

Instructions for use

OTICON | **Opn**
miniRITE



Made for



iPod



iPhone



iPad

oticon
PEOPLE FIRST

Model overview

This booklet is valid for miniRITE in the following hearing aid families:

- Oticon Opn 1
- Oticon Opn 2
- Oticon Opn 3

with NFMI and 2.4 GHz radio functionality.

The following speakers are available for the above families:

- Speaker 60
- Speaker 85
- Speaker 100

- Power mould speaker 105

Introduction to this booklet

This booklet guides you how to use and maintain your new hearing aid. Please read the booklet carefully including the **Warning section**. This will help you to get the most out of your new hearing aid.

Your hearing care professional has adjusted the hearing aid to meet your needs. If you have further questions, please contact your hearing care professional.

| **About** | [Startup](#) | [Handling](#) | [Options](#) | [Warnings](#) | [More info](#) |

For your convenience this booklet contains a navigation bar to help you navigate easily through the different sections.

Intended use

The hearing aid is intended to amplify and transmit sound to the ear and thereby compensate for impaired hearing within mild to severe-to-profound hearing loss. The hearing aid is not intended to be used by infants/children < 36 months.

IMPORTANT NOTICE

The hearing aid amplification is uniquely adjusted and optimised to your personal hearing capabilities during the hearing aid fitting performed by your hearing care professional.

Table of contents 1/2

About		
	Identify your hearing aid speaker and earpiece	10
	Your hearing aid - What it is	12
	What it does	13
	Identify left and right hearing aid	14
	Battery (size 312)	15
	MultiTool for handling batteries and cleaning	16
Start up		
	Turn the hearing aid ON and OFF	18
	When to replace a battery	19
	Replace the battery	20
Handling		
	Put on the hearing aid	22
	Caring for your hearing aid	24
	Replace ProWax miniFit filter	26
	Standard earpieces: dome or Grip Tip	28
	Replace dome or Grip Tip	29
	Customised earpieces: micro mould, LiteTip or power mould	30
	Clean micro mould, LiteTip or power mould	31
Options		
	Flight mode	32
	Optional features and accessories	33
	Change volume (optional)	34
	Mute the hearing aid (optional)	35
	Change program (optional)	36
	Quick reset	38
	Use hearing aids with iPhone, iPad and iPod touch	39
	Pair hearing aids with iPhone	40
	Re-connect your hearing aids to your iPhone, iPad or iPod touch	42
	Oticon ON App	43
	Wireless accessories (optional)	44
	Other options (optional)	45

Continues on next page

Table of contents 2/2

Warnings

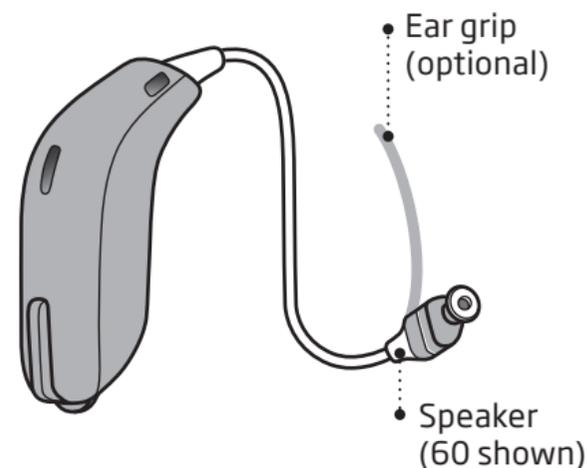
Usage of hearing aids	46
Choking hazards & risk of swallowing batteries	46
Battery use	47
Dysfunction	48
Active implants	48
X-ray, CT, MR, PET scanning and electrotherapy	49
Heat and chemicals	49
Power instrument	50
Possible side effects	50
Interference	51
Use on Aircraft	51

More info

Troubleshooting guide	52
Water & dust resistant (IP68)	54
Conditions of use	55
Warranty certificate	56
International warranty	57
Technical information	58

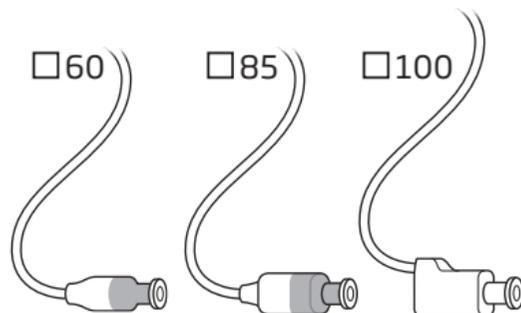
Identify your hearing aid speaker and earpiece

This will make it easier for you to navigate through this booklet.



Speakers

miniRITE hearing aids come with three different speakers:



Earpieces

The speaker uses one of the following earpieces:

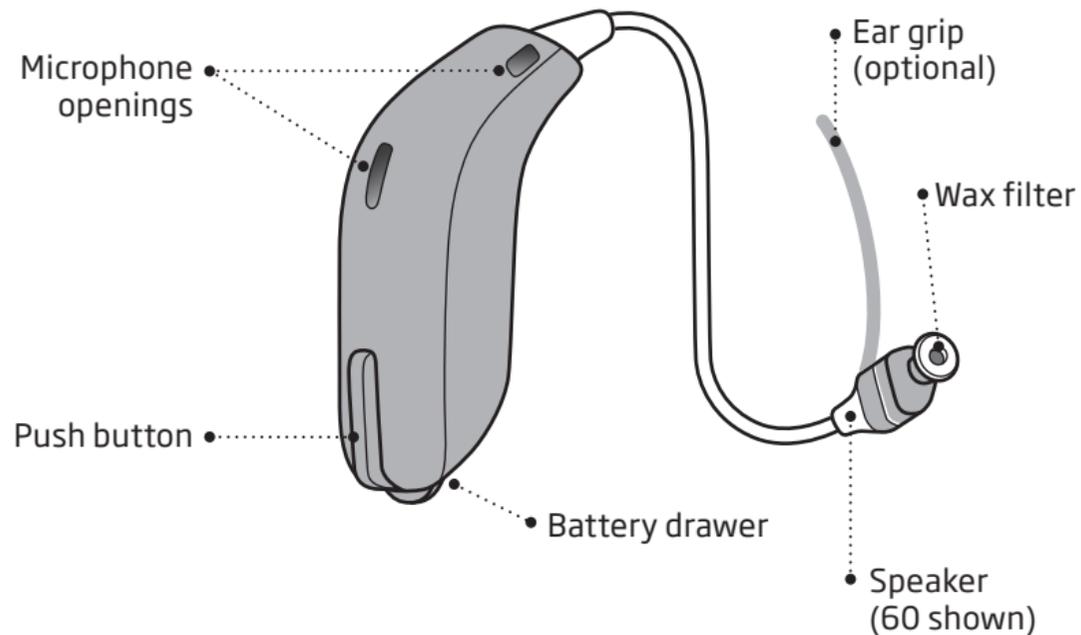
- Dome (open dome shown)*
- Grip Tip
- VarioTherm® micro mould or LiteTip
- Micro mould or LiteTip

miniRITE with Power mould speaker

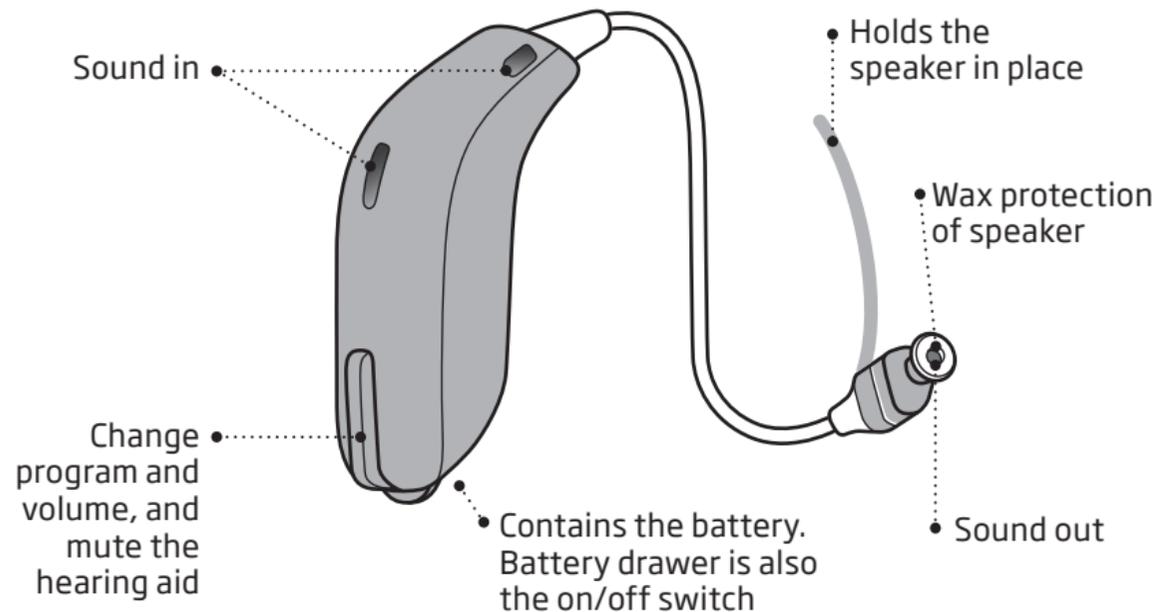


* Please see details for replacing the dome or Grip Tip in section: Replace dome or Grip Tip
® VarioTherm is a registered trademark of Dreve

