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The following Sonic hearing aid models are covered within this booklet:

**Celebrate 100 | 80**

- CL100 ITEPDW, with wireless functionality
- CL100 ITED
- CL100 ITCPDW, with wireless functionality
- CL100 ITCD
- CL100 ITCW, with wireless functionality
- CL100 ITC
- CL100 CICPW, with wireless functionality
- CL100 CICW, with wireless functionality
- CL100 CIC
- CL100 IIC
- CL100 IICW, with wireless functionality
- CL100 IIC

- CL80 ITEPDW, with wireless functionality
- CL80 ITED
- CL80 ITCPDW, with wireless functionality
- CL80 ITCD
- CL80 ITCW, with wireless functionality
- CL80 ITC
- CL80 CICPW, with wireless functionality
- CL80 CICW, with wireless functionality
- CL80 CIC
Cheer 60 | 40 | 20

- CR60 ITEPDW, with wireless functionality
- CR60 ITED
- CR60 ITCPDW, with wireless functionality
- CR60 ITCD
- CR60 ITCW, with wireless functionality
- CR60 ITC
- CR60 CICPW, with wireless functionality
- CR60 CICW, with wireless functionality
- CR60 CIC
- CR60 IICW, with wireless functionality
- CR60 IIC

- CR40 ITEPDW, with wireless functionality
- CR40 ITED
- CR40 ITCPDW, with wireless functionality
- CR40 ITCD
- CR40 ITCW, with wireless functionality
- CR40 ITC
- CR40 CICPW, with wireless functionality
- CR40 CICW, with wireless functionality
- CR40 CIC

- CR20 ITEPDW, with wireless functionality
- CR20 ITCPDW, with wireless functionality
- CR20 ITCW, with wireless functionality
- CR20 CICW, with wireless functionality
This booklet guides you on how to use and maintain your new hearing aid. Please read the booklet carefully including the warning section. This will help you to achieve the full benefit of your new hearing aid.

Your hearing care professional has adjusted the hearing aid to meet your needs. If you have additional questions, please contact your hearing care professional.

**Indication for Use / Intended Purpose**

The hearing aids are intended to amplify and transmit sound to the ear and thereby compensate for impaired hearing. The hearing aids are intended to be used by children (> 36 months) and adults.

**Important Notice**

The hearing aid amplification is uniquely adjusted and optimized to your personal hearing capabilities during the fitting performed by your hearing care professional.
Hearing Aid Description

For your in-the-ear instrument, there are several different styles and sizes. Please identify your style. This will make it easier for you to navigate through this booklet.

Please note that your hearing aid may look slightly different compared to the illustrations on page 9 and 10.
ITEPDW, ITED, ITCPDW, ITCD, ITCW, and ITC Models

1 Vent
2 Canal
3 Sound outlet with wax protection
4 Microphone opening with O-cap filter
5 Battery door
6 Push button* (optional)

Important Notice

The ITED, ITCD, and ITC can be built with an optional volume control. Your hearing care professional will determine whether it is necessary to include these options on your hearing aid.

* For ITEPDW, ITCPDW and ITCW models the push button can be programmed for volume control use
CICPW, CICW, CIC, IICW and IIC Models

1 Vent
2 Canal
3 Sound outlet with wax protection
4 Microphone opening with T-cap filter
5 Battery door
6 Push button* (optional)
7 Removal (pull-out) string

* For CICPW and CICW models the push button can be programmed for volume control use
Step-by-Step Instructions for Using Your Hearing Aid

Step 1: Inserting the Battery

Your hearing aid uses the following battery size:
- ITEPDW, ITED: size 13
- ITCPDW, ITCD, ITCW, ITC: size 312
- CICPW, CICW, CIC, IICW, IIC: size 10

- Gently swing the battery door fully open, but do not force it (A)
- Remove the sticker from the new battery (B)
- Place the battery into the empty compartment. The + sign on the battery should face up. (C)
For maximum power, allow the battery to be aired for 30 seconds before placing it into the empty compartment.
The MultiTool can be used for battery change. Use the magnetic end to remove and insert batteries. The MultiTool is provided by your hearing care professional.

