Opn Firmware 4 **Update**

With the introduction of Firmware 4 for Oticon Opn hearing aids (June 2017), new features such as Tinnitus SoundSupport™ and Speech Rescue™ LX are added. In addition, improvements for wireless programming and instrument streaming are included with Firmware 4. These updates allow even more users to experience the benefits of Oticon Opn: listening with less effort, better recall, and better speech understanding.

Please note that with the Firmware 4 update for Oticon Opn, <u>the following streaming scenarios may still occur, pending further iOS updates:</u>

- Audio streaming and phone calls "bounce" between ears;

- Momentary disconnect/reconnect with streamed audio/phone calls;

- Intermittent ticking may be heard with Fitbit or Apple Watch Connections;

- When using a map application (like Google Maps), the first part of the audio directions may be missed;

- When un-pairing hearing aids from iPhone, you must ensure that Bluetooth is enabled.

As a reminder, after a hearing aid's Firmware is updated:

- Clear pairings on Remote Control 3.0 and in the Oticon ON App, then re-pair with the hearing aids after the firmware update has been completed.

Oticon engineers work closely with Apple engineers to constantly improve hearing aid streaming using the iOS platform. **Solutions to these scenarios above are expected with the release of iOS 11.**

oticon
PEOPLE FIRST