

PHILIPS

Service request | Return for credit

Today's date: / /
MM DD YYYY

Purchase agreement order

Member information

Patient ID: _____

Product	Model/style (left)	Serial (left)	Model/style (right)	Serial (right)
Hearing instrument				
Speaker fit to				
Remote Control				
AudioClip				
TV Adapter				
MNR T R Charger / Plus				
MNB T R Charger / Plus				

Repair reason

- Battery drain
- Battery drawer
- Change color to:
- Clean & check
- Controls inoperative
- Dead
- Defective speaker size:
- Distortion
- Feedback
- Intermittent
- Noisy / static
- Firmware update
- L R
- Programming difficulty
- Remote not working (must include hearing instruments w/ remote)
- AudioClip not communicating with hearing instrument (must include instrument w/ AudioClip)
- TV Adapter not communicating with hearing instrument (must include instrument w/ TV Adapter)
- Switch / program button
- T-Coil
- Volume control
- Weak
- Other (specify in comments)

Return for credit

- Did not order
- Duplicate order
- Patient finances
- Overstock
- Patient deceased
- Selected competitor aid
- Patient motivation
- Product quality
- Exchange

Warranties

- In warranty
- Loss and damage
- 12 month warranty

Shipping information

Ship to:

Phone number: _____

Comments:

Fitting clinician: _____

Location name: _____

Address: _____

City: _____ State: _____ Zip: _____