Important Notice

Your MultiTool has a built-in magnet. Keep the MultiTool 30 cm away from credit cards and other magnetically sensitive devices.
Step 2: Turning the Hearing Aid ON

Close the battery door completely. You should notice a click. The hearing aid is now ON.

Never use excessive force to open or close the battery door.
Step 3: Inserting Your Hearing Aid

Your hearing aid has been programmed individually for your right or left ear.

You will see a color marking on your hearing aid. This can help you distinguish between the left (blue) and right (red) hearing aids.

- When inserting the right hearing aid, hold it with the right hand. When inserting the left hearing aid, hold it with the left hand.
- Hold your hearing aid between your thumb and index finger with the microphone on top. If your hearing aid has a pull-out string, this must be on the bottom. (A)
- Place the canal part of your hearing aid into your ear canal (B)
• Gently pull your earlobe down with the other hand while pushing the hearing aid in until it feels secure and comfortable.

* It takes patience and practice to insert your hearing aid correctly. If you have difficulty, please consult your hearing care professional.
Step 4: Changing the Volume

Your hearing aid automatically adjusts the volume to the changing sound environment.

Some models allow you to adjust the volume yourself with an optional control on the hearing aid. Please ask your hearing care professional if this function has been made available on your hearing aid.

Step 4a: Changing the Volume with the Optional Volume Control Wheel

To increase the volume, turn the volume control towards the front.

To decrease the volume, turn the volume control towards the back.
The hearing aid will click to confirm that the volume has been changed and then will beep when you reach the programmed maximum or minimum. You may hear a beep, when you return to the preset loudness level in your hearing aid.

**Step 4b: Changing the Volume with the Optional Push Button**

If your hearing aid has been made with a push button, your hearing care professional may be able to program it to change volume.
### Two hearing aids

<table>
<thead>
<tr>
<th>Action</th>
<th>Left</th>
<th>Right</th>
</tr>
</thead>
<tbody>
<tr>
<td>Short push (less than 1 sec.)</td>
<td>□ volume down □ volume up</td>
<td></td>
</tr>
</tbody>
</table>

### One hearing aid

<table>
<thead>
<tr>
<th>Action</th>
<th>Left</th>
</tr>
</thead>
<tbody>
<tr>
<td>Short push (less than 1 sec.)</td>
<td>□ volume down</td>
</tr>
<tr>
<td>Medium push (about 1 sec.)</td>
<td>□ volume up</td>
</tr>
</tbody>
</table>

The hearing aid will click to confirm that the volume has been changed and then will beep when you reach the programmed maximum or minimum. You may hear a beep, when you return to the preset loudness level in your hearing aid. Please ask your hearing care professional for further information.

*Your hearing aid automatically returns to a preset loudness level when it starts, the battery is low, or when the program is changed. If you find that the volume is not adequate, your hearing care professional may need to adjust your hearing aid settings.*
Step 5: Changing the Programs

If your hearing aid has been made with a push button, your hearing care professional can program it to change programs.

The hearing aid will beep to confirm the program change. The number of beeps you hear will tell you which program you are in.

Up to 4 listening programs can be configured by your hearing care professional depending on your hearing aid. Please ask your hearing care professional about the programs that are available with your hearing aid.

Available Programs

(to be filled in by your hearing care professional)

<table>
<thead>
<tr>
<th>Program</th>
<th>Beeps</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>1 🎼</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>2 🎼</td>
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<tr>
<td>3</td>
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<td></td>
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<tr>
<td>4</td>
<td>4 🎼</td>
<td></td>
</tr>
</tbody>
</table>
Step 6: Muting Your Hearing Aid

If your hearing aid has been made with a push button, your hearing care professional may be able to program it to mute your hearing aid. Please ask your hearing care professional if this function is available with your hearing aid.

A long press (about 2 seconds) on the push button will cause your hearing aid to mute.

