

Quick guide for Oticon Opn & Oticon ON App



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Introduction

This is a detailed guide on the use of Oticon Opn and the Oticon ON App with iPhone®.

- How to pair the hearing aids with iPhone
- Daily use of iPhone with hearing aids when on a call
- How to use the Oticon ON App

What's new in version

1.4

Adjust left and right volume independently	12
Adjust tinnitus sounds (if supported by hearing aid)	13
New section: Make the most of it	18
Log for an overview of recent events	19
Playback of last hearing aid notification (through event log) ...	19
More background images for main screen	20
Apple Watch® features added to the guide	22

Please visit www.oticon.global/connectivity for more details on compatibility, or see the description for Oticon ON App on the App Store® and Google Play™.

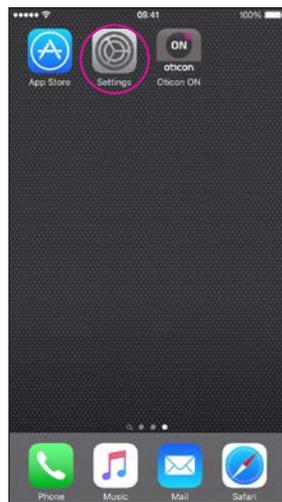
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How to pair iPhone with Oticon Opn



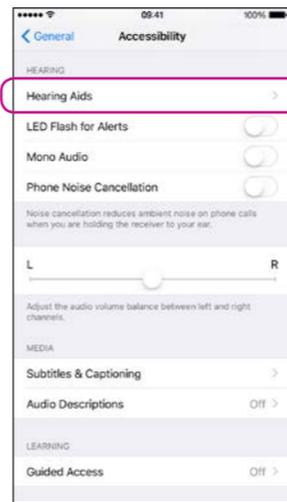
Enter Settings
Find the Settings icon on iPhone.



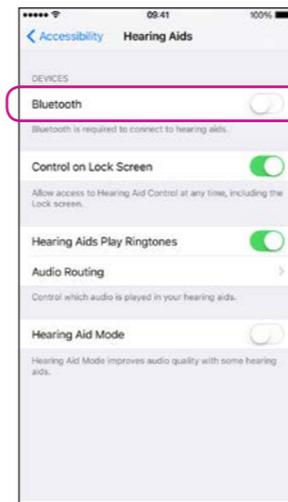
Select General



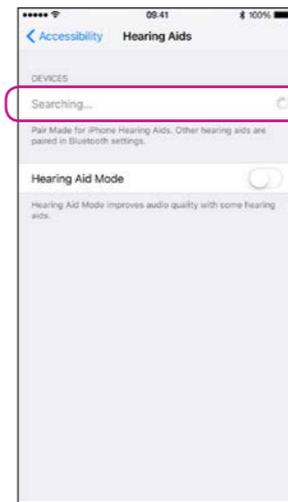
Select Accessibility



Select Hearing Aids

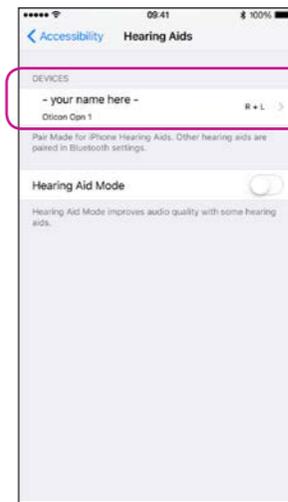


Ensure Bluetooth is on

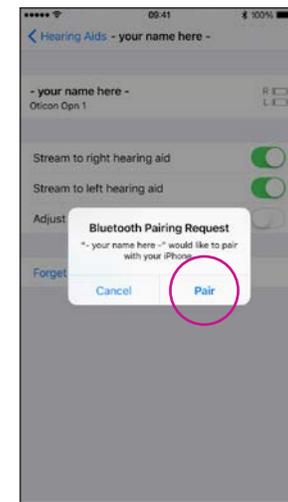


iPhone will now search for hearing aids

Open/close the battery door on the instruments so iPhone can recognize them.



Select the hearing aids once available



Confirm the Bluetooth pairing request: once for each hearing aid

Hearing aids as the default audio output



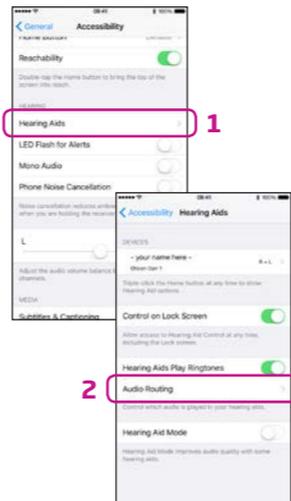
Select Settings



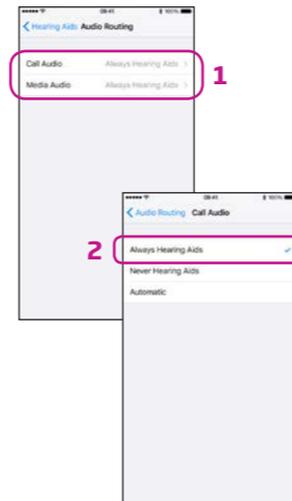
Select General



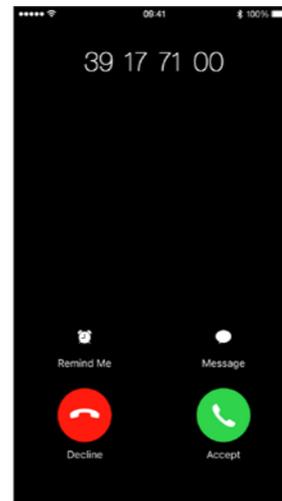
Select Accessibility



1. Hearing Aids
2. Audio Routing

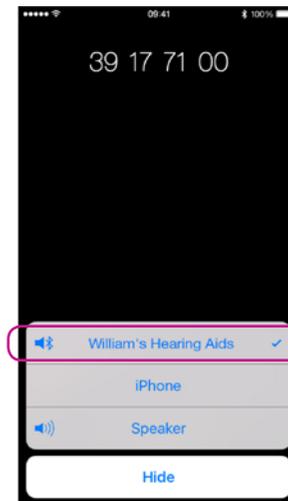
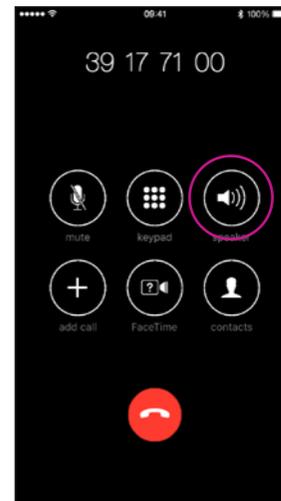


1. Call & Media Audio
2. Always Hearing Aids



Verify

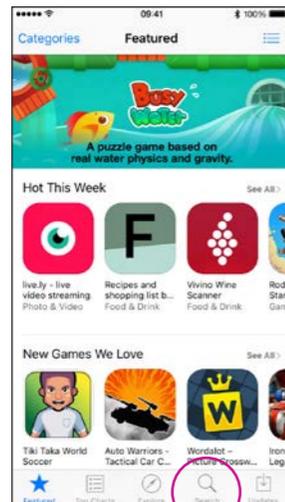
When answering a call from iPhone, you should see your hearing aids as the default audio output (and hear the call in the hearing aids).



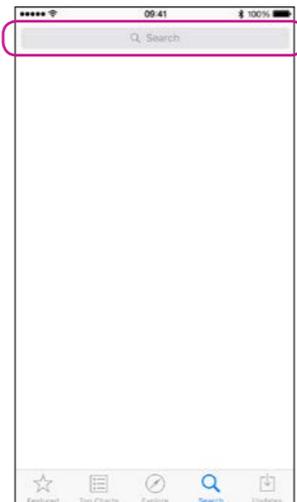
Install Oticon ON App



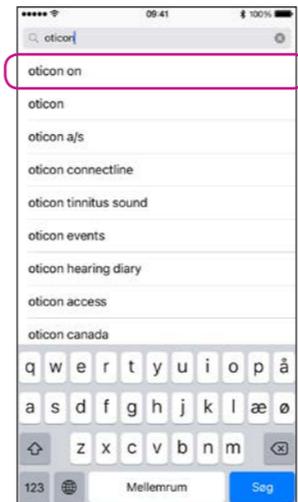
Find the App Store icon



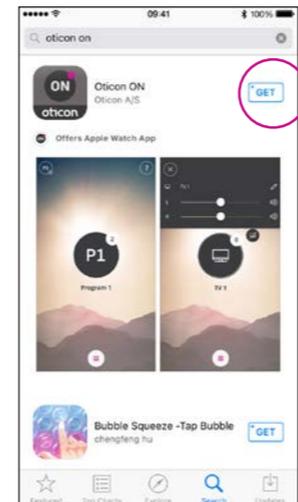
Select Search



Type "Oticon"