Your hearing aid - What it is

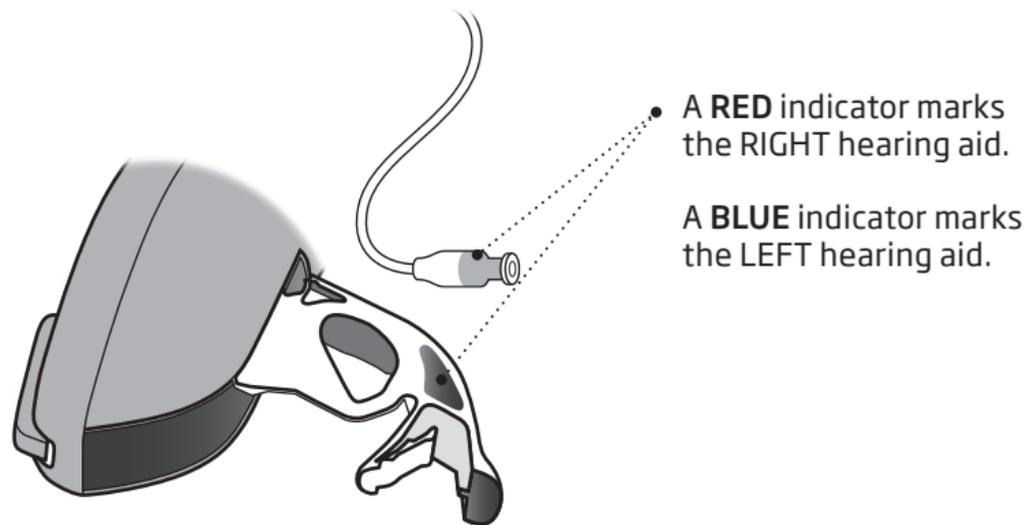


What it does



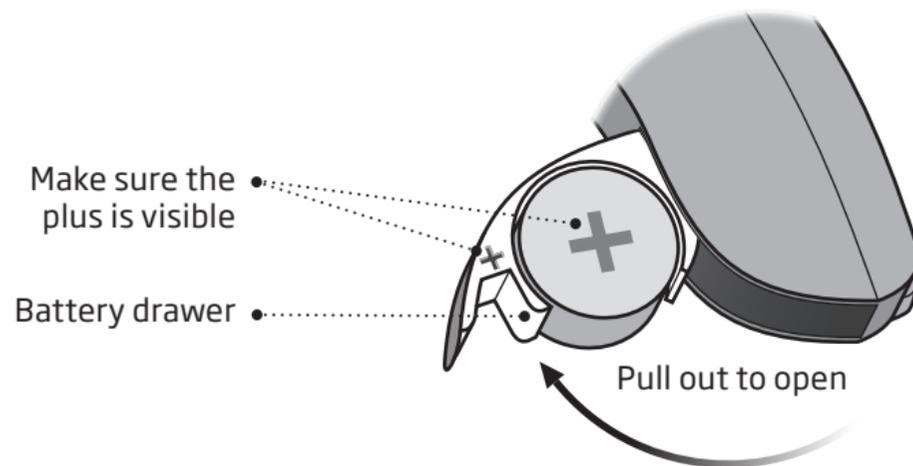
Identify left and right hearing aid

It is important to distinguish between the left and the right hearing aid as they might be programmed differently. You can find left/right colour indicators in the battery drawer, on 60 and 85 speakers, on the micro moulds or on LiteTips.



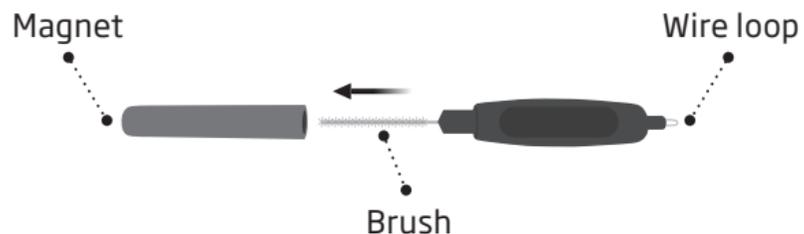
Battery (size 312)

Your hearing aid is a miniature electronic device that runs on special batteries. To activate the hearing aid, you must insert a new battery in the battery drawer. See how in the “Replace the battery” section.



MultiTool for handling batteries and cleaning

The MultiTool contains a magnet which makes it easier to replace the battery in the hearing aid. It also contains a brush and a wire loop for cleaning and removing ear wax. If you need a new MultiTool please contact your hearing care professional.



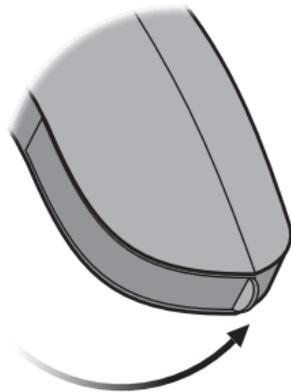
IMPORTANT NOTICE

The MultiTool has a built-in magnet. Keep the MultiTool 30 cm away from credit cards and other magnetically sensitive devices.

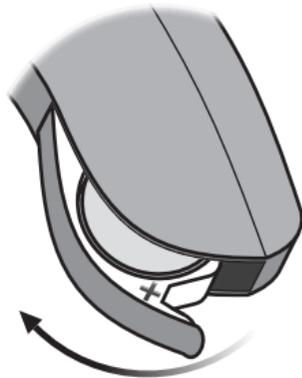
Turn the hearing aid ON and OFF

The battery drawer is used to switch the hearing aid on and off. To save battery life, make sure your hearing aid is switched off when you are not wearing it.

Turn ON
Close the battery drawer with the battery in place.



Turn OFF
Open the battery drawer.



When to replace a battery

When it is time to replace the battery you will hear three beeps repeated at moderate intervals until the battery runs out.



Three beeps
= The battery is running low



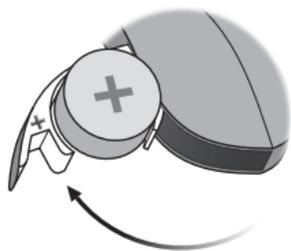
Four beeps
= The battery has run out

Battery tip

To make sure the hearing aid is always working, bring spare batteries with you, or replace the battery before you leave home.

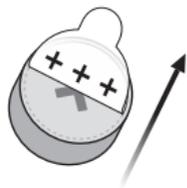
Replace the battery

1. Remove



Fully open the battery drawer. Remove the battery.

2. Uncover



Remove the sticky label from the + side of the new battery.

3. Insert



Insert the new battery into the battery drawer. Make sure the + side faces up.

4. Close



Close the battery drawer. The hearing aid will play a jingle through the earpiece. Hold the earpiece close to your ear to hear the jingle.

Tip



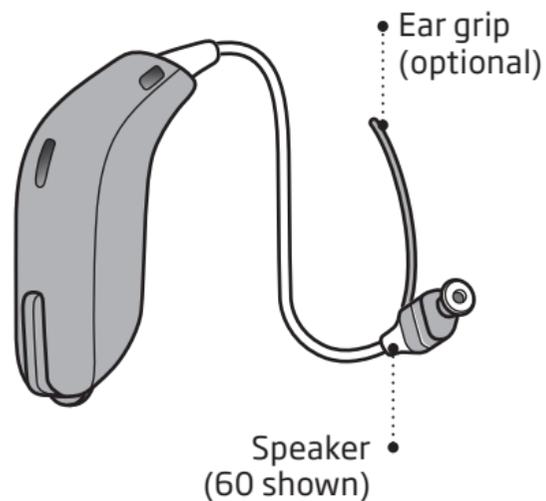
The MultiTool can be used for battery change. Use the magnetic end to remove and insert batteries.

The MultiTool is provided by your hearing care professional.

Put on the hearing aid

The speaker brings the sound into your ear. The speaker should always be used with an earpiece attached. Use only parts designed for your hearing aid.

If the speaker has an ear grip, place it in the ear so it follows the contour of the ear (see step 3).

