The follow-up visit in the palm of your hand
Remote communication with your hearing care professional – in real time

RemoteCare App enables you to:

✔ Get expert hearing aid follow-up consultations in the comfort of your own home – or wherever else is convenient*

✔ Get tips and tricks about hearing aids from your hearing care professional

✔ See, hear, talk and text with your hearing care professional during your remote appointment

✔ Get your hearing aids adjusted remotely to ensure the best possible hearing experience

✔ Test your new hearing aid settings while you are talking with your hearing care professional

Download Oticon RemoteCare App from the App Store and Google Play

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Getting started

Once you have paired your Oticon hearing aids** with your iPhone®, iPad®, Android™ smartphone or tablet and downloaded Oticon RemoteCare App, you’re just three steps from accessing your first remote follow-up appointment.

### STEP 1
Create account and sign in

### STEP 2
Connect to your hearing aids

### STEP 3
Connect to your hearing care professional

*Technical requirements*: You need a stable Internet connection, iOS device running iOS 12 or later or a selected Android device running OS 8.0 or later. For information on compatibility please visit www.oticon.com.

**Oticon RemoteCare is compatible with Oticon hearing aids with 2.4 GHz Bluetooth®. Please check with your hearing care provider to see if your hearing aids are compatible."
Easy and intuitive app

The RemoteCare App is secure, easy to use, features a step-by-step guide and provides the following functionalities:

**Remote fine-tuning**
Allows your hearing care professional to adjust the settings of your hearing aids, on the spot.

**Video calls**
Enables you and your hearing care professional to see and hear each other for a more personal experience.

**Phone calls**
Allows you to talk to your hearing care professional without the camera on, if you prefer.

**Text messaging**
The chat function makes it easy to send a quick message to your hearing care professional during the appointment.
Info and support

You can find more information on how to use Oticon RemoteCare App on www.oticon.com/support/remote-care

• Checklist for a successful session
• Instructional videos
• FAQs
• Troubleshooting guide
• Step-by-step guide

...and much more
Contact your local hearing care professional: