### Oticon RemoteCare Readiness Checklist

To be considered for RemoteCare, **ALL patient scores must fall within the green column.**

1. **Age**
   - ≥ 18 years
   - < 18 years
   - -

2. **Does the patient have an active e-mail address?**
   - Yes
   - No
   - -

3. **Does the patient have Oticon hearing aids with 2.4 GHz Bluetooth® (i.e. BTE, BTE PP, BTE SP, BTE UP, miniRITE, miniRITE R, miniRITE T, ITE: HS or FS)?**
   - Yes
   - No
   - -

4. **Does the patient have access to wireless internet with a minimum bandwidth of 1/1 Mbit/sec (ex. Is there a stable Internet connection when using Netflix or FaceTime)?**
   - Yes
   - No
   - Doesn’t know

5. **Does the patient have an iPhone or Android phone?**
   - Yes
   - No
   - -

6. **If the patient has an iPhone:**
   - **a. Which iPhone model does the patient have?**
     - iPhone 5s or newer
     - iPhone 5 or earlier
     - Doesn’t know
   - **b. Which iOS version does the patient have on their iPhone?**
     - ≥ 12.0
     - < 12.0
     - -
   - **c. Does the patient have an Apple ID and password?**
     - Yes
     - No
     - -

7. **If the patient has an Android which operating system do they have?**
   - 8.0 or higher
   - 7.0 or lower
   - -

8. **Is the patient able to do the following on their smartphone:**
   - **a. Use applications (apps)?**
     - Yes
     - No
     - -
   - **b. Receive and send e-mails?**
     - Yes
     - No
     - -
   - **c. Know how to connect to WiFi?**
     - Yes
     - No
     - -

*If the patient is not able to hear sufficiently through the speaker on their phone, the chat function may be preferable.*