

Oticon RemoteCare Readiness Checklist

1.	Age	≥ 18 years	< 18 years	
2.	Does the client have an active e-mail address?	Yes	No	
3.	Does the client have Oticon hearing aid(s)?	Yes	No	
	If yes, which type of Oticon hearing aids does the client have?	Oticon hearing aids with Bluetooth® Low Energy technology* <small>*Oticon Opn requires firmware 6.0 or later</small>	Oticon hearing aids without Bluetooth® Low Energy technology	
4.	Is the client's internet connection stable in situations where they are using services like Netflix, FaceTime, Skype, etc.? The required minimum bandwidth is 1/1 Mbit/sec.	Yes	No	Doesn't know
5.	Does the client have a compatible device? iPad®, iPhone® running iOS 13 or later. Listed Android™ device running OS 8.0 or later To check if a specific device is compatible, visit: www.oticon.ca/support	Yes	No	
6.	Does the client have access to download apps?	Yes	No	
7.	On their iPhone, iPad or Android device, does the client:			
	a. use applications (apps)?	Yes	No	
	b. receive and send e-mails?	Yes	No	
	c. know how to connect to WiFi?	Yes	No	