Bluetooth pairing request: once for each hearing aid

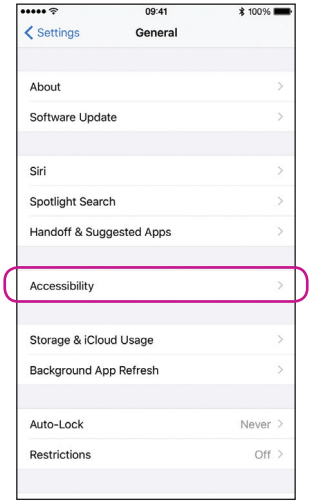
Hearing aids as the default audio output



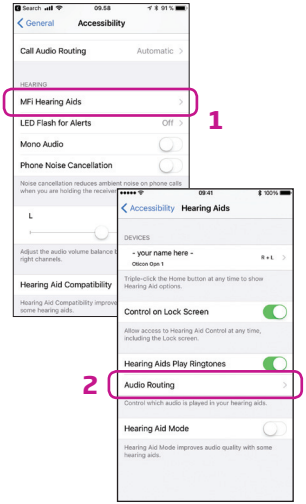
Select Settings



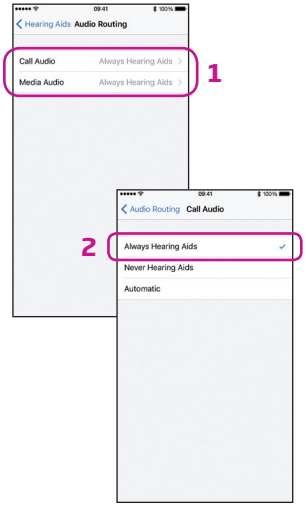
Select General

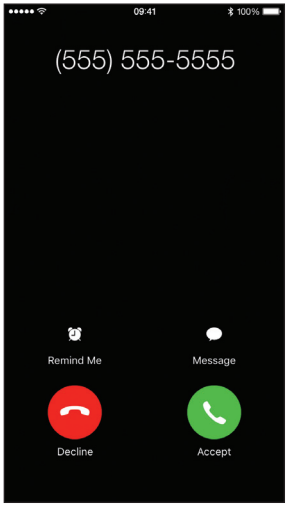


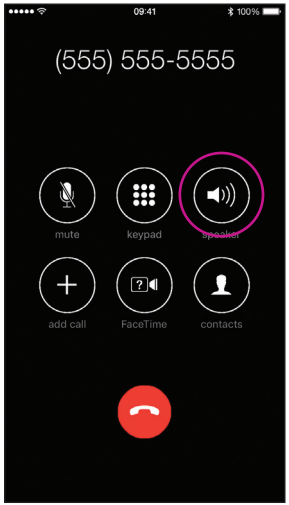
Select Accessibility

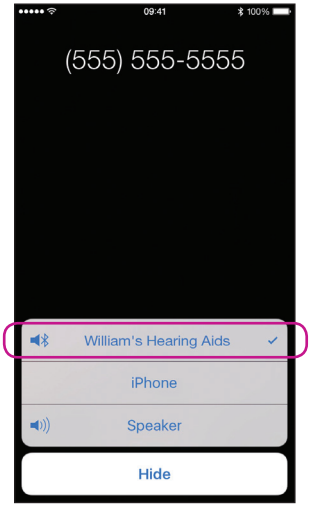


1. Hearing Aids
2. Audio Routing







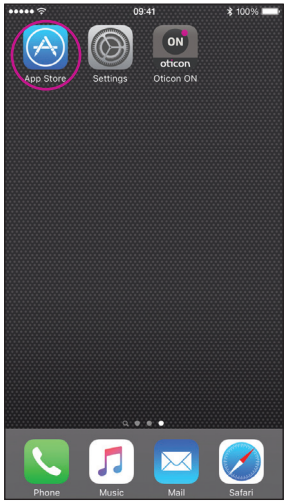


1. Call & Media Audio
2. Always Hearing Aids

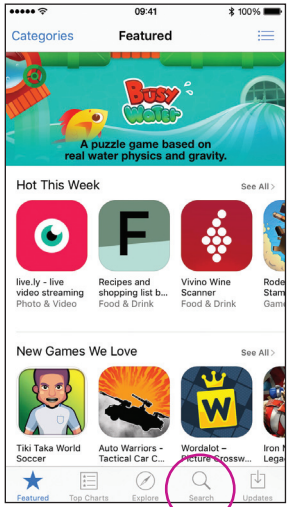
Verify

When answering a call from iPhone, you should see your hearing aids as the default audio output (and hear the call in the hearing aids).

