

Oticon RemoteCare Candidacy Checklist

This is a checklist of criteria that a client must meet in order to be considered for the use of Oticon RemoteCare. Please note that answers to questions 2-9 can be found in the Oticon RemoteCare™ Candidacy Survey, which is recommended for the client to complete.

To be considered for RemoteCare use, the client must:

1. Have a symmetrical hearing loss, average ≤ 70 dB HL of the three frequencies 500, 1000, and 2000 Hz
2. Be ≥ 18 years old
3. Be able to communicate with the hearing care professional in a shared language
4. Have an active e-mail address
5. Have Oticon Opn or Siya hearing aids
6. Have access to wireless internet with a minimum bandwidth of 1/1 Mbit/sec
7. Have an iPhone model between iPhone 5s and iPhone X as well as an iOS version of at least 11.0
8. Have an Apple ID and password
9. Meet the following required mobile device skills:
 - On their iPhone, the client uses applications, receives/sends e-mails, and knows how to connect to WiFi