To un-mute the hearing aid, give any control on the hearing aid a push.

* If you wear one hearing aid (monaural fitting), it is not possible to mute it.

**Important Notice**

Do not use the mute function as an off switch, as the hearing aid still draws from the battery in this mode.
Step 7: Removing Your Hearing Aid

Use your thumb to push up against the bottom (back part) of your ear to loosen the hearing aid. Grasp the hearing aid at its edge between your thumb and forefinger. Gently remove it from your ear. If your hearing aid has a removal (pull-out) string, pull it gently.

Step 8: Turning the Hearing Aid OFF

Place your fingernail underneath the front edge of the battery door and lift to open. The hearing aid is now OFF.
Step 9: Changing the Battery

When the battery is running out, the hearing aid will beep at regular intervals. You should be prepared to replace the battery. The time until the hearing aid stops working depends on the battery type and manufacturer. Mercury-free batteries generally cause earlier warning beeps.
Features of Your Hearing Aid

The following features may be activated in your hearing aid. Please consult your hearing care professional to find out how your hearing aid is configured.

- **Telecoil** helps you hear better when using a telephone or in buildings where inductive loop systems are installed.
  
  ![Telecoil Symbol]
  
  This symbol or a similar sign should be displayed wherever a permanent loop has been installed.

- **Auto Telephone** can automatically activate a phone program in the hearing aid, if your telephone has a dedicated magnet.
  
  ![Auto Telephone Symbol]
  
  The magnet needs to be placed on your telephone next to the sound outlet.
Caring for Your Hearing Aid

Healthy ears produce a waxy substance that can clog your hearing aid. Please follow these cleaning instructions to prevent wax build-up and ensure optimal performance of your hearing aid.

For further information on the care of your hearing aid, please consult your hearing care professional or watch our instructional videos, available on our website www.sonici.com in the section “Product Support”.

General Care Instructions

Treat your hearing aid like any other delicate electronic device (check the safety guidelines on page 38) and make sure that the hearing aid does not come in contact with moisture or water. Always clean and dry your hands thoroughly before handling the hearing aid.

Important Notice

Do not wear your hearing aid while showering or participating in water activities. Do not immerse your hearing aid in water or other liquids.

Do not use the battery door as a handle to insert or remove your hearing aid. It is not designed for this purpose.
Daily Care Instructions

- Check your hearing aid for ear wax and wipe it clean with a cloth or tissue
- If necessary, use the cleaning tool to remove wax from the canal and vent openings on your hearing aid
- Open the battery door fully to allow air to circulate during the night
- A dry storage kit is recommended to remove any moisture that may have accumulated in the hearing aid. Always remove zinc-air batteries before drying your hearing aid with a drying kit. Drying out zinc-air batteries shortens their lifetime.

Important Notice

Use a soft, dry cloth to clean the hearing aid. It must never be washed or immersed in water or other liquids.
Specific Care Instructions

A: Cleaning the Sound Outlet

The sound outlet is an integral part of your hearing aid and should be kept clean and free from ear wax at all times.

Your hearing aid is built with a wax protection system. Please ask your hearing care professional for the instructions on how to exchange the wax protection filter on your hearing aid.

B: Microphone Protection System

The microphone is an integral part of your hearing aid and should be kept clean and free from cerumen (ear wax) at all times.

Your hearing aid may have a built-in wax protection system for the microphone. Please ask your hearing care professional for the instructions on how to exchange the microphone protection filter on your hearing aid.
Common Problems and Solutions

Hearing aid whistles or squeals
Check that the earpiece is inserted correctly. If this is the case and the hearing aid still whistles or squeals, please consult your hearing care professional.

No volume, level too soft or humming noise
Check if the volume level is too soft and adjust by increasing the volume level with the control on your hearing aid. If you have no volume at all, check whether the hearing aid is in mute position. If the problem still occurs, check that the battery door is closed completely. Also check if the battery is inserted correctly. If the problem still remains, change the battery. If the problem still persists, contact your hearing care professional.
Whirring noise, fading, weak or motor-boating sounds

Open and close the battery door several times or clean the battery contacts carefully with a dry cotton swab. If the problem still occurs, change the battery. If the problem still remains, contact your hearing care professional.