Select Oticon ON

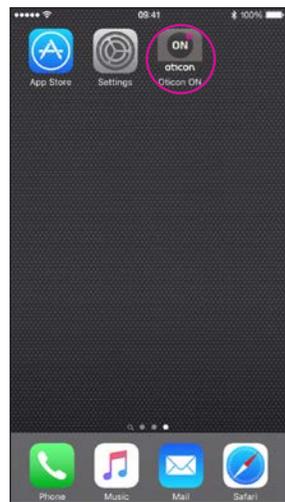


Select the Download icon

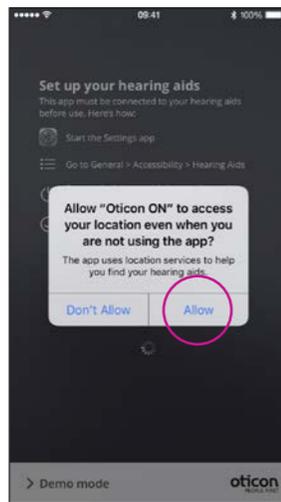


Installing

First time use



Start Oticon ON App
Once installed, Oticon ON App can be started from the home screen.



First time use
When started for the first time, you should allow for access to location and for notifications, for best possible functionality.



Tutorial
The first time Oticon ON App is started, a short tutorial is shown.

You can close the tutorial with the "X" button.

Home screen functions



3D Touch
Press and hold the Oticon ON App for instant access to programs.

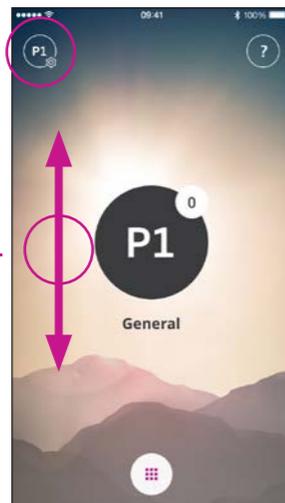


Lost connection
The red dot on the Oticon ON App notifies about lost connection(s).

Select programme/programme with Tinnitus relief sound/programme settings/volume and mute



Start the Oticon ON App



Volume
Once started, Oticon ON App will show the current programme and current volume.

To adjust the volume, - simply swipe your finger up or down while touching the screen (1).



L and R volume

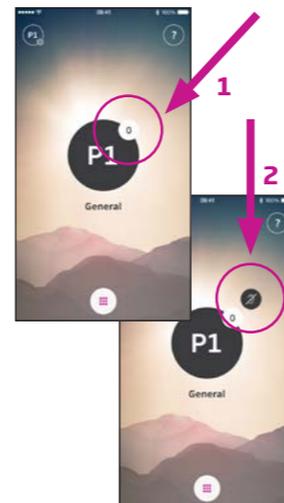
If enabled (see settings) swiping left side (1) will adjust left hearing aid, swiping right side (2) will adjust right side. Swiping in the middle will adjust left and right.



Select Programme

Touch the active programme to open the programme selector (1). Select the programme you want (2).

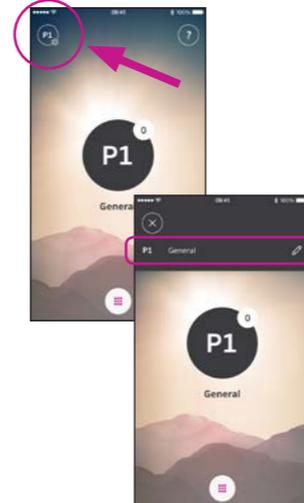
Note: The number of available programs is determined by your hearing care professional.



Mute hearing aids

Briefly touch the volume indicator to mute the hearing aids (1).

You can un-mute by adjusting the volume or touching the mute indicator (2).

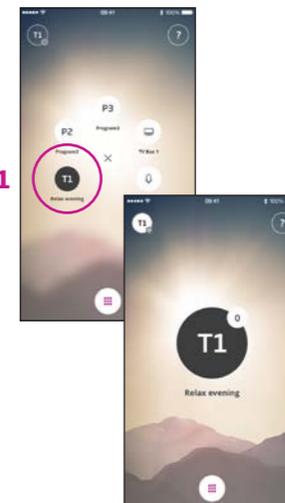


Secondary functions

Press the settings indicator to access the secondary functions related to the active programme.

Modify label

Touch the current label and type the wording you prefer.



Select Programme with relief sounds

If available programs with Tinnitus relief sounds are named T1 etc. (1).