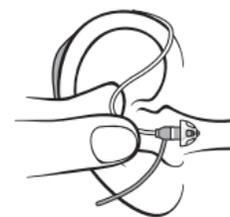


Step 1



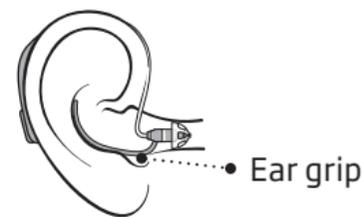
Place the hearing aid behind your ear.

Step 2



Hold the bend of the speaker wire between your thumb and index finger. The earpiece should point towards the ear canal opening.

Step 3



Gently push the earpiece into your ear canal until the speaker wire sits close against the side of your head.

Caring for your hearing aid

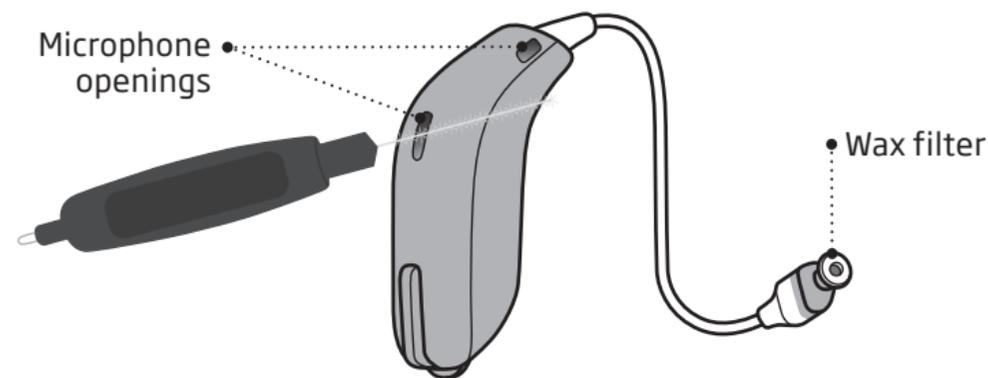
When handling your hearing aid, hold it over a soft surface to avoid damage if you drop it.

Clean the microphone openings

Carefully brush away debris from the openings. Gently brush the surface. Make sure the brush is clean and that it is not pressed into the openings.

Wax filter

The speaker has a white wax filter attached to the end where the earpiece is attached. The wax filter will avoid wax and debris from damaging the speaker. If the filter becomes clogged, please replace the wax filter (see section Replace ProWax miniFit filter) or contact your hearing care professional.

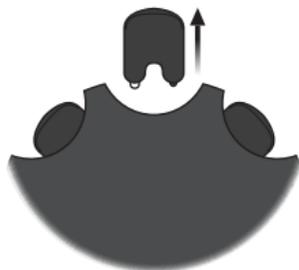


IMPORTANT NOTICE

Use a soft, dry cloth to clean the hearing aid. It must never be washed or immersed in water or other liquids.

Replace ProWax miniFit filter

1. Tool



Remove the tool from the shell. The tool has two pins, one empty for removal and one with the new wax filter.

2. Remove



Push the empty pin into the wax filter in the speaker and pull it out.

3. Insert



Insert the new wax filter using the other pin, remove the tool and throw it out.

4. Final



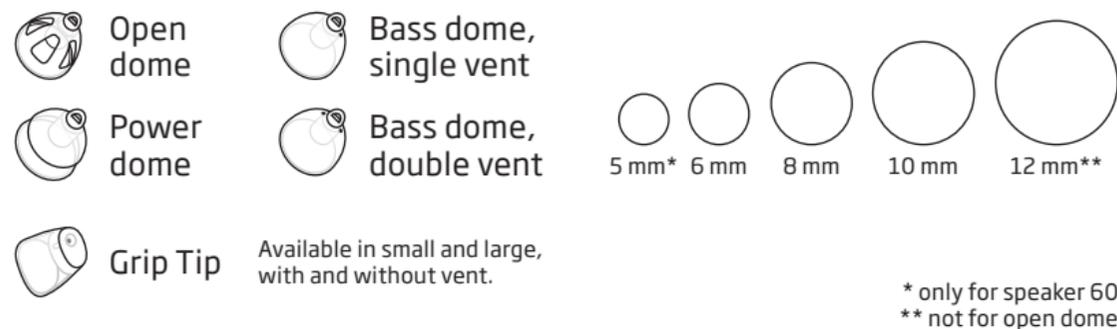
The speaker should look like above when you have replaced the wax filter.

Note:

If you use a mould it requires that the hearing care professional replaces the wax filter in the speaker.

Standard earpieces: dome or Grip Tip

Both domes and Grip Tip are made of soft rubber material. There are 4 different types of domes. Check your dome type and size below.



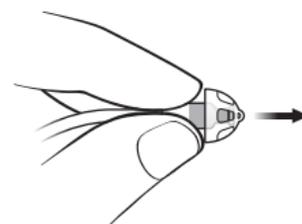
IMPORTANT NOTICE

If the earpiece is not on the speaker when removed from the ear, the earpiece might still be in the ear canal. Consult your hearing care professional for further instructions.

Replace dome or Grip Tip

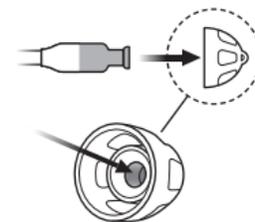
The earpiece (dome or Grip Tip) should not be cleaned. If the earpiece is filled with wax, replace it with a new one. Grip Tip should be replaced at least once a month.

Step 1



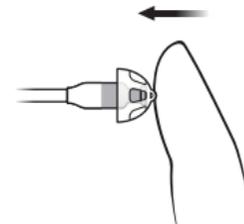
Hold on to the speaker and then pull off the earpiece.

Step 2



Insert the speaker exactly into the middle of the earpiece to obtain a firm attachment.