Hearing aid switches from ON to OFF periodically

Your battery is running down. Please change the battery.

Hearing aid beeps without any action from you

Your battery is running down. Please change the battery.

Other problems with your hearing aid

If other problems occur with your hearing aid which are not listed, contact your hearing care professional.
Accessories

Sonic offers a wide range of optional accessories that may be purchased to enhance your hearing aid. Depending on the hearing aid family and local regulations, the following accessories are available:

- Remote control
- SoundGate communication device (for wireless connection to mobile phones, music players, etc.)
- SoundGate Mic (for wireless external microphone connection via the SoundGate)
- TV Adapter (for wireless connection to your television via the SoundGate)
- Phone Adapter (for wireless connection to your landline phone via the SoundGate)

For further information on accessories, please contact your hearing care professional.
Phone Adapter

TV Adapter

Bluetooth®-enabled devices

SoundGate Mic

Remote Control

SoundGate

TV Adapter SoundGate

Phone Adapter

Bluetooth®-enabled devices

SoundGate Mic

Remote Control

Bluetooth®-enabled device

TV Adapter

SoundGate

Phone Adapter
Warnings

You should familiarize yourself fully with the following general warnings and the entire contents of this booklet before using your hearing aid to ensure personal safety and correct use. Consult your hearing care professional if you experience unexpected operations or events with your hearing aid.

Please note that a hearing aid will not restore normal hearing and will not prevent or improve a hearing impairment resulting from organic conditions. Furthermore, note that in most cases, infrequent use of a hearing aid does not permit a user to attain full benefit from it.
Usage of Hearing Aids

- Hearing aids should be used only as directed and adjusted by your hearing care professional. Misuse can result in sudden and permanent hearing loss.

- Never allow others to wear your hearing aid as incorrect usage could cause permanent damage to their hearing.

Choking Hazards and Risk of Swallowing Batteries or Other Small Parts

- Hearing aids, their parts, and batteries should be kept out of reach of children and anyone who might swallow these items, or otherwise cause injury to themselves.

- Batteries have occasionally been mistaken for pills. Therefore check your medicine carefully before swallowing any pills.

- Most hearing aids can be supplied with a tamper-resistant battery drawer upon request. This is strongly recommended for infants, small children, and people with learning difficulties. Ask your hearing care professional if a tamper-resistant battery drawer is available for your hearing aid.

If a battery or other small parts are swallowed, see a doctor immediately.
Battery Use

- Always use batteries recommended by your hearing care professional. Batteries of low quality may leak and cause bodily harm.

- Never attempt to recharge your batteries and never dispose of batteries by burning them. There is a risk that the batteries will explode.

Dysfunction

- Be aware of the possibility that your hearing aid may stop working without notice. Keep this in mind when you depend on warning sounds (e.g., when you are in traffic). The hearing aids may stop functioning, for instance if the batteries have expired or if the tubing is blocked by moisture or ear wax.

Active Implants

- Caution must be taken with active implants

- If your hearing aid has a wireless transmission, keep the hearing aid at least 15 cm away from the implant, e.g. do not carry it in a breast pocket. In general, please follow the guidelines recommended by the manufacturers of implantable defibrillators and pacemakers on use with mobile phones.
• Your Autophone magnet or MultiTool (which has a built-in magnet) should be kept more than 30 cm away from the implant, e.g. do not carry it in a breast pocket. In general, please follow the guidelines recommended by the manufacturer of implantable defibrillators and pacemakers on use with magnets.

• If you have an active brain implant, please contact the manufacturer of your implantable device for information about the risk of disturbance.

**Explosives**

• The power source in your hearing aid has insufficient energy to cause fire in normal usage conditions. The hearing aid has not been tested for compliance with international standards concerning explosive environments. We recommended not to use your hearing aid in areas where there is a danger of explosions.
X-ray, CT, MR, PET Scanning and Electrotherapy

- Remove your hearing aid for example during X-ray, CT / MR / PET scanning electrotherapy or surgery as your hearing aid may be damaged when exposed to strong fields.