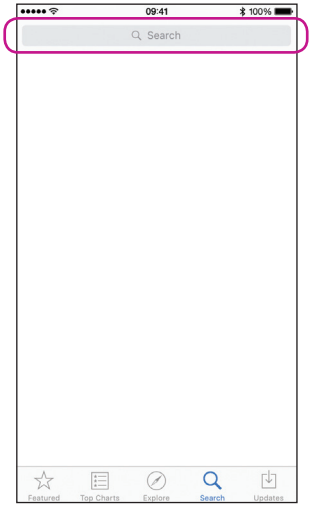
Install Oticon ON App



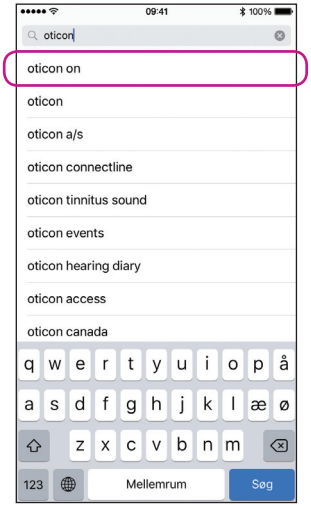
Find the App Store icon



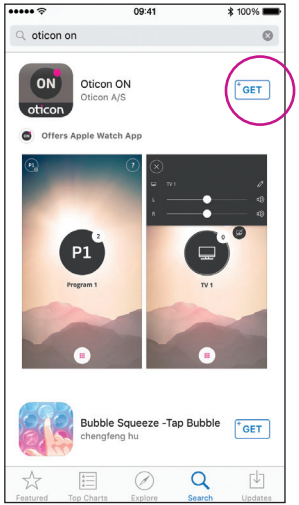
Select Search



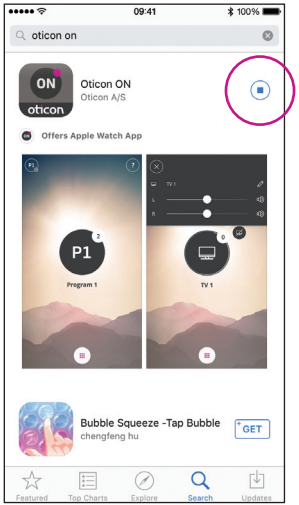
Type “Oticon”



Select Oticon ON

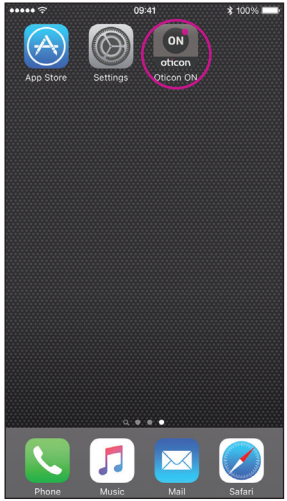


Select the Download icon

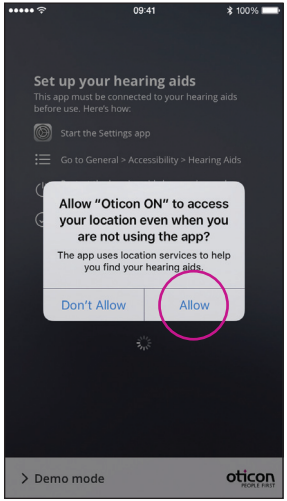


Installing

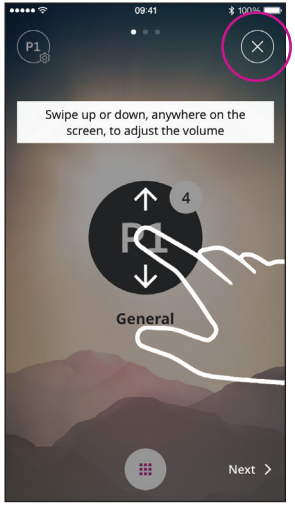
First time use



Start Oticon ON App
Once installed, Oticon ON App can be started from the home screen.



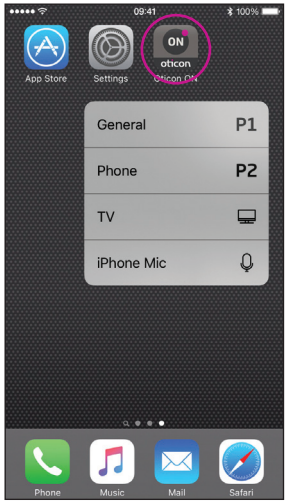
First time use
When started for the first time, you should allow for access to location and for notifications, for best possible functionality.



