Quick guide for Oticon Opn & Oticon ON App









Introduction

This is a detailed guide on the use of Oticon Opn and the Oticon ON App with iPhone®.

- How to pair the hearing aids with iPhone
- Daily use of iPhone with hearing aids when on a call
- How to use the Oticon ON App



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Apple Watch® features added to the guide

Please visit www.oticon.global/connectivity for more details on compatibility, or see the description for Oticon ON App on the App Store® and Google Play™.

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How to pair iPhone with Oticon Opn

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Select Hearing Aids



Accessibility Hearing Aids

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 Hearing Aid Mode

 Hearing Aid Mode

 Hearing Aid Mode improves audio quality with some hearing
 acs.

Ensure Bluetooth is on

iPhone will now search for hearing aids Open/close the battery

door on the instruments so iPhone can recognize them.

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Select the hearing aids once available

Confirm the Bluetooth pairing request: once for each hearing aid

Hearing aids as the default audio output

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Always Hearing Aids

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Verify

When answering a call from iPhone, you should see your hearing aids as the default audio output (and hear the call in the hearing aids).

Select Settings

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Install Oticon ON App





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Installing

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First time use

Home screen functions







First time use When started for the first time, you should allow for access to location and for notifications, for best possible functionality.



Tutorial The first time Oticon ON App is started, a short tutorial is shown.

You can close the tutorial with the "X" button.



3D Touch Press and hold the Oticon ON App for instant access to programs. Lost connection The red dot on the Oticon ON App notifies about lost connection(s).



Select programme/programme with Tinnitus relief sound/programme settings/volume and mute

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Start the Oticon ON App



Volume Once started, Oticon ON App will show the current programme and current volume.

To adjust the volume, simply swipe your finger up or down while touching the screen (1).



L and R volume

If enabled (see settings) swiping left side (1) will adjust left hearing aid, swiping right side (2) will adjust right side. Swiping in the middle will adjust left and right. Select Programme Touch the active programme to open the programme selector (1). Select the programme you want (2).

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Note: The number of available programs is determined by your hearing care professional.



Mute hearing aids Briefly touch the volume indicator to mute the hearing aids (1).

You can un-mute by adjusting the volume or touching the mute indicator (2).



Secondary functions

Press the settings indicator to access the secondary functions related to the active programme.

Modify label

Touch the current label and type the wording you prefer.



Select Programme with relief sounds

If available programs with Tinnitus relief sounds are named T1 etc. (1).



Adjust Tinnitus relief sounds

The level/volume of the Tinnitus relief sounds can be adjusted through the secondary functions (2).

The levels can be adjusted independently left and right (3).

Listening to the TV (requires TV Adapter 3.0)

Live Listen/sound from iPhone to your hearing aids





Select Programme

Touch the active programme to open the programme selector (1).

Select the TV programme (2).

Note: The number of available programs is determined by your hearing care professional. Mute hearing aids Briefly touch the volume indicator to mute the sound from the hearing aids (1).



You can un-mute by adjusting the volume or touching the mute indicator (2).



Secondary functions Touch the settings indicator (A) to access the secondary functions related to the active programme.

Here, you can change the name of the TV programme (1) or regulate the level of the streamed TV/audio signal (2).



Select Programme Touch the active programme to open the programme selector (1). Select the Microphone programme (2).

Note: The number of available programs is determined by your hearing care professional.



Position iPhone near sound source

Your iPhone will now transmit sound from the built-in microphone and indicate the sound level (1).

Note: First time you use live listen - you need to allow access to the microphone.





Mute hearing aids

Briefly touch the volume indicator to mute the sound from the hearing aids (1).

You can un-mute by adjusting the volume or touching the mute indicator (2).

Modify label

Touch the settings icon (1).

Touch the current label and type the wording you prefer (2).

Connecting to the Internet/IFTTT

Introduction

You can connect your Oticon hearing aids to the Internet through the Oticon ON App and the IFTTT (If This Then That) service.

Using IFTTT, you can automate everyday activities - like turning on the lights - by turning on your hearing aids (additional equipment required). Or, you can set up a text notification to be sent to a mobile phone when your hearing aid battery gets low.

The possibilities are endless!

Please visit www. oticon.global/solutions/ accessories/oticon-on/ for details on what you can do and how it works.

Here, you can also find more details about how to set up and manage your IFTTT accounts.



Connect to IFTTT Select the IFTTT main feature.



First time set-up Select Get started.



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Select Sign up now (1) or use an existing Facebook® or Google™ account (2).

If you sign up from the app, you will receive an e-mail with a code, which you will need to enter to confirm your login.



IFTTT If the IFTTT option is turned off, IFTTT events are not active.

Notifications

If OFF, then no notifications can be seen on the notification screen on iPhone.

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Oticon at IFTTT A direct link to the Oticon channel on IFTTT.



Craft your own connections

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Read more

A direct link to www. oticon.global/solutions/ accessories/oticon-on/, where you can find much more information about Oticon ON App and IFTTT.



Sign out

Here, you can sign out of your Oticon ON IFTTT channel. This will also stop all IFTTT events and triggers.

Secondary functions





Press the settings icon to access the secondary features of the Oticon ON App (1).

Battery status

A visual presentation of the battery status of both the left and the right hearing aid (2).





Instructions for use

The first time the app connects to the Internet, it will automatically download the instructions for your specific hearing aid.



Coping with hearing loss

The app includes information and advise on how to make the most out of living with a hearing aid.



Find my hearing aids

The map will show where your hearing aids were last connected to iPhone (1). If close by, the Proximity bars will indicate how close you are to your hearing aids (2).

Winter Street 00 41 0000 Int log id connected 7 - Right hearing ad 7 - Right hearing ad Winter Street 7 - Left hearing ad Winter Street 1 - Left hearing ad

Event log

The app includes an overview of recent events registered. If e.g. a warning is heard - it can be found, and replayed from the event log.

Note: If you go out of range/lose connection with your hearing aids, the red/blue markers on the map will show the last known location of the hearing aids.



About the app Warnings and disclaimers.

Secondary functions



Individual volume

This option enables separate volume control for left and right hearing aid.



Voice prompts If the Voice prompts option is turned on, you will hear the programme name and battery status in your hearing aids.



Demo mode

This option enables you to try the app without having your hearing aids connected to iPhone.



Background image The background image on the main view can be customized.



Reset app Resetting the app will restore all user defined setting to factory settings.

Resetting the app will not remove/delete pairing between iPhone and hearing aids



Apple Watch





The app includes an Apple Watch extension, which enable Apple Watch users to select program, see the status of the hearing aids, mute hearing aids and adjust volume - using the crown on the Apple Watch.



Adjust volume



Hearing aids status

Mute hearing aids

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