



OTICON
RemoteCare

**The follow-up
visit** in the palm
of your hand

oticon
life-changing technology

Remote communication with your hearing care professional - in real time

RemoteCare App enables you to:

- ✓ Get expert hearing aid follow-up consultations in the comfort of your own home - or wherever else is convenient*
- ✓ Get tips and tricks about hearing aids from your hearing care professional
- ✓ See, hear, talk and text with your hearing care professional during your remote appointment
- ✓ Get your hearing aids adjusted remotely to ensure the best possible hearing experience
- ✓ Test your new hearing aid settings while you are talking with your hearing care professional

Download Oticon RemoteCare App from the App Store and Google Play

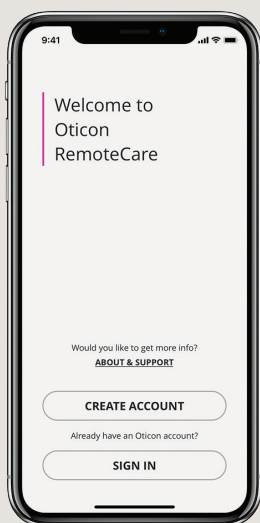


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Getting started

Once you have paired your Oticon hearing aids** with your iPhone®, iPad®, Android™ smartphone or tablet and downloaded Oticon RemoteCare App, you're just three steps from accessing your first remote follow-up appointment.

STEP
1



Create account
and sign in

STEP
2



Connect to your
hearing aids

STEP
3



Connect to your
hearing care
professional

* **Technical requirements:** You need a stable Internet connection, iOS device running iOS 12 or later or a selected Android device running OS 8.0 or later. For information on compatibility please visit www.oticon.com.

**Oticon RemoteCare is compatible with Oticon hearing aids with 2.4 GHz Bluetooth®. Please check with your hearing care provider to see if your hearing aids are compatible.

Easy and intuitive app

The RemoteCare App is secure, easy to use, features a step-by-step guide and provides the following functionalities:



Remote fine-tuning

Allows your hearing care professional to adjust the settings of your hearing aids, on the spot.



Video calls

Enables you and your hearing care professional to see and hear each other for a more personal experience.



Phone calls

Allows you to talk to your hearing care professional without the camera on, if you prefer.



Text messaging

The chat function makes it easy to send a quick message to your hearing care professional during the appointment.

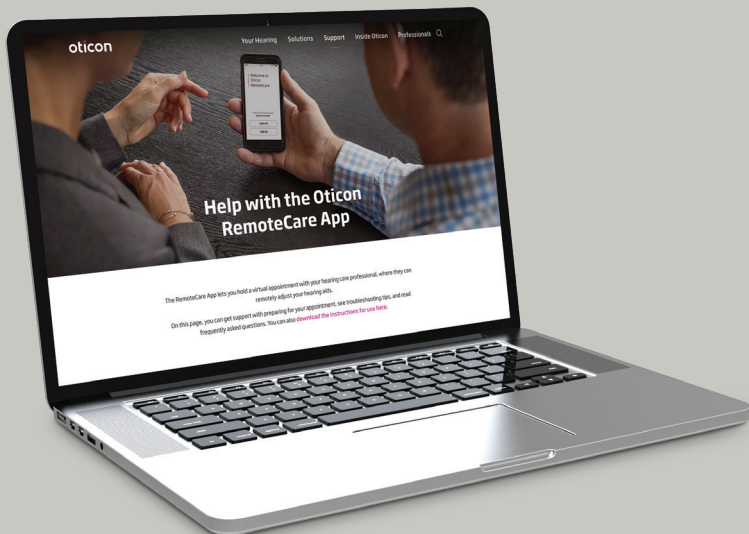
Info and support

You can find more information on how to use Oticon RemoteCare App on

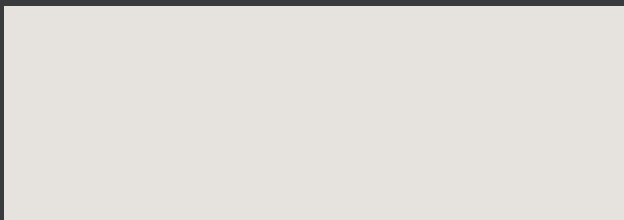
www.oticon.com/support/remote-care

- Checklist for a successful session
- Instructional videos
- FAQs
- Troubleshooting guide
- Step-by-step guide

...and much more



Contact your local hearing care professional:



20-35319 15555-10518/03.20



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