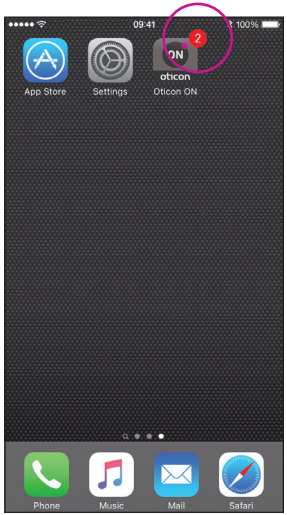
Tutorial
The first time Oticon ON App is started, a short tutorial is shown.

You can close the tutorial with the "X" button.

Home screen functions

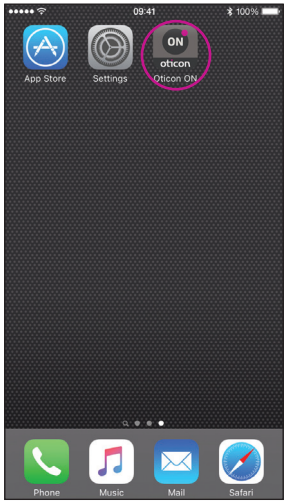


3D Touch
Press and hold the Oticon ON App for instant access to programs.

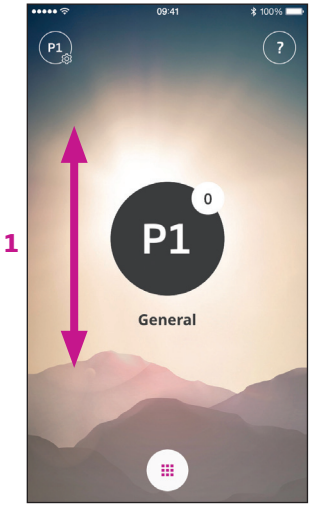


Lost connection
The red dot on the Oticon ON App notifies about lost connection(s).

Select program/volume and mute

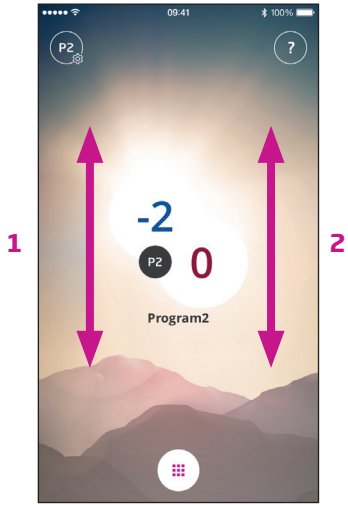


Start the Oticon ON App

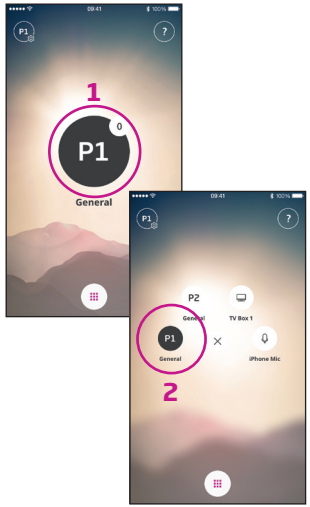


Volume
Once started, Oticon ON App will show the current program and current volume.

To adjust the volume, simply swipe your finger up or down while touching the screen (1).

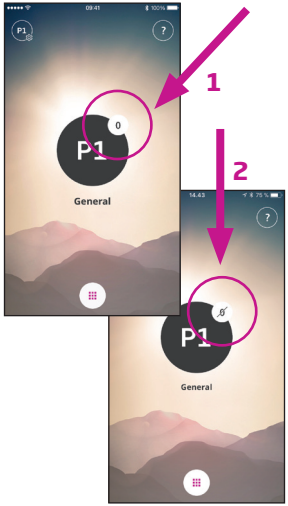


L and R volume
If enabled (see Secondary Functions) swiping left side (1) will adjust left hearing aid, swiping right side (2) will adjust right side. Swiping in the middle will adjust left and right.



Select Program
Touch the active program to open the program selector (1). Select the program you want (2).

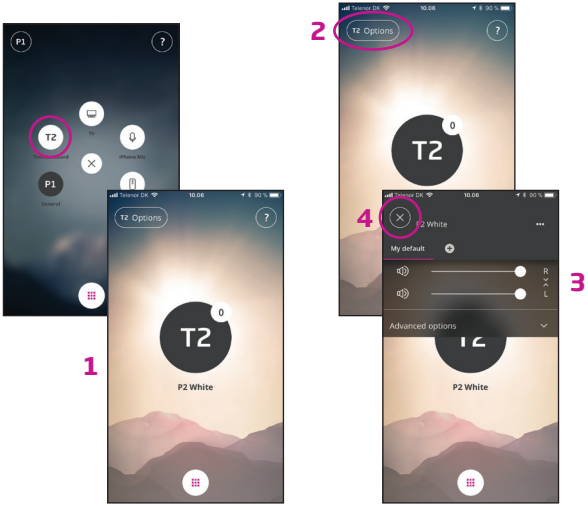
Note: The number of available programs is determined by your hearing care professional.