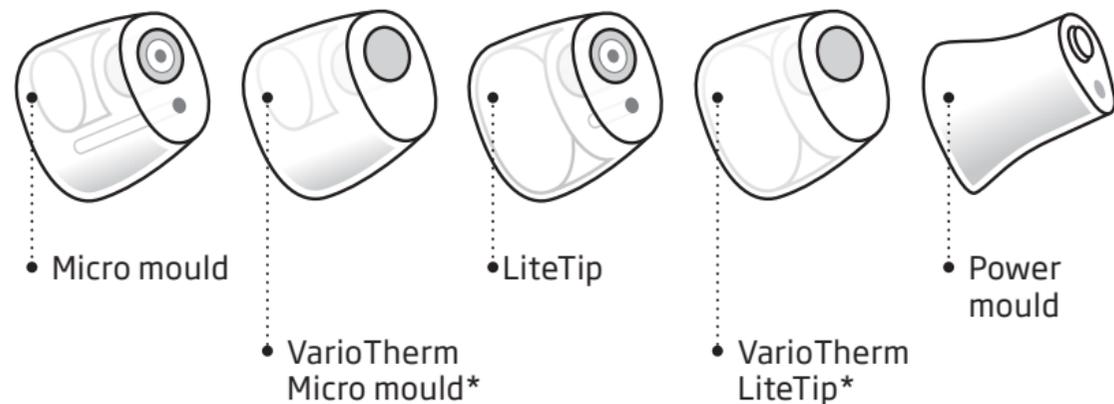
Step 3



Push firmly to ensure that the earpiece is fastened securely.

Customised earpieces: micro mould, LiteTip or power mould

There are 5 different types of moulds: micro mould and LiteTip, which are available in two different materials and a power mould. The earpieces are customised for your ear.



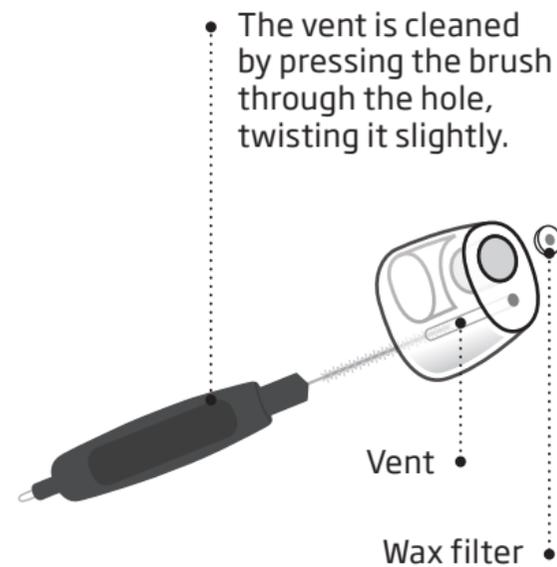
* VarioTherm micro mould and LiteTip do not have wax filter

Clean micro mould, LiteTip or power mould

The earpiece should be cleaned regularly.

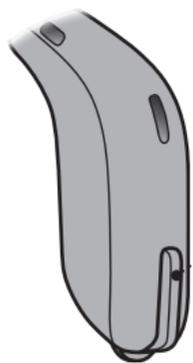
The earpiece contains a wax filter which should be replaced when clogged or when the hearing aid does not sound normal.

Always use the wax filter delivered by your hearing care professional.



Flight mode

When boarding an air plane or entering an area where it is prohibited to radiate radio signals, e.g. during flight, flight mode must be activated. The hearing aid will still be working. It is only necessary to activate flight mode on one hearing aid.



- To activate and deactivate flight mode. Press the push button for at least 7 seconds. A jingle confirms your action.

Opening and closing the battery drawer will also deactivate the flight mode. See section: Quick reset.

Optional features and accessories

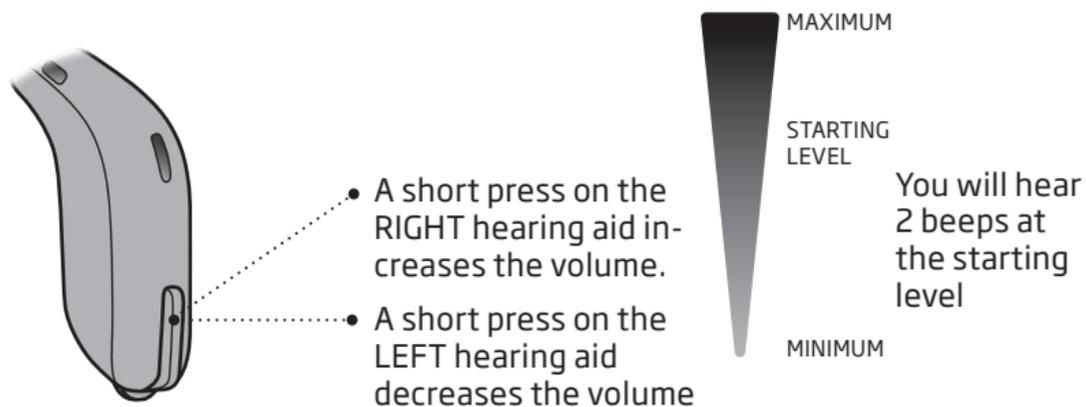
The features and accessories described on the following pages are optional. Please contact your hearing care professional to find out how your hearing aid is programmed.

If you experience difficult listening situations, a special program may be helpful. These are programmed by your hearing care professional.

Write down hearing situations where you may need help.