Adjust Tinnitus relief sounds

The level/volume of the Tinnitus relief sounds can be adjusted through the secondary functions (2).

The levels can be adjusted independently left and right (3).



Select Programme

Touch the active programme to open the programme selector (1).

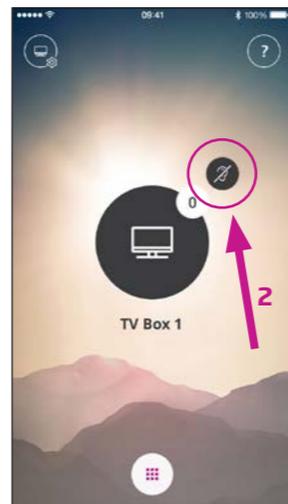
Select the TV programme (2).

Note: The number of available programs is determined by your hearing care professional.



Mute hearing aids

Briefly touch the volume indicator to mute the sound from the hearing aids (1).



You can un-mute by adjusting the volume or touching the mute indicator (2).



Secondary functions

Touch the settings indicator (A) to access the secondary functions related to the active programme.

Here, you can change the name of the TV programme (1) or regulate the level of the streamed TV/audio signal (2).



Select Programme

Touch the active programme to open the programme selector (1). Select the Microphone programme (2).

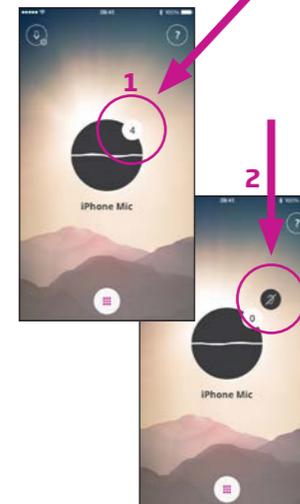
Note: The number of available programs is determined by your hearing care professional.



Position iPhone near sound source

Your iPhone will now transmit sound from the built-in microphone and indicate the sound level (1).

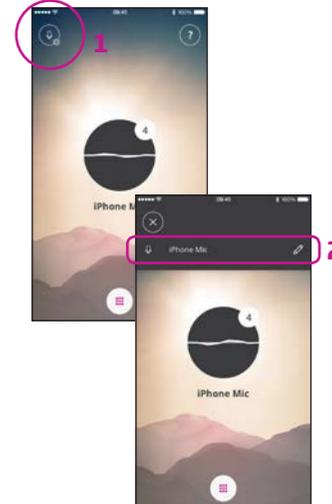
Note: First time you use live listen - you need to allow access to the microphone.



Mute hearing aids

Briefly touch the volume indicator to mute the sound from the hearing aids (1).

You can un-mute by adjusting the volume or touching the mute indicator (2).



Modify label

Touch the settings icon (1).

Touch the current label and type the wording you prefer (2).

Connecting to the Internet/IFTTT

Introduction

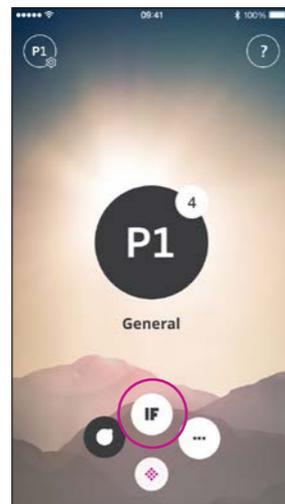
You can connect your Oticon hearing aids to the Internet through the Oticon ON App and the IFTTT (If This Then That) service.

Using IFTTT, you can automate everyday activities - like turning on the lights - by turning on your hearing aids (additional equipment required). Or, you can set up a text notification to be sent to a mobile phone when your hearing aid battery gets low.

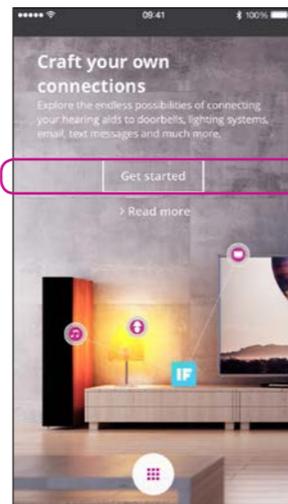
The possibilities are endless!

Please visit www.oticon.global/solutions/accessories/oticon-on/ for details on what you can do and how it works.

Here, you can also find more details about how to set up and manage your IFTTT accounts.



Connect to IFTTT
Select the IFTTT main feature.