Mute hearing aids
Briefly touch the volume indicator to mute the hearing aids (1).

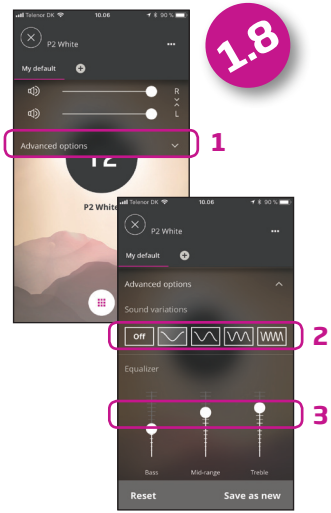
You can un-mute by adjusting the volume or touching the mute indicator (2).

Select/adjust program with Tinnitus relief sounds



Select Program with relief sounds
If available, programs with Tinnitus relief sounds are named T1 etc. (1).

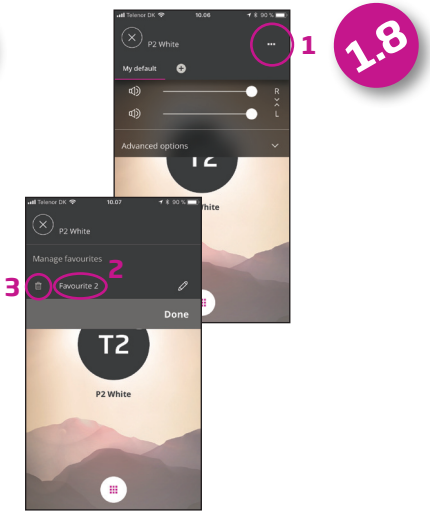
Adjust Tinnitus relief sound level
The level/volume of the Tinnitus relief sounds can be adjusted through the Tinnitus Options (2). The levels can be adjusted independently left and right (3). Close Tinnitus Options by pressing the X button (4).



Adjust Tinnitus relief sound - advanced

Select advanced options (1) to select sound shapes (2) and adjust equalizer (3).

Individual preferences can be saved - press save as new (1) and name your favorite (2).



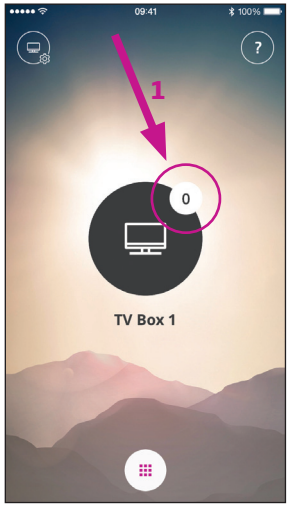
You can edit the name of the favorite (1 and 2) or delete the favorite (3).

Listening to the TV (requires TV Adapter 3.0)

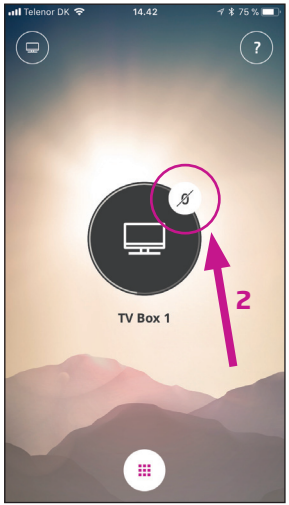
Select Program
Touch the active program to open the program selector (1).

Select the TV program (2).

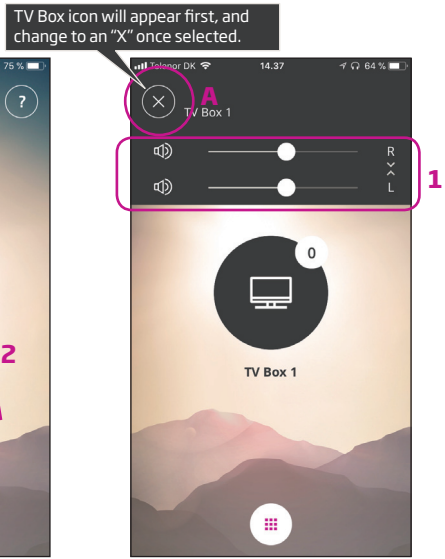
Note: The number of available programs is determined by your hearing care professional.



Mute hearing aids
Briefly touch the volume indicator to mute the sound from the hearing aids (1).



You can un-mute by adjusting the volume or touching the mute indicator (2).