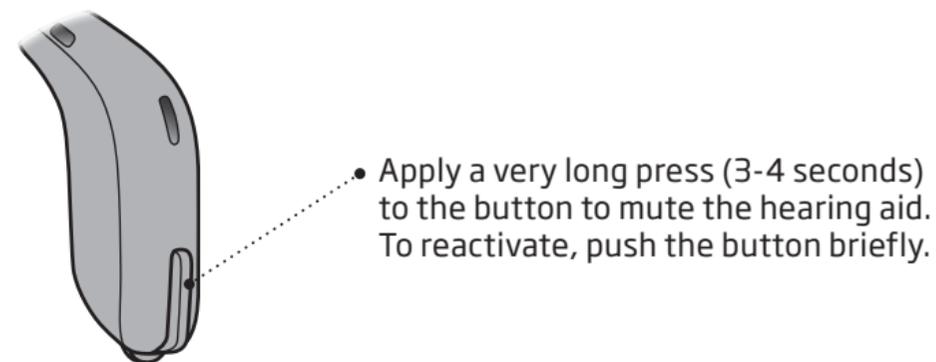
Change volume (optional)

When you have two hearing aids, the push button allows you to adjust the volume in both ears. You will hear a click when you turn the volume up or down.



Mute the hearing aid (optional)

Use the mute function if you need to silence the hearing aid while wearing it.

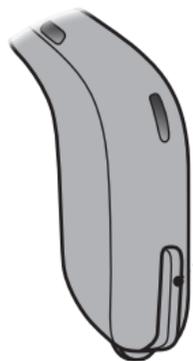


IMPORTANT NOTICE

Do not use the mute function as an off switch, as the hearing aid still draws current from the battery in this mode.

Change program (optional)

Your hearing aid can have up to 4 different programs.
These are programmed by your hearing care professional.



• Press the button to change program

Note that if you have two hearing aids, the RIGHT hearing aid switches forwards from e.g. program 1 to 2 and the LEFT hearing aid switches backwards from e.g. program 4 to 3.

To be filled out by the hearing care professional

Program	Sound you will hear when activated	When to use
1	 "1 beep"	
2	 "2 beeps"	
3	 "3 beeps"	
4	 "4 beeps"	

Program change:

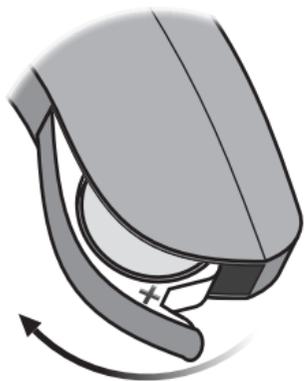
Short press

Long press

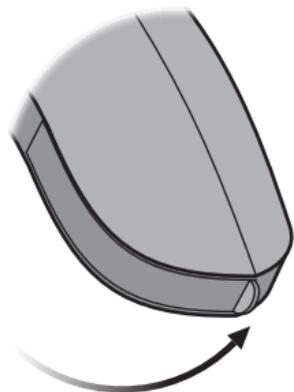
Quick reset

If you wish to return to the standard settings of the hearing aid programmed by your hearing care professional, simply open and then close the battery drawer. A jingle is being played when you reset the hearing aid.

Open



Close



Use hearing aids with iPhone, iPad and iPod touch

Your hearing aid is a Made for iPhone® hearing aid and allows for direct communication and control with iPhone, iPad® or iPod touch®.

For assistance in using these products with your hearing aids, please contact your hearing care professional or visit our support site at: www.oticon.global/connectivity

Made for
 iPod  iPhone  iPad

Oticon Opn is compatible with iPhone 7 Plus, iPhone 7, iPhone SE, iPhone 6s Plus, iPhone 6s, iPhone 6 Plus, iPhone 6, iPhone 5s, iPhone 5c, iPhone 5, 9.7-inch iPad Pro, 12.9-inch iPad Pro, iPad Air 2, iPad Air, iPad (4th generation), iPad mini 4, iPad mini 3, iPad mini 2, iPad mini, and iPod touch (5th and 6th generation). Devices must be running iOS 9.3 or later.

Pair hearing aids with iPhone

1. Settings



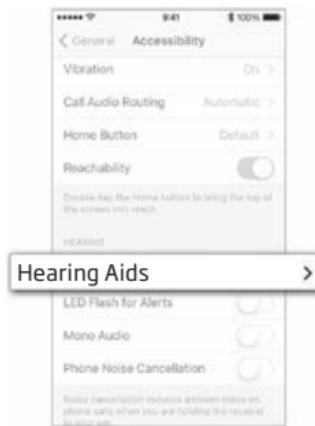
Open your iPhone and go to "Settings". Make sure Bluetooth is on. Then choose "General".

2. General



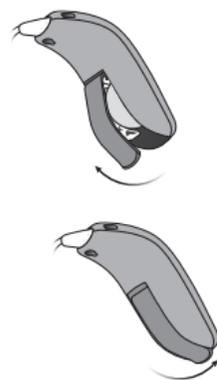
On the "General" screen, choose "Accessibility".

3. Accessibility



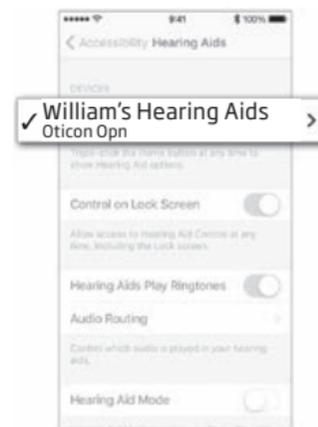
On the "Accessibility" screen, choose "Hearing Aids".

4. Prepare



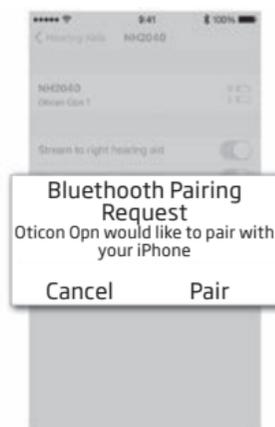
Open and close the battery drawer, on both hearing aids, and place them close to your iPhone. The hearing aids stay in pairing mode for 3 minutes.

5. Select



Your iPhone will detect the hearing aids for pairing. Detected devices will appear in your iPhone list. Choose your hearing aids.

