COVID-19 Guidance Document

Cleaning of Oticon Remote Microphones





Guidance for Cleaning Oticon Remote Microphones

This is a guidance document for the cleaning of Oticon remote microphones as it relates to COVID-19. It applies to Oticon Amigo, ConnectClip, and EduMic remote microphone systems. Cleaning is recommended when an Oticon remote microphone transmitter is being shared among different users.

The World Health Organization (WHO) has stated that the coronavirus is a respiratory virus that can be passed from an infected person primarily through droplets generated from coughing or sneezing, or from droplets of saliva or nose discharge. It may also be transmitted by those who are not showing symptoms.

Therefore, multiple users of a remote microphone transmitter should take extra care.

Guidance for Cleaning Oticon Remote Microphones

- Wear gloves when cleaning Oticon remote microphone transmitter.
- Most types of commercial disinfectant wet wipes can be used for cleaning the remote microphone transmitter.
- Those that are water-based disinfectants are optimal; A solution of 70% isopropanol may be used. Hand sanitizers should not be used.

- Wipe the entire surface of the remote microphone transmitter with the damp disinfectant wipe/towel.
- Take care to avoid directly touching microphone openings with excess liquid. Damp wipe is best.
- After cleaning, discard the gloves and wipes/ towel; wash your hands carefully with soap and water or disinfect with a suitable alcohol disinfectant.
- Let the remote microphone transmitter dry for a couple of minutes.



Please contact your

Oticon representative
should you have any questions

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