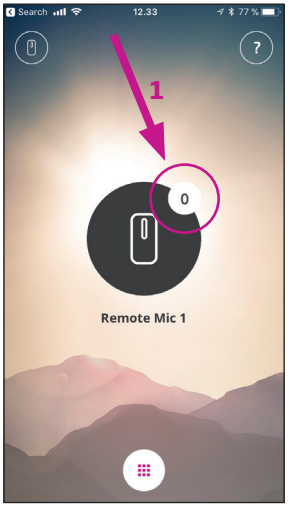
Secondary functions
Touch the settings indicator (A) to access the secondary functions related to the active program.

Here, you can regulate the level of the streamed TV/ audio signal (1).

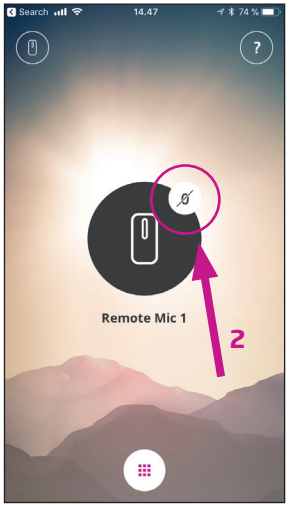
Listening to the Remote Microphone (requires ConnectClip)

Select Program
Touch the active program to open the program selector (1). Select the Remote Mic (2).

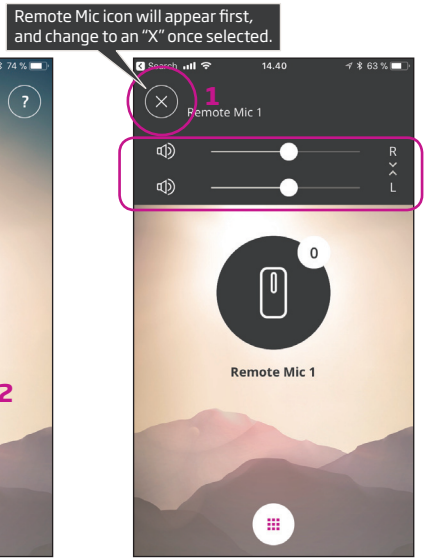
Note: The number of available programs is determined by your hearing care professional.



Mute hearing aids
Briefly touch the volume indicator to mute the sound from the hearing aids (1).



You can un-mute by adjusting the volume or touching the mute indicator (2).



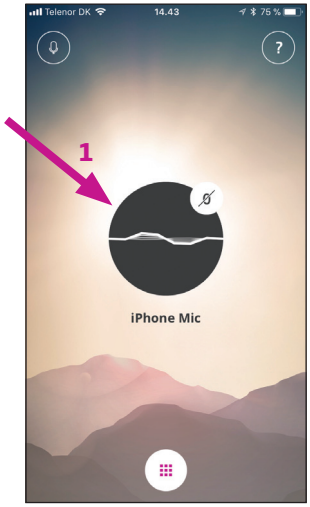
Secondary functions
Touch the settings indicator (1) to access the secondary functions related to the active program.

Here, you can change level of the streamed signal (2).

Live Listen/sound from iPhone to your hearing aids

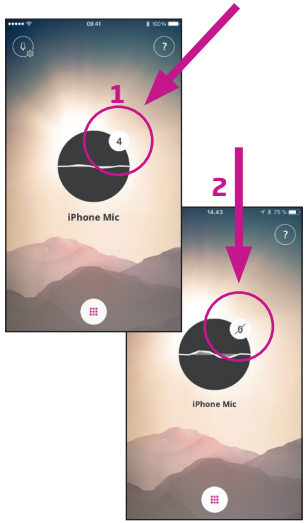
Select Program
Touch the active program to open the program selector (1). Select the iPhone Mic (2).

Note: The number of available programs is determined by your hearing care professional.



Position iPhone near sound source
Your iPhone will now transmit sound from the built-in microphone and indicate the sound level (1).

Note: First time you use live listen - you need to allow access to the microphone.



Mute hearing aids
Briefly touch the volume indicator to mute the sound from the hearing aids (1).

You can un-mute by adjusting the volume or touching the mute indicator (2).

Connecting to the Internet/IFTTT

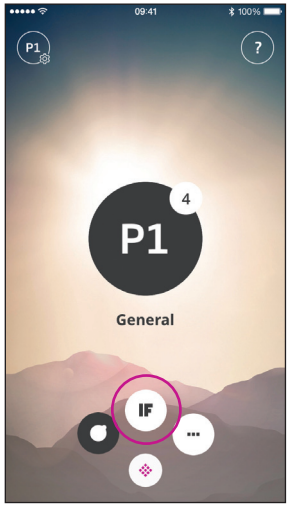
Introduction

You can connect your Oticon hearing aids to the Internet through the Oticon ON App and the IFTTT (If This Then That) service.

