With the introduction of Firmware 4 for Oticon Opn hearing aids (June 2017), new features such as Tinnitus SoundSupport™ and Speech Rescue™ LX are added. In addition, improvements for wireless programming and instrument streaming are included with Firmware 4. These updates allow even more users to experience the benefits of Oticon Opn: listening with less effort, better recall, and better speech understanding.

Please note that with the Firmware 4 update for Oticon Opn, the following streaming scenarios may still occur, pending further iOS updates:

- Audio streaming and phone calls “bounce” between ears;
- Momentary disconnect/reconnect with streamed audio/phone calls;
- Intermittent ticking may be heard with Fitbit or Apple Watch Connections;
- When using a map application (like Google Maps), the first part of the audio directions may be missed;
- When un-pairing hearing aids from iPhone, you must ensure that Bluetooth is enabled.

As a reminder, after a hearing aid’s Firmware is updated:

- Clear pairings on Remote Control 3.0 and in the Oticon ON App, then re-pair with the hearing aids after the firmware update has been completed.

Oticon engineers work closely with Apple engineers to constantly improve hearing aid streaming using the iOS platform. Solutions to these scenarios above are expected with the release of iOS 11.