Avoiding Heat and Chemicals

- Your hearing aid must never be exposed to extreme heat e.g., left inside a parked car in the sun.
- Your hearing aid must not be dried in microwave ovens or other ovens.
- The chemicals in cosmetics, hairspray, perfume, after shave lotion, suntan lotion and insect repellent can damage your hearing aid. Always remove your hearing aid before applying such products and allow time to dry before putting it on.

Power Instrument

- Special care should be exercised in selecting, fitting and using a hearing aid where maximum sound pressure capability exceeds 132 dB SPL (IEC 60318-4), as there may be risk of impairing the remaining hearing of the hearing instrument user.
For information of whether your instrument is a power instrument, please ask your hearing care professional.

Possible Side Effects

- Hearing aids, molds or domes may cause an accelerated accumulation of ear wax

- The otherwise non-allergenic materials used in hearing aids may in rare cases cause a skin irritation or other side effects

Please seek consultation with a physician if these conditions occur.

Interference

- Your hearing aid has been thoroughly tested for interference, according to the most stringent international standards. However, interference with your hearing aid and other devices may occur, (e.g., some mobile telephones, citizens band systems, and shop alarm systems). If this occurs, increase the distance between the hearing aid and the device.
Connection to External Equipment

The safety of the use of the hearing aid with an auxiliary input cable is determined by the external signal source. When the input cable is connected to equipment plugged into a wall outlet, this equipment must comply with IEC 60601, IEC 60065 or equivalent safety standards.

Safety Information

- Hearing aids should be adjusted by a trained hearing care professional
- Never insert cleaning tools into the sound outlet or microphone inlet. This could damage the hearing aid
- Remove your hearing aid before sleeping
- Keep your hearing aid in the case for protection when you are not wearing it
- Be aware of the possibility that the directional microphone in your hearing aid may reduce the volume of some warning sounds coming from behind you
International Warranty

Your hearing aid is covered by an international limited warranty issued by the manufacturer from the date of delivery.

This limited warranty covers manufacturing and material defects in the hearing aid itself, but not accessories such as batteries, tubing, ear wax filters etc. Problems arising from improper handling or care, excessive use, accidents, repairs made by an unauthorized party, exposure to corrosive conditions, physical changes in your ear, damage due to foreign objects entering the device, or incorrect adjustments are NOT covered by the limited warranty and may void it.

The above warranty does not affect any legal rights that you might have under applicable national legislation governing sale of consumer goods. Your hearing care professional may have issued a warranty that goes beyond the clauses of this limited warranty. Please consult him/her for further information.

If you need service

Take your hearing aid to your hearing care professional, who may be able to sort out minor problems and adjustments immediately.
<table>
<thead>
<tr>
<th>Date:</th>
<th>Model:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Warranty period:</td>
<td></td>
</tr>
<tr>
<td>Model L:</td>
<td>Model R:</td>
</tr>
<tr>
<td>Serial no.:</td>
<td>Serial no.:</td>
</tr>
<tr>
<td>Battery size:</td>
<td>Battery size:</td>
</tr>
</tbody>
</table>

Hearing Centre

*Do not attempt to repair your hearing aid yourself.*
Mobile Phone

Some hearing aid users have reported a buzzing sound in their hearing aid when they are using mobile phones, indicating that the mobile phone and hearing aid may not be compatible.

The ANSI C63.19 standard determines the prediction of compatibility between a specific hearing aid and a mobile phone by adding the numerical value of the rating for the hearing aid immunity to the numerical value of the rating for the mobile phone emissions. A sum of 4 would indicate that the combination of wireless device and hearing aid is usable; a combined rating that equals 5 would provide normal use; a combined rating of 6 or greater would indicate excellent performance.