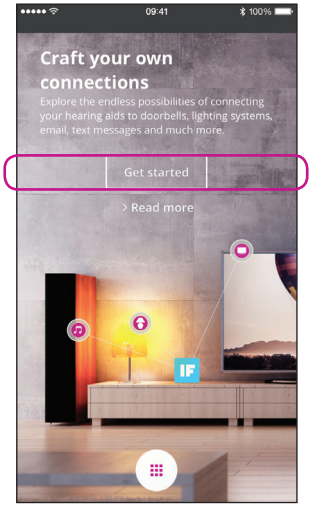
Using IFTTT, you can automate everyday activities – like turning on the lights – by turning on your hearing aids (additional equipment required). Or, you can set up a text notification to be sent to a mobile phone when your hearing aid battery gets low.

The possibilities are endless!

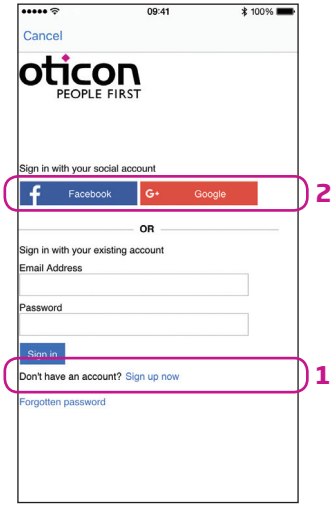
Please visit www.oticon.com for details on what you can do and how it works. Here, you can also find more details about how to set up and manage your IFTTT accounts.



Connect to IFTTT
Select menu button, then select the IFTTT main feature button.

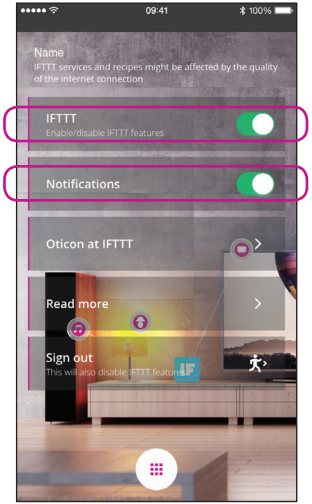


First time set-up
Select Get started.



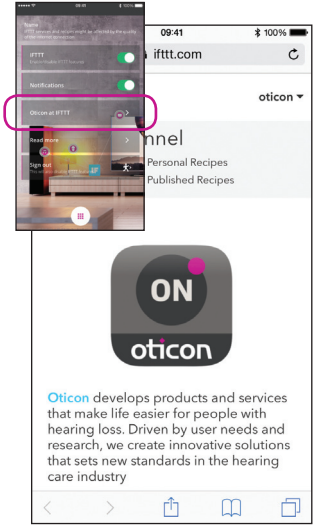
Select Sign up now (1) or use an existing Facebook® or Google™ account (2).

If you sign up from the app, you will receive an e-mail with a code, which you will need to enter to confirm your login.

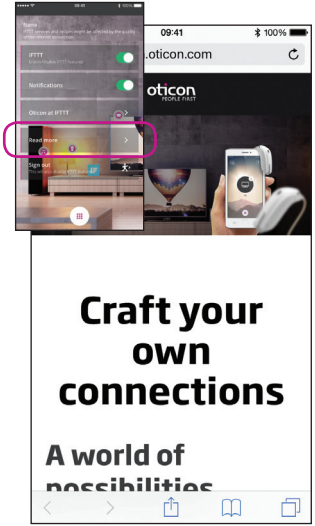


IFTTT
If the IFTTT option is turned off, IFTTT events are not active.

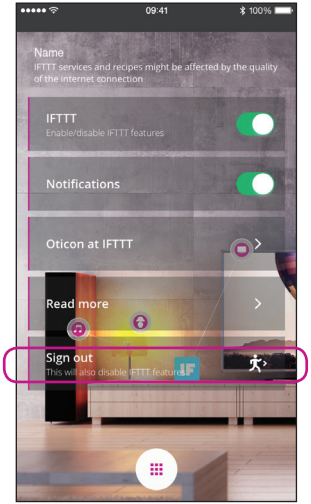
Notifications
If OFF, then no notifications can be seen on the notification screen on iPhone.



Oticon at IFTTT
A direct link to the Oticon channel on IFTTT.

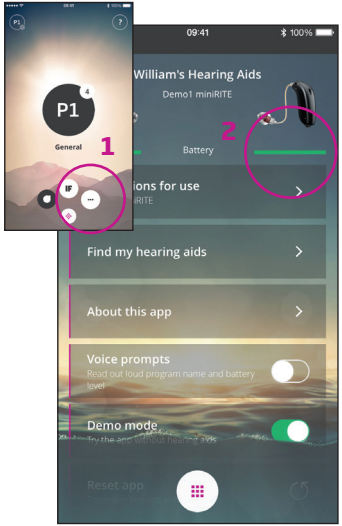


Read more
A link to www.oticon.com, where you can learn more information about Oticon ON App and IFTTT.