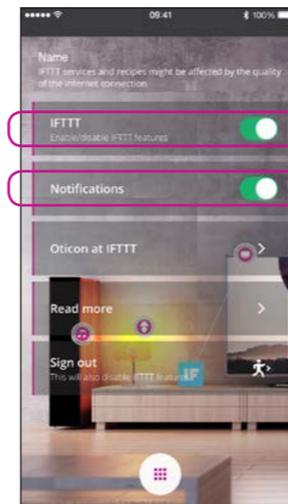


First time set-up
Select Get started.



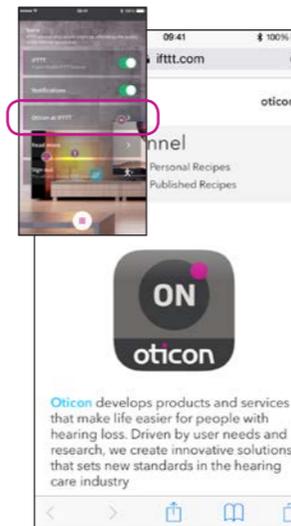
Select Sign up now (1) or use an existing Facebook® or Google™ account (2).

If you sign up from the app, you will receive an e-mail with a code, which you will need to enter to confirm your login.

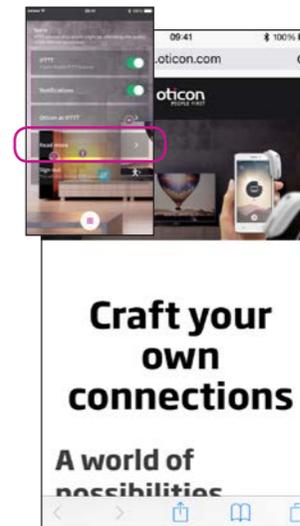


IFTTT
If the IFTTT option is turned off, IFTTT events are not active.

Notifications
If OFF, then no notifications can be seen on the notification screen on iPhone.



Oticon at IFTTT
A direct link to the Oticon channel on IFTTT.

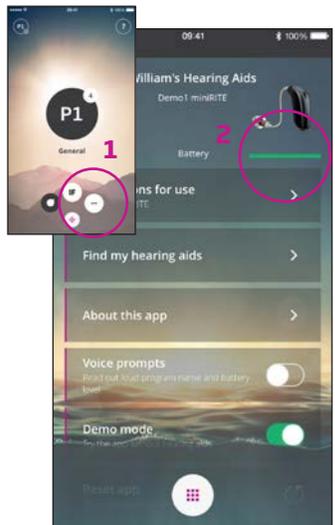


Read more
A direct link to www.oticon.global/solutions/accessories/oticon-on/, where you can find much more information about Oticon ON App and IFTTT.



Sign out
Here, you can sign out of your Oticon ON IFTTT channel. This will also stop all IFTTT events and triggers.

Secondary functions

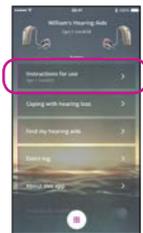


Settings

Press the settings icon to access the secondary features of the Oticon ON App (1).

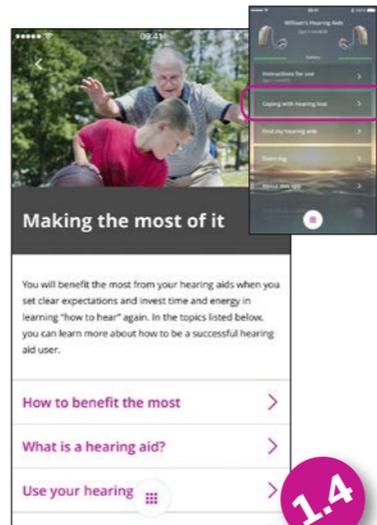
Battery status

A visual presentation of the battery status of both the left and the right hearing aid (2).



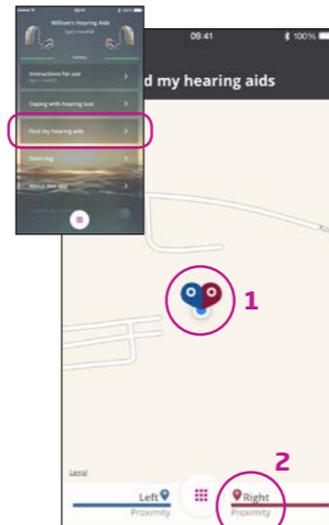
Instructions for use

The first time the app connects to the Internet, it will automatically download the instructions for your specific hearing aid.