6. Confirm pairing



Confirm pairing. If you have two hearing aids, pairing confirmation is needed for each hearing aid.

Re-connect your hearing aids to your iPhone, iPad or iPod touch

When you turn off your hearing aids or Apple device, these will no longer be connected. To connect them again, turn on your hearing aids by opening and closing the battery door. The hearing aids will then automatically re-connect to your Apple device.

“Made for iPod,” “Made for iPhone,” and “Made for iPad” mean that an electronic accessory has been designed to connect specifically to iPod, iPhone, or iPad, respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPod, iPhone, or iPad may affect wireless performance.

Oticon ON App

Oticon ON App for iPhone, iPad, iPod touch and Android™ devices offers an intuitive and discreet way to control your hearing aids. Oticon ON App enables you to connect and control an endless range of other devices by linking to IFTTT via the internet. Go to www.oticon.global/connectivity for more details and information on compatibility.

Oticon ON App is available on App Store® and on Google Play™. When downloading Oticon ON App on iPad, search for iPhone apps on App Store.



Apple, the Apple logo, iPhone, iPad, and iPod touch are trademarks of Apple Inc., registered in the U.S. and other countries. Apple Watch is a trademark of Apple Inc. App Store is a service mark of Apple Inc. Android, Google Play and the Google Play logo are trademarks of Google Inc.

Wireless accessories (optional)

As an enhancement to your wireless hearing aids, a range of wireless accessories are available. They can enable you to hear and communicate better in many everyday situations.

ConnectClip

When ConnectClip is paired with your mobile phone, you can use the hearing aids as a handsfree headset.

TV Adapter 3.0

TV Adapter is a wireless transmitter of sound from TV and electronic audio devices. The TV Adapter streams sound directly to your hearing aids.

Remote Control 3.0

Remote Control offers the ability to change program, adjust volume or mute your hearing aids.

For more information, please contact your hearing care professional or visit:
www.oticon.global

Other options (optional)



Autophone

The autophone can automatically activate a phone program in the hearing aid, if your telephone has a dedicated magnet. The magnet needs to be placed at your telephone next to the sound outlet.

For more information, please contact your hearing care professional.

Warnings

You should familiarise yourself fully with the following general warnings before using your hearing aid for your personal safety and to ensure correct use.

Please note that a hearing aid will not restore normal hearing and will not prevent or improve a hearing impairment resulting from organic conditions. Furthermore, note that in most cases, infrequent use of a hearing aid does not permit a user to attain full benefit from it.

Consult your hearing care professional if you experience unexpected operations or events with your hearing aid.

Usage of hearing aids

- Hearing aids should be used only as directed and adjusted by your hearing care professional. Misuse can result in sudden and permanent hearing loss.
- Never allow others to wear your hearing aid as incorrect usage could cause permanent damage to their hearing.

Choking hazards & risk of swallowing batteries

- Hearing aids, their parts, and batteries should be kept out of reach of children and anyone who might swallow these items, or otherwise cause injury to themselves.

- Batteries have occasionally been mistaken for pills. Therefore, check your medicine carefully before swallowing any pills.
- Most hearing aids can be supplied with a tamper-resistant battery drawer upon request. This is strongly recommended for infants, small children and people with learning difficulties.
- Children below 36 months must always use a tamper-resistant battery drawer. This option is available in BTE, miniBTE, RITE and miniRITE hearing aids.

If a battery or hearing aid is swallowed, see a doctor immediately.

Battery use

- Always use batteries recommended by your hearing care professional. Batteries of low quality may leak and cause bodily harm.
- Never attempt to recharge your batteries and never dispose of batteries by burning them. There is a risk that the batteries will explode.

Warnings

Dysfunction

- Be aware of the possibility that your hearing aid may stop working without notice. Keep this in mind when you depend on warning sounds (e.g. when you are in traffic). The hearing aids may stop functioning, for instance if the batteries have expired or if the tubing is blocked by moisture or ear wax.

Active implants

- Caution must be taken with active implants. In general, follow the guidelines recommended by manufacturers of implantable defibrillators and pacemakers regarding use with mobile phones and magnets.
- The Autophone magnet and Multi-Tool (which has a built-in magnet) should be kept more than 30 cm away from the implant, e.g. do not carry it in a breast pocket.
- If you have an active brain implant, please contact the manufacturer of your implantable device for information about the risk of disturbance.

X-ray, CT, MR, PET scanning and electrotherapy

- Remove your hearing aid before X-ray, CT/MR/PET scanning electrotherapy, surgery etc. as your hearing aid may be damaged when exposed to strong fields.

Heat and chemicals

- The hearing aid must never be exposed to extreme heat e.g. left inside a parked car in the sun.
- The hearing aid must not be dried in microwave ovens or other ovens.
- The chemicals in cosmetics, hairspray, perfume, aftershave lotion, suntan lotion and insect repellent can damage the hearing aid. Always remove your hearing aid before applying such products and allow time to dry before use.

Warnings

Power instrument

- Special care should be exercised in selecting, fitting and using a hearing aid where maximum sound pressure capability exceeds 132 dB SPL (IEC 711), as there may be risk of impairing the remaining hearing of the hearing aid user.

For information on whether your hearing aid is a power instrument, see the back of this leaflet.

Possible side effects

- Hearing aids, moulds or domes may cause an accelerated accumulation of ear wax.
- The otherwise non-allergenic materials used in hearing aids may in rare cases cause a skin irritation or other side effects.

Please seek consultation with a physician if these conditions occur.

Interference

- The hearing aid has been thoroughly tested for interference, according to the most stringent international standards. However, interference between the hearing aid and other devices (e.g. some mobile telephones, citizens band systems and shop alarm systems and other devices) may occur. If this occurs, increase the distance between the hearing aid and the interfering device.

Use on Aircraft

- Your hearing aid contains Bluetooth. On board an aircraft, flight mode must be activated, unless Bluetooth is permitted by the flight personnel.