Sign out
Here, you can sign out of your Oticon ON IFTTT channel. This will also stop all IFTTT events and triggers.

Secondary functions

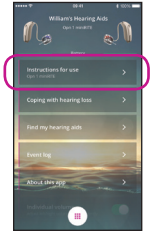


Settings

Press the menu button, then press the settings icon to access the secondary features of the Oticon ON App (1).

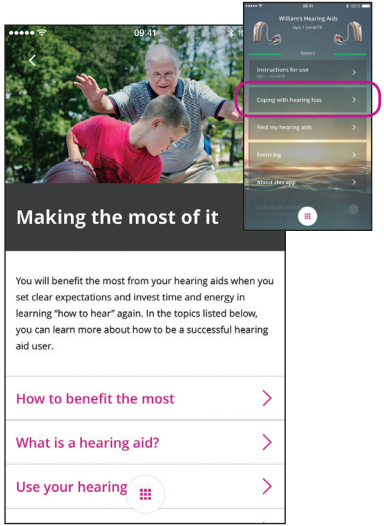
Battery status

A visual presentation of the battery status of both the left and the right hearing aid (2).



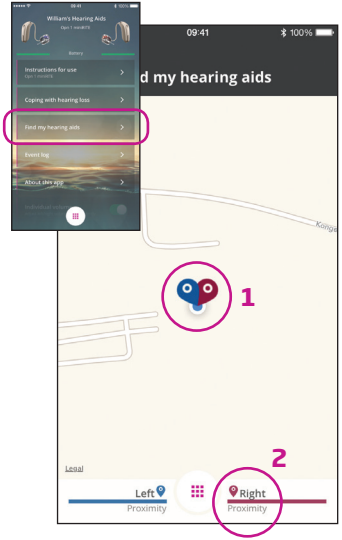
Instructions for use

The first time the app connects to the Internet, it will automatically download the instructions for your specific hearing aid.



Coping with hearing loss

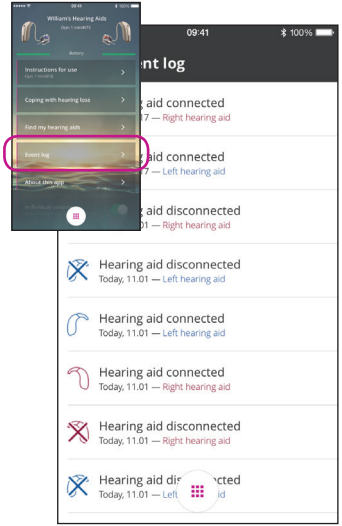
The app includes information and advice on how to make the most out of living with a hearing aid.



Find my hearing aids

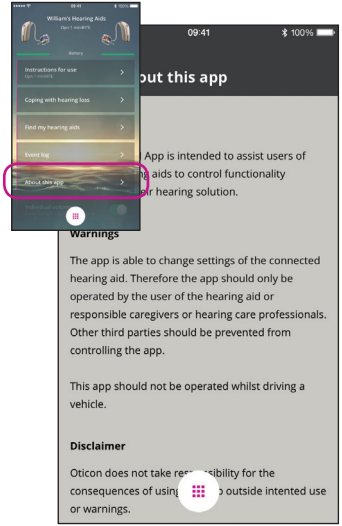
The map will show where your hearing aids were last connected to iPhone (1). If close by, the Proximity bars will indicate how close you are to your hearing aids (2).

Note: If you go out of range/lose connection with your hearing aids, the red/blue markers on the map will show the last known location of the hearing aids.



Event log

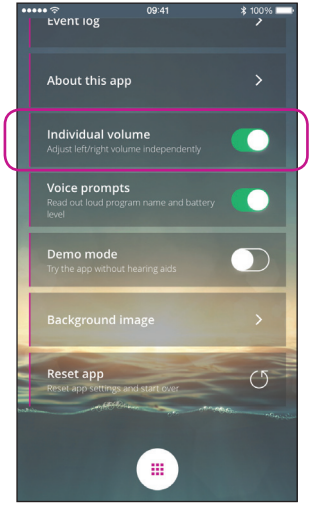
The app includes an overview of recent events registered. If e.g. a warning is heard – it can be found, and replayed from the event log.