Whereas all hearing aids have acoustic coupling, only the larger instruments have the physical space for telecoil (inductive) coupling. These two types of coupling have different rating scales (M1-M4 for acoustic coupling and T1-T4 for telecoil coupling, respectively) and both ratings are therefore relevant when predicting the compatibility of a particular instrument.
For a hearing aid with both acoustic coupling and telecoil coupling with a rating of M4/T2 and with a telephone rating of M3/T3, the combined rating is 7 (M4 + M3) for the acoustic coupling and 5 (T2 + T3) for the telecoil coupling. According to the guideline given above, both types of coupling will thereby be acceptable, with the acoustic coupling indicating excellent performance and the telecoil coupling indicating normal use. The above equipment performance measurements, categories and system classifications are based upon the best information available, but it cannot be guaranteed that all users will be satisfied.

The immunity of all Sonic hearing instrument models covered by these instructions for use is at least M2/T2.

**Important Notice**

The performance of individual hearing instruments may vary with individual cell phones. Therefore, please try this hearing instrument with your mobile phone or, if you are purchasing a new phone, be sure to try it with your hearing instrument prior to purchase. For additional guidance, please ask your cell phone provider for the booklet entitled “Hearing Aid Compatibility with Digital Wireless Cell Phones”.
**Technical Information**

The hearing aid contains a radio transmitter using short range magnetic induction technology working at 3.84 MHz. The magnetic field strength of the transmitter is $<-42$ dBμA/m @ 10m.

The emission power from the radio system is well below international emission limits for human exposure. For comparison, the radiation of the hearing aid is lower than unintended electromagnetic radiation from for example halogen lamps, computer monitors, dishwashers, etc. The hearing aid complies with international standards concerning Electromagnetic Compatibility.

Due to the limited space available on the hearing aid all relevant approval markings are found in this document.
Sonic Innovations, Inc.
Celebrate hearing aid family: CL ITC/ITE
Cheer hearing aid family: CR ITC/ITE

FCC ID: ZTOF2ITE01
IC: 9799A-F2ITE01

Celebrate hearing aid models: CL100 CICPW, CL100 CICW, CL 100 IICW, CL80 CICPW, CL80 CICW
Cheer hearing aid models: CR60 CICW, CR60 CICPW, CR60 IICW, CR40 CICW, CR40 CICPW, CR 20 CICW

This device contains:
FCC ID: ZTOF2CIC01
IC: 9799A-F2CIC01
The device complies with Part 15 of the FCC rules and with Industry Canada’s licence-exempt RSSs.

Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.
This Class B digital apparatus complies with Canadian ICES-003.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the manufacturer or an experienced radio/TV technician for help.
Hereby, Sonic Innovations, Inc. declares that the hearing aids covered in this booklet are in compliance with Directives 93/42/EEC, 1999/5/EC and 2011/65/EU.

The full text of the declaration of conformity is available at:

**Sonic Innovations, Inc.**

2501 Cottontail Lane

Somerset, NJ 08873
Information and Explanation of Symbols

The CE marking indicates compliance to all applicable European Directives. The 4-digit numbers after the CE marking correspond to the identification number of notified bodies.

This symbol indicates that the products described in these instructions for use adhere to the requirements for an applied part of Type B of EN 60601-1. The surface of the hearing aid is specified as applied part of Type B.
The crossed-out wheeled bin indicates the European Directive 2012/19/EU on waste of electronic equipment applies. Please recycle your hearing aid and batteries according to your local regulations or return them to your hearing care professional for disposal.

This symbol indicates to follow the instructions for use in this booklet.

EMC and Radio communications compliance label Australia and New Zealand

Manufacturer

Keep dry

Catalogue number

Serial number

Authorised Representative in the European Union
<table>
<thead>
<tr>
<th>Operating Conditions</th>
<th>Temperature</th>
<th>+1°C – +40°C</th>
</tr>
</thead>
<tbody>
<tr>
<td>Storage and transportation</td>
<td>Humidity</td>
<td>5% – 93% Non condensing</td>
</tr>
<tr>
<td>conditions</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
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