Troubleshooting guide

Symptom	Possible causes	Solutions
No sound	Dead battery	Replace the battery
	Clogged earpieces (dome, Grip Tip, micro mould or LiteTip)	Clean mould Consider replacing wax filter or dome
Intermittent or reduced sound	Clogged sound outlet	Clean mould or replace wax filter in the speaker, mould or dome
	Moisture	Wipe battery with a dry cloth
	Dead battery	Replace the battery
Squealing noise	Hearing aid earpiece inserted incorrectly	Re-insert the earpiece
	Ear wax accumulated in ear canal	Have ear canal examined by your doctor
Beeping	If your hearing aid plays 8 beeps, 4 times consecutively, your hearing aid needs a microphone service check	Contact your hearing care professional
Pairing issue with Apple device	Bluetooth connection failed	1) Unpair your hearing aids (Settings→General→Accessibility→Hearing Aids→Devices→Forget this device). 2) Turn Bluetooth off and on again. 3) Open and close battery drawer on hearing aids. 4) Re-pair hearing aids (see section Pair Hearing Aids with iPhone)
	Only one hearing aid paired	

If none of the above solutions work, consult your hearing care professional for assistance.

Water & dust resistant (IP68)

Your hearing aid is dust-tight and protected against ingress of water which means it is designed to be worn in all daily life situations. Therefore you do not have to worry about sweat or getting wet in the rain. Should your hearing aid come in contact with water and stop working, please follow the these guidelines:

1. Gently wipe off any water
2. Open the battery drawer and remove the battery and gently wipe off any water in the battery drawer
3. Let the hearing aid dry with the battery drawer left open for approximately 30 minutes
4. Insert a new battery

IMPORTANT NOTICE

Do not wear your hearing aid while showering or participating in water activities. Do not immerse your hearing aid in water or other liquids.

Conditions of use

Operating conditions	Temperature: +1°C to +40°C Relative humidity: 5% to 93%, non-condensing
Storage and transportation conditions	Temperature and humidity should not exceed the following limits for extended periods during transportation and storage: Temperature: -25°C to +60°C Relative humidity: 5% to 93%, non-condensing

Warranty certificate

Name of owner: _____

Hearing care professional: _____

Hearing care professional address: _____

Hearing care professional phone: _____

Purchase date: _____

Warranty period: _____ Month: _____

Model left: _____ Serial no.: _____

Model right: _____ Serial no.: _____

International warranty

Your hearing aid is covered by an international limited warranty issued by the manufacturer for a period of 12 months from the date of delivery. This limited warranty covers manufacturing and material defects in the hearing aid itself, but not in accessories such as e.g. batteries, tubing, speakers, earpieces and filters, etc. Problems arising from improper/incorrect handling or care, excessive use, accidents, repairs made by an unauthorised party, exposure to corrosive conditions, physical changes in your ear, damage due to foreign objects entering the device or incorrect adjustments are NOT covered by the limited warranty and may void it. The above warranty does not affect

any legal rights that you might have under applicable national legislation governing sale of consumer goods. Your hearing care professional may have issued a warranty that goes beyond the clauses of this limited warranty. Please consult him/her for further information.

If you need service

Take your hearing aid to your hearing care professional, who may be able to sort out minor problems and adjustments immediately.

Technical information

The hearing aid contains two radio technologies, which are described below:

The hearing aid contains a radio transceiver using short range magnetic induction technology working at 3.84 MHz. The magnetic field strength of the transmitter is very weak and is always below -40 dB μ A/m at 10 meter distance.

The hearing aid also contains a radio transceiver using Bluetooth Low Energy (BLE) and a proprietary short range radio technology both working at 2.4 GHz. The 2.4 GHz radio transmitter is weak and is always below 4 dBm e.i.r.p. in total radiated power.

The hearing aid complies with international standards concerning electromagnetic compatibility and human exposure.

Due to the limited space available on the hearing aid relevant approval markings can be found in this document.

USA and Canada

The hearing aid contains a radio module with the following certification ID numbers:

FCC ID: U28AUMRIT
IC: 1350B-AUMRIT

The device complies with Part 15 of the FCC Rules and with Industry Canada's licence-exempt RSSs.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

More information: www.oticon.global

The manufacturer declares that this hearing aid is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

Declaration of Conformity is available from the manufacturer.



Manufactured by:
Oticon A/S
Kongebakken 9
DK-2765 Smørum
Denmark
www.oticon.global

CE 0543



Waste from electronic equipment must be handled according to local regulations.



E2831

IP68

171383UK / 05.10.16

Power instrument <input type="checkbox"/> Yes <input type="checkbox"/> No				
Settings overview for your hearing aid				
Left			Right	
<input type="checkbox"/> Yes	<input type="checkbox"/> No	Volume control	<input type="checkbox"/> Yes	<input type="checkbox"/> No
<input type="checkbox"/> Yes	<input type="checkbox"/> No	Program shift	<input type="checkbox"/> Yes	<input type="checkbox"/> No
<input type="checkbox"/> Yes	<input type="checkbox"/> No	Mute	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Volume control indicators				
<input type="checkbox"/> On	<input type="checkbox"/> Off	Beeps at min/max volume	<input type="checkbox"/> On	<input type="checkbox"/> Off
<input type="checkbox"/> On	<input type="checkbox"/> Off	Clicks when changing volume	<input type="checkbox"/> On	<input type="checkbox"/> Off
<input type="checkbox"/> On	<input type="checkbox"/> Off	Beeps at preferred volume	<input type="checkbox"/> On	<input type="checkbox"/> Off
Battery indicators				
<input type="checkbox"/> On	<input type="checkbox"/> Off	Low battery warning	<input type="checkbox"/> On	<input type="checkbox"/> Off

171383UK / 05.10.16



oticon
PEOPLE FIRST

171383UK / 05.10.16 / FW, 2.X