Coping with hearing loss

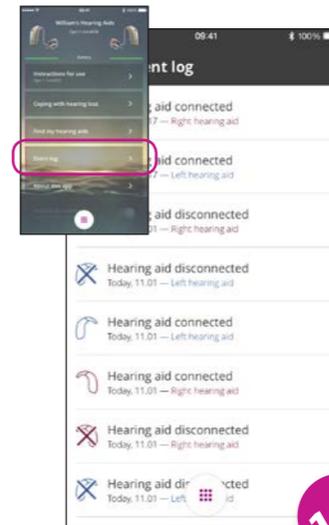
The app includes information and advice on how to make the most out of living with a hearing aid.



Find my hearing aids

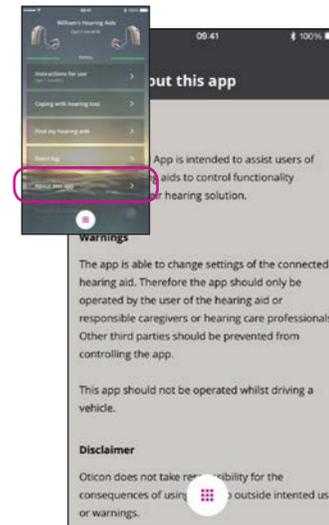
The map will show where your hearing aids were last connected to iPhone (1). If close by, the Proximity bars will indicate how close you are to your hearing aids (2).

Note: If you go out of range/lose connection with your hearing aids, the red/blue markers on the map will show the last known location of the hearing aids.



Event log

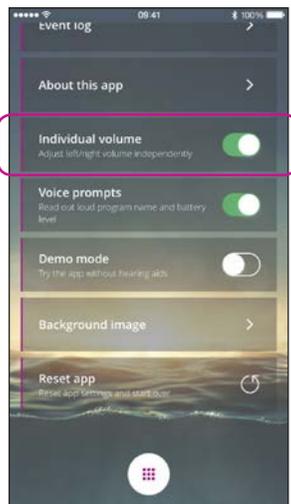
The app includes an overview of recent events registered. If e.g. a warning is heard - it can be found, and replayed from the event log.



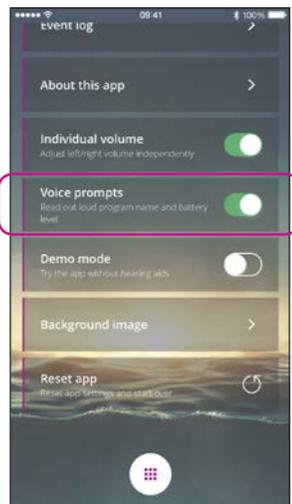
About the app

Warnings and disclaimers.

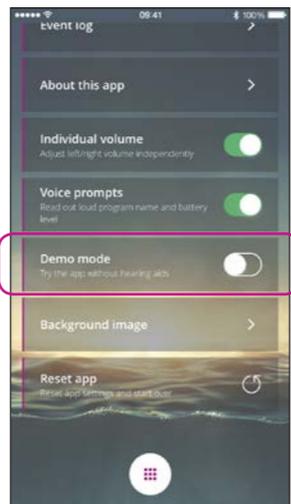
Secondary functions



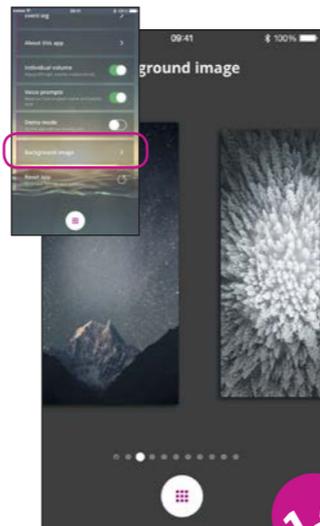
Individual volume
This option enables separate volume control for left and right hearing aid.



Voice prompts
If the Voice prompts option is turned on, you will hear the programme name and battery status in your hearing aids.



Demo mode
This option enables you to try the app without having your hearing aids connected to iPhone.



Background image
The background image on the main view can be customized.



Reset app
Resetting the app will restore all user defined setting to factory settings.

Resetting the app will not remove/delete pairing between iPhone and hearing aids

Apple Watch



Apple Watch
The app includes an Apple Watch extension, which enable Apple Watch users to select program, see the status of the hearing aids, mute hearing aids and adjust volume - using the crown on the Apple Watch.



Adjust volume



Hearing aids status



Mute hearing aids



Select program

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