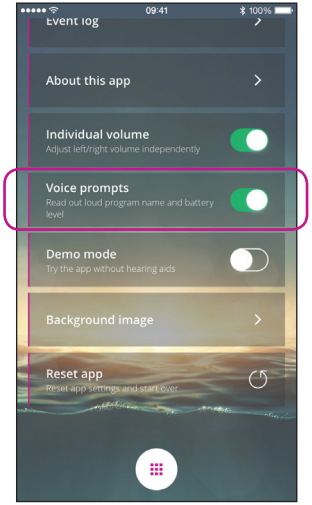
About the app

Warnings and disclaimers.

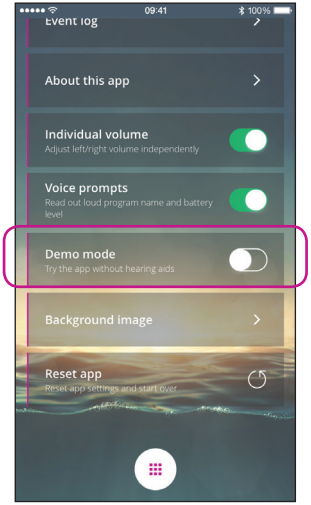
Secondary functions



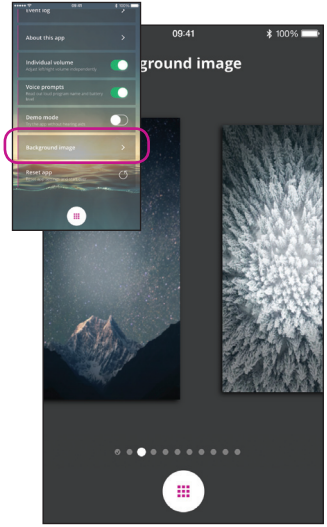
Individual volume
This option enables separate volume control for left and right hearing aid.



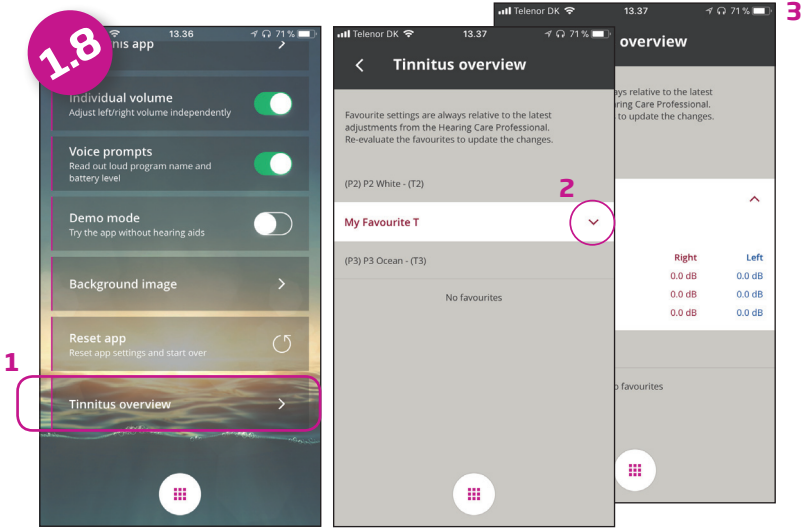
Voice prompts
If the Voice prompts option is turned on, you will hear the program name and battery status in your hearing aids.



Demo mode
This option enables you to try the app without having your hearing aids connected to iPhone.



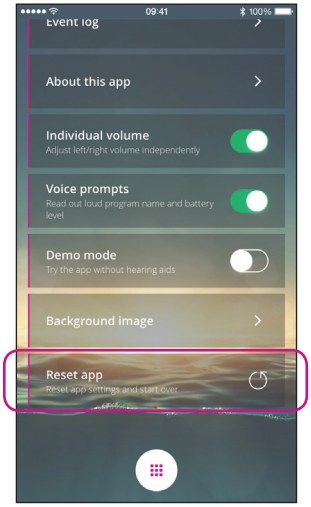
Background image
The background image on the main view can be customized.



Tinnitus overview

Select the overview (1) for access to available user defined Tinnitus settings (2).

The detailed information (3) can be used by the hearing care professional to create a new and permanent tinnitus program.



Reset app

Resetting the app will restore all user defined setting to factory settings.

Resetting the app will not remove/delete pairing between iPhone and hearing aids.

Apple Watch

Apple Watch
The app includes an Apple Watch extension, which enables Apple Watch users to select program, see the status of the hearing aids, mute hearing aids and adjust volume – using the crown (dial) on the Apple Watch.

Adjust volume
To adjust volume, turn the crown (dial) on the side of the Apple Watch.

Hearing aids status
To view the hearing aids status, swipe left or right on the Apple Watch.

Mute hearing aids
Briefly touch the volume indicator to mute the sound from the hearing aids.

You can un-mute by adjusting the volume or touching the mute indicator.

Select program
Touch the active program to open the program selector.

Select the program you want.

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