

# Oticon RemoteCare Readiness Checklist

To be considered for RemoteCare, **ALL** patient scores must fall within the green column.

<b>1.</b> Age	≥ 18 years	< 18 years	-
<b>2.</b> Does the patient have an active e-mail address?	Yes	No	-
<b>3.</b> Does the patient have Oticon hearing aids with 2.4 GHz Bluetooth® (i.e. BTE, BTE PP, BTE SP, BTE UP, miniRITE, miniRITE R, miniRITE T, ITE: HS or FS)?	Yes	No	-
<b>4.</b> Does the patient have access to wireless internet with a minimum bandwidth of 1/1 Mbit/sec (ex. Is there a stable Internet connection when using Netflix or FaceTime?)?	Yes	No	Doesn't know
<b>5.</b> Does the patient have an iPhone or Android phone?	Yes	No	-
<b>6. If the patient has an iPhone:</b>			
a. Which iPhone model does the patient have?	iPhone 5s or newer	iPhone 5 or earlier	Doesn't know
b. Which iOS version does the patient have on their iPhone?	≥ 12.0	< 12.0	-
c. Does the patient have an Apple ID and password?	Yes	No	-
<b>7.</b> If the patient has an Android which operating system do they have?	8.0 or higher	7.0 or lower	-
<b>8. Is the patient able to do the following on their smartphone:</b>			
a. Use applications (apps)?	Yes	No	-
b. Receive and send e-mails?	Yes	No	-
c. Know how to connect to WiFi?	Yes	No	-

If the patient is not able to hear sufficiently through the speaker on their phone, the chat function